

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 17 November 2021 12:54 PM
To: Alfred Quah
Subject: RE: TP CLAIM SKS8069U // DOA: 19/08/2021
Attachments: DS FORM_SKS8069U.pdf

Without Prejudice

Dear Sirs,

Thank you for your email.

We confirm settlement at a global sum of \$3,850.00(all-in).

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Quah <alfredautoss@gmail.com>
Sent: Friday, 12 November 2021 10:05 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: TP CLAIM SKS8069U // DOA: 19/08/2021

[WITHOUT PREJUDICE SAVE AS TO COSTS]

Dear sirs

As the repair is 6 working days down time and sunday 2 day total no of days is 8 day .

Our client is driving an audi TTC 3.2. Renting a car for 2liter car as 200 per day for 3 days is 600.00 .On 18/08/2021 vehicle in workshop to 26/08/2021 after

resurvey total is 8days with down time and Sunday is more than that .Our client is claiming 5 days for loss of use only . So I like to counter a global sum @ 3850.00 all In
Remark we have waived the report and disbursement fee ..

Please check and give me advice .

.

Thank you.

Best Regards,

Alfred QUAH (Mr)
Alfred Auto Services & Supplies
ACRA: 391089/00E
HP/WhatsApp: 9145-4773
Tel: 6483-4586
Fax: 6483-4882
Email: alfredautoss@gmail.com
Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,
Singapore 569538

On Fri, Nov 12, 2021 at 8:40 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 2,850.00
2. Loss of Rental (3days x \$150.00)	\$ 450.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,307.45

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 22 October 2021 4:30 PM
To: Alfred Quah <alfredautoss@gmail.com>
Subject: RE: TP CLAIM SKS8069U // DOA: 19/08/2021

Without Prejudice

Dear Mr Alfred,

Resend.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 30 August 2021 8:41 AM
To: Alfred Quah <alfredautoss@gmail.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: TP CLAIM

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above-mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Quah <alfredautoss@gmail.com>

Sent: Friday, 27 August 2021 2:30 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: TP CLAIM

[WITHOUT PREJUDICE SAVE AS TO COSTS] (URGENT)

DEAR SIRS

OUR CLIENT VEHICLE SKS8069U HAVE BEEN SURVEY BY YOUR SURVEYORS LKK AUTO ON 19/08/2021 @ 15.30

TODATE WE STILL HAVE NOT RECEIVED YOUR REPLY WHO IS THE PERSON IN CHARGE OF THIS CASE AND ARE WE HAVING A DIRECT SETTLEMENT

OR WE HAVE TO PASS THIS CASE TO OUR CLIENTS LEGAL TO SETTLE THIS ISSUE....

PLEASE CALL ME @ 91454773 ALFRED QUAH

IF WE DO NOT RECEIVE ANY REPLY FROM YOU WITHIN THE STIPULATED TIMELINE (2 WORKING) OUR CLIENT SHALL PROCEED TO PASS THE CASE TO HIS LEGAL

DEPARTMENT WITHOUT FURTHER REFERENCE TO YOU REMARK ALL COST AND PLUS DISBURSEMENTS WERE BE INCURRED

Thank you.

Best Regards,

Alfred QUAH (Mr)

Alfred Auto Services & Supplies

ACRA: 391089/00E

HP/WhatsApp: 9145-4773

Tel: 6483-4586

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