# **CITY AUTO PTE LTD**



One Stop Automotive Solution
BLK 8, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 Tel: 6453 7944

24hrs Towing Services Tet 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC6/CTI21008714/Kba3

Our ref: JO202108-0752

WITHOUT PREJUDICE

15<sup>th</sup> September 2021

Dear Sir/Mdm,

CHINA TAIPING INSURANCE (S) PTE LTD NO. 3 ANSON RD SPRINGLEAF TOWER SINGAPORE 079909

### Accident involving GBL3305P and SMN9159P on 17/08/2021

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Repair tax invoice
- 2) Letter of authorization
- 3) GIA search receipt
- 4) Rental agreement

As instructed, we are claiming the following as stated below:-

	Total	\$ 2,053.23
3) GIA search fee		\$ 2.00
2) Loss of Rental (3Days x \$104.00)		\$ 312.00
1) Cost of repair		\$ 1,739.23

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235 Fax: 6453 7944

Email: cityauto@singnet.com.sg

CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9298

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

### RE: LETTER OF AUTHORIZATION

Name of owner:	LUMENS AUT	D PTE LT	10	NRIC:	201426	9611	
					UT 22.0	****	~
Address: 22	SIN MING	LN , #	01 74 175	MIDVIEN		(S) 573	3969.
Name of Driver:	ABDULLAH	IUIANUE	BIN HJ	ABDUL RAH!		5230D	-
Address: APT	BLK 749	PASIR PI	S STREE T	71 # 0	12-54 (	5) 51074	<u> </u>
Accident on	17/08/2021	Involvin	g 4813	305P AND	SMN91	59P	_
At/along PIE	TOWARDS	AIRPORT I	BETWEEN	PAYA LE	BAR		-
In consideration at my/our reques them to demand or to commence use/rental, etc an accident/claim ar authorize them to	t I/We the above claims, settle and legal proceeding d to any of there ad all amounts cla	owner of M received whif necessary appointed so aimed or set	otor Vehicle hatever amo in my/our r plicitors to a fled shall be	e No:	y the Insurant ost or repair or respect of	and the loss of the said	ird Party of
I/We hereby auth behalf concernin said firm/co.	norize City Auto g the said claim a	Pte Ltd, my/ and such, all	our repairer future corre	to give furthe expondence sh	er instruction ould be add	on my/our ressed to the	
My/Our repairer valid discharge v me/us.							
I/We further agree to prosecution ar					re necessary	and subject	,
I/We further agre therewith.	ee to undertake to	indemnify	them agains	t my/our clair	n for the cos	st which arise	s
In the event that repairs to my mo	my/our unsucces	esful claim, I	/We underta	ike to pay the	repairer for	the cost of	ē
Owner Signature		ETTO!	_ Wi	tness Signate	Blk 8 Sin N	Aima Road	-
Name: LUMEN	NS AUTO PTE L	.TD	_ Na	ame: #0	1-58/60/62 S Singapor	in Wing Ind Es 2575643 Fax: 6453 794	it T
Date:19/08	3/2021		Da	ner: 19/08/20	21 (Claims	Section)	4

### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00056832100 Claim No : SNM21D204582/LKKDS

Claimant : LUMENS AUTO PTE LTD

Amount : \$\$ 2,053.23

SINGAPORE DOLLARS TWO THOUSAND FIFTY THREE AND CENTS TWENTY

THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMN 9159P Insured Vehicle No. : GBL 3305P

Date of Loss : 17/08/2021
Place of Accident : PIE BEFORE EUNOS EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

: WEE'S COLLECTION Insured Name Driver Name : DAVID WEE SOON JIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages			S\$		
	Cost of Repair/Excess			S\$	1,739.23	
(3)	Loss of Use/Rental/Earning			S\$	312.00	
(4)	GIA/Police Reports/					
	Investigation Results/Search	Fees		S\$	2.00	
(5)	Medical Reports/Expenses			S\$		
(6)	Survey Fees/P.T. Fees			S\$		
(7)	Cost including Disbursement			S\$		
				=====		
	TOTAL		 	S\$	2,053.23	

