

Re: Reminder x 1 : LOD SLP4438T / Your Ref : YP5176M Our Ref:
21/21/21/VC00/024864 *** LKK REF: CC4/LPC21008720/ba3 [External General] *** LKK
REF: CC4/LPC21008720/Kpa3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 24/11/2021 5:08 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Carmen Lim <carmen@esteemperf.com.sg>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at **\$3,057.25(all-in)** as per your LOD.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 16 November 2021 9:31 pm

To: Carmen Lim <carmen@esteemperf.com.sg>; ONG LI LI <llong@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Reminder x 1 : LOD SLP4438T / Your Ref : YP5176M Our Ref: 21/21/21/VC00/024864 *** LKK REF: CC4/LPC21008720/ba3 [External General] *** LKK REF: CC4/LPC21008720/Kpa3

Dear Sir / Madam,

Thank you for your email.

Case has been trf to HT.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Carmen Lim [mailto:carmen@esteemperf.com.sg]

Sent: Tuesday, November 16, 2021 4:13 PM

To: ONG LI LI <llong@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>

Subject: Reminder x 1 : LOD SLP4438T / Your Ref : YP5176M Our Ref: 21/21/21/VC00/024864 *** LKK REF: CC4/LPC21008720/ba3 [External General]

Dear Sir / Madam,

Accident involving SLP4438T & YP5176M on 19.08.2021.

We refer to your acknowledgement email dated 30.09.2021.

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you



Freundliche Grüße / Best Regards
Carmen Lim

(M) +65 8799 0066

(E) carmen@esteemperf.com.sg

ESTEEM PERFORMANCE PTE LTD

HEADQUARTERS (SHOWROOM / WORKSHOP)

385 Sin Ming Drive, Singapore 575718

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BRANCH (WORKSHOP)

176 Sin Ming Drive, Sin Ming Autocare

#01-14/15/16, Singapore 575721

(T) +65 6484 1221 | (F) +65 6484 7829

www.esteemperformance.com



WE KEEP YOU DRIVING

On Thu, Sep 30, 2021 at 4:52 PM ONG LI LI <llong@lonpac.com> wrote:

Lonpac External - General

Dear Jasper

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Tuesday, 28 September 2021 5:17 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>
Subject: LOD SLP4438T / Your Ref : YP5176M

Dear Sir / Madam,

Accident involving SLP4438T & YP5176M on 19.08.2021.

We refer to the above matter.

Attached herewith LOD for your attention.

Kindly let us have your offer asap.

Thank you

Freundliche Grüße / Best Regards
Carmen Lim

(M) +65 8799 0066
(E) carmen@esteemperf.com.sg

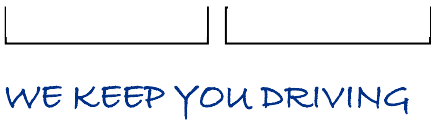
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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.