

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, August 19, 2021 3:21 PM
To: 'ONG LI LI'; Admin A; assignments
Cc: 'MT_Claim_SG'
Subject: RE: PRI Arrangement for SKP 1245 P Our Ref: 20/21/21/VC05/024858 [External General]

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 20-08-21.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 19 August, 2021 3:11 PM
To: Rico 60 Claims <claims@rico60.com>; assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRI Arrangement for SKP 1245 P Our Ref: 20/21/21/VC05/024858 [External General]

Lonpac External - General

Dear Summer

FYA – pls see below and arrange.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Rico 60 Claims [<mailto:claims@rico60.com>]
Sent: Thursday, 19 August 2021 3:09 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: PRI Arrangement for SKP 1245 P [External General]

Dear Gerald ,

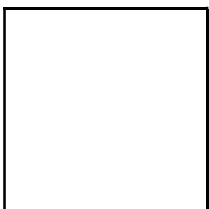
Kindly arrange

8. Lim Teow Guan

If you have any queries thereof, please contact Xiong at 8121 0478.

Regards,

Xiong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

On Thu, Aug 19, 2021 at 2:53 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Shanelle,

We wish to conduct a pre-repair survey of your client's vehicle and attached the list of motor surveyors from LKK Auto Consultants Pte Ltd for your attention

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Rico 60 Claims [mailto:claims@rico60.com]
Sent: Thursday, 19 August 2021 2:11 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: ONG LI LI <long@lonpac.com>; CHEW BENG KEE <bkchew@lonpac.com>
Subject: PRI Arrangement for SKP 1245 P

Dear Sir / Mdm,

Our Client – **SKP 1245 P**
Your Insured – **GBE 3670 X**
DOA – 17/08/2021

We refer to the above mentioned case.

Please **provide a list of surveyor** for further inspection.

If you have any queries thereof, please contact Xiong at 8121 0478.

Regards,

Shanelle Lim



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#02-24, Singapore 415875

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