Claimant Name: LUMENS AUTO PTE LTD

201426961K NRIC No :

Signature



## CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643 TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

### **CHINA TAIPING INSURANCE (S) PTE LTD**

NO. 3 ANSON RD SPRINGLEAF TOWER SINGAPORE 079909

Attention: MOTOR CLAIM DEPARTMENT

Contact: 62222366 Fax No.: 62247175

### **TAX INVOICE**

Tax Invoice: I202109-000597

Date: 15/09/2021 Vehicle No.: SMN9159P

Make / Model: TOYOTA PRIUS PLUS (AUTO)

Mileage (km): 182173

Chassis No.: JTDZS3EU30J047063

Accident Date: 17/08/2021

Claim No.: CC6/CTI21008714/Kba3

Reference: JO202108-0752 Policy No.: 20-ML000510-R00

S/No.	Particular	Quantity	Unit Price	Amount
			<u>S\$</u>	<u>S\$</u>
	LIST ITEMS:			
1	Rear bumper (upper)	1.0	523.90	523.90
2	Rear bumper (lower)	1.0	849.89	849.89
3	Rear Bumper clips	12.0	2.00	24.00
4	Rear bumper retainer	1.0	142.80	142.80
	List Total :			1,540.59
	25% Discount S\$:			385.14
				1,155.45
	LABOUR:			
	- To install reverse sensor		50.00	50.00
	-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts		200.00	200.00
	- Spray painting on affected & replace parts		220.00	220.00
	LABOUR Total S\$:			470.00

Total S\$: 1,625.45

GST @ 7% S\$: 113.78

Grand Total S\$: 1,739.23

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Date: 29/01/2021

PRIVATE AND CONFIDENTIAL

Abdullah Junaidi Bin Hj Abdul Rahman Blk 749 Pasir Ris Street 71 #02-54 Singapore 510749

Dear Abdullah Junaidi Bin Hi Abdul Rahman,

### **USE OF CAR AGREEMENT ("AGREEMENT")**

- Subject to your agreement to the terms and conditions set out herein, we, Lumens Auto Pte. Ltd. (Company Registration No. 201426961K), a company incorporated in Singapore with its registered address at 22 Sin Ming Lane, #01-74 Midview City, Singapore 573969 ("Company"), authorizes you to use the following motor vehicle owned by the Company ("Vehicle") on the terms and conditions set out herein:
  - (a) Make and model: <u>Toyota Prius Plus</u>(b) Registration number: <u>SMN9159P</u>
  - (c) Colour: White
- You shall use the Vehicle for the sole purpose of providing the services under the service agreement with any ride-hail service provider authorised by the laws of Singapore ("Service Company"), which is in the business of providing car sharing services in Singapore whereby customers are able to book cars and be driven to their specified destination in return for a fare determined by the Service Company.
- 3. The term of this Agreement shall commence and end on the following dates:

Commencement date: 29/01/2021 ("Commencement Date") Expiry date: 22/12/2021 ("Expiry Date")

This Agreement may be terminated early in accordance with the Standard Terms (as defined below).

In the event that this Agreement is terminated early for any reason whatsoever, you acknowledge and agree that the Deposit (as defined below) will be not refunded by the Company to you, and in the event that you have not paid the Deposit in full, you shall make payment of any shortfall in Deposit to the Company immediately.

4. In consideration for the use of the Vehicle, you shall pay to the Company, and the Company shall be entitled to, a facilitation fee of SGD104.00 per day ("Facilitation Fee") commencing on the Commencement Date and ending on the date on which this Agreement expires or is terminated. For the avoidance of doubt, if the Company is GST registered, the Company shall be entitled to charge goods and services tax at the prevailing rate on the Facilitation Fee and any other amounts payable by you to the Company under this Agreement (including the Standard Terms (as defined below)).

As a matter of goodwill, the Company will waive the Facilitation Fee payable for the Commencement Date.

5. On the Commencement Date, you shall place with the Company a deposit amounting to SGD500.00 ("Deposit"). The Deposit may be refunded to you only in accordance with the specific circumstances specified in the Standard Terms.

Yours faithfully, For and on behalf of Lumens Auto Pte. Ltd.

