

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 24 August 2021 3:45 pm
To: 'Joel Goh'; SUR
Subject: RE: OUR REF: AW-INS-U4-GBK6177K-21-jgv & YR REF: SMY 9965X (DM21HO01209-JG)

Dear Joel,

Please be informed that we have inspected the vehicle GBK 6177K on 20/08/2021 and pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 19 August 2021 4:07 pm
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: AW-INS-U4-GBK6177K-21-jgv & YR REF: SMY 9965X (DM21HO01209-JG)

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 20-8-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 19 August, 2021 3:50 PM
To: 'Jennifer Guay' <jenniferguay@visionlawllc.com>
Cc: 'Unimotorco' <Unimotorco@singnet.com.sg>; 'assignments' <assignments@lkkauto.com>
Subject: RE: OUR REF: AW-INS-U4-GBK6177K-21-jgv & YR REF: SMY 9965X (DM21HO01209-JG)

Without Prejudice
Save As To Cost

Dear Jennifer

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Please assist on this PRS.
Our insured has not reported this accident.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Jennifer Guay <jenniferguay@visionlawllc.com>

Sent: Thursday, 19 August 2021 3:24 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: 'Unimotorco' <Unimotorco@singnet.com.sg>

Subject: RE: OUR REF: AW-INS-U4-GBK6177K-21-jgv & YR REF: SMY 9965X (DM21HO01209-JG)

PRE - REPAIR SURVEY

CLAIMANT: LAM BEE IMPORT & EXPORT COMPANY PTE LTD

ACCIDENT INVOLVING GBK 6177 C & SMY 9965 X ON 19 AUGUST 2021 ALONG JOO CHIAT RD TOWARDS MARINE PARADE RD

Dear Sirs

Refer to your email of 19 August 2021.

We confirmed that both parties are agreeable to appoint LKK Auto Consultants Pte Ltd as the Single Joint Expert for the Survey of our client's vehicle no. GBK 6177 C.

You can inspect our client's vehicle as follows:

Workshop : UNIMOTOR COMPANY
Blk 1 Kaki Bukit Avenue 6
#01-94
Singapore 417883

Tel : 97981616 Mr Alvin

Please let us hear from you by 19 August 2021.

Thank you.

Regards

Jennifer Guay

(Secretary for Ms Audrey Wong)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Thursday, 19 August, 2021 2:48 PM

To: 'Jennifer Guay'

Cc: 'Unimotorco'

Subject: RE: OUR REF: AW-INS-U4-GBK6177K-21-jgv & YR REF: SMY 9965X (DM21HO01209-JG)

Without Prejudice

Save As To Costs

Dear Jennifer

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon

5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Jennifer Guay <jenniferguay@visionlawllc.com>

Sent: Thursday, 19 August 2021 2:38 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: 'Unimotorco' <Unimotorco@singnet.com.sg>

Subject: OUR REF: AW-INS-U4-GBK6177K-21-jgv & YR REF: SMY 9965 X

Importance: High

PRE - REPAIR SURVEY

CLAIMANT: LAM BEE IMPORT & EXPORT COMPANY PTE LTD

ACCIDENT INVOLVING GBK 6177 C & SMY 9965 X ON 19 AUGUST 2021 ALONG JOO CHIAT RD TOWARDS MARINE PARADE RD

Dear Sirs

We are instructed by **LAM BEE IMPORT & EXPORT COMPANY PTE LTD** to notify you of a road accident on **19 August 2021** at about 8.30hr **ALONG JOO CHIAT RD TOWARDS MARINE PARADE RD** involving our client's **GBK 6177 C & SMY 9965 X** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damage. Before our client proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Jennifer Guay
(Secretary)
VISION LAW LLC
133 New Bridge Road #18-01
Chinatown Point
Singapore 059413
Tel : 6534 2811 (Ext 116)
Fax : 6535 6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Contact : _____

Date & Time _____

Surveyor during repair : _____

Date & Time : _____

Surveyor after repair : _____

Date & Time : _____

DISCLAIMER:

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VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
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