Name: Megan Lim Designation: DR

### **ACCEPTANCE**

I, Abdullah Junaidi Bin Hj Abdul Rahman (Singapore NRIC No. S7045280D), acknowledge that I have read and fully understand the terms and conditions of this Agreement (which, for the avoidance of doubt, includes the Standard Terms). I hereby accept and agree to this Agreement.

The details of my Nominated Bank Account are as follows:

Name of Bank: POSB - DBSSSGSGXXX

Account Name: Abdullah Junaidi Bin Hj Abdul Rahman

Account Number: 084-67444-3

I confirm that the above bank account details are true and correct.

Signature

Name: Abdullah Junaidi Bin Hj Abdul Rahman

Singapore NRIC No.: S7045280D

Date: 29/01/2021

### INSURER ENQUIRY Find insurer Vehicle reg. no. GBL3305P Date of Accident 17/08/2021 ₩

Reset

### % RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	China Taiping Insurance (Sing
Period of Insurance	18/05/2021 - 17/05/2022
Requested By	Jason Quak (City Auto Pte Ltd)
Requested Date	18/08/2021 17:57

Payment details Request Amount: \$\$1.87 GST Amount: \$\$0.13 Total Amount Due (GST Inclusive): \$\$2

**General Insurance Association**Records Management Centre
GST Registration No: **M400017735** 

### Re: ACCIDENT INVOLVING SMN 9159P AND GBL 3305P ON THE 17/08/2021

### Collection Wee's <weescollection@gmail.com>

Thu 10/21/2021 4:32 PM

To: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Jaslin,

Noted with thanks and have a good weekend ahead.

Regards, David

### Get Outlook for Android

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, October 21, 2021 4:19:32 PM

**To:** weescollection@gmail.com <weescollection@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SMN 9159P AND GBL 3305P ON THE 17/08/2021

Dear David

We noted your concern regarding the repair cost.

As reported, it is a head-to-rear collision. Vehicles are designed to absorb impact energy rather than to resist energy within the impact force limits. Compared to the rear portion, the front portion of a vehicle is usually stronger and tougher as the front portion houses most of the mechanical & electrical components like engine.

Our surveyor had physically conducted survey to third party vehicle and is in the view that the damages sustained to the Third-Party vehicle is consistent to the nature of accident as reported. The adjusted repair cost to third party vehicle is at \$1,625.45(before GST).

The repair cost includes replacement of Rear bumper, Rear Tailgate, Rear logo, bumper sponge, Reverse sensor and Labour charges to re-spray, remove, repair and renews affected areas etc.

We attached here with the damage photos during our inspection for your easy reference.

Please be informed that the amount is not yet finalized.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Collection Wee's <weescollection@gmail.com> Sent: Wednesday, 1 September 2021 11:00 AM

To: Jasper Chua (LKK Auto) < jasperchua@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SMN 9159P AND GBL 3305P ON THE 17/08/2021

Hi Jasper,

Noted, may we check on the damage cost?

Regards, David

### Get Outlook for Android

From: Jasper Chua (LKK Auto) < jasperchua@lkkauto.com> Sent: Wednesday, September 1, 2021 10:44:54 AM

To: WEESCOLLECTION@GMAIL.COM < WEESCOLLECTION@GMAIL.COM >

Subject: ACCIDENT INVOLVING SMN 9159P AND GBL 3305P ON THE 17/08/2021

Our Ref: CC6/CTI21008714/Kba3

01 SEPTEMBER 2021

**WEE'S COLLECTION** 

**Driver: DAVID WEE SOON JIN** 

Dear Sir/Madam,

### ACCIDENT INVOLVING SMN 9159P AND GBL 3305P ON THE 17/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMN 9159P against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth Print only when necessary.

# RE: (W/S) / FW: SNM21D204582/C02/GBL3305P/LEWLC / FW: Direct Settlement - Accident Involving GBL3305P (OI : CTI - TBA) AND SMN9159P (TP : LKK REF - CC6/CTI21008714/Kba3) on 17/08/2021

### Jenny Lew <jenny.lew@sg.cntaiping.com>

Fri 12/3/2021 11:02 AM

To: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Hi Jaslin,

### Please proceed:

1. Cost of Repair	\$ 1,739.23 (\$1,625.45 + 7% GST)
2. Loss of Rental (3 days x \$104.00)	\$ 312.00 (3 days x \$104.00)
3. LTA / GIA Search Fee	\$ 2.00

Surveyor recommended 2 days for repair +1PRS =3 DAYS

Thank you.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

### Jenny Lew

Executive

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) < <u>jaslinkok@lkkauto.com</u>>

**Sent:** Thursday, 25 November 2021 2:47 pm **To:** Jenny Lew < jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204582/C02/GBL3305P/LEWLC / FW: Direct Settlement - Accident Involving GBL3305P (OI:

CTI - TBA) AND SMN9159P (TP: LKK REF - CC6/CTI21008714/Kba3) on 17/08/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

<sup>\*\*</sup> Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">com</a> when you reply to us.

Dear Sirs/Mdm,

### ACCIDENT INVOLVING GBL 3305P (CTI) AND SMN 9159P (TP) ON 17/08/2021

We refer to the above matter.

We seek your approval to offer repairer "CITY AUTO PTE LTD" at \$ 2,053.23 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,683.03	\$ 1,739.23 (\$1,625.45 + 7% GST)
2. Loss of Rental (3 days x \$104.00)	\$ 312.00	\$ 312.00 (3 days x \$104.00)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 2 days for repair +1PRS =3 DAYS

Enclosed here with all the relevant documents for your perusal.

### Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto) < jasperchua@lkkauto.com>

Sent: Friday, 22 October 2021 11:33 AM

To: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Subject: FW: SNM21D204582/C02/GBL3305P/LEWLC / FW: Direct Settlement - Accident Involving GBL3305P (OI:

CTI - TBA) AND SMN9159P (TP: LKK REF - CC6/CTI21008714/Kba3) on 17/08/2021

Best Regards,

Jasper Chua| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 20 August 2021 5:38 PM

To: Jenny Lew < jenny.lew@sg.cntaiping.com>

**Cc:** Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>; Jasper Chua (LKK Auto) < <a href="mailto:asperchua@lkkauto.com">asperchua@lkkauto.com</a>; Admin-a@lkkauto.com</a>>

Subject: RE: SNM21D204582/C02/GBL3305P/LEWLC / FW: Direct Settlement - Accident Involving GBL3305P (OI: CTI-TBA) AND SMN9159P (TP: LKK REF - CC6/CTI21008714/Kba3) on 17/08/2021

Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew [mailto:jenny.lew@sg.cntaiping.com]

Sent: Friday, August 20, 2021 12:28 PM

**To:** Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; Jasper Chua (LKK Auto) < <u>jasperchua@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204582/C02/GBL3305P/LEWLC / FW: Direct Settlement - Accident Involving GBL3305P (OI: CTI-TBA) AND SMN9159P (TP: LKK REF - CC6/CTI21008714/Kba3) on 17/08/2021

### [Strictly Confidential]

Dear Mei Kwan.

Please refer to attached.

Thank you.

\*\* Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">com</a> when you reply to us.

### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

### Jenny Lew

Executive

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Sent: Friday, August 20, 2021 11:17 AM

To: Meikwan@lkkauto.com; jasperchua@lkkauto.com; admin-a@lkkauto.com; Jenny Lew

<jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204582/C02/GBL3305P/LEWLC / FW: Direct Settlement - Accident Involving GBL3305P (OI:

CTI - TBA) AND SMN9159P (TP: LKK REF - CC6/CTI21008714/Kba3) on 17/08/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM21D204582/C02/GBL3305P/LEWLC.

Dear Jenny,

Pls revert LKK.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224-7175">6224-7175</a>. Any inconvenience caused is much regretted.

Thank you

### **Chong Boon Sen**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 19 August 2021 3:42 PM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>>

Cc: Jasper Chua (LKK Auto) < <u>jasperchua@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>
Subject: Direct Settlement - Accident Involving GBL3305P (OI : CTI - TBA) AND SMN9159P (TP : LKK REF - CC6/CTI21008714/Kba3) on 17/08/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- · Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.