

哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmotor.com.sg Reg. No. 378091/00W

Our Ref: TP 3031/08/21

Your Ref:

Date: 24th AUGUST 2021

The Claim's Manager
Motor Claims Dept.
CHINA TAIPING INSURANCE (S) PTE. LTD.
3, Anson Rd, #16-00,
Springleaf Tower,
Singapore 079909

Dear Sirs,

RE : ACCIDENT ON 18/8/21 ALONG A.Y.E. TWDS TUAS (Before Exit 14)
INVOLVING : SMM 8855 A & YOUR INSURED : SLC 8201 B

We act for Mr Tan Chee Tong., NRIC No : S2534436/G
Who is the registered owner of Veh. No : SMM 8855 A Which was involved
in the above accident with Veh. No : SLC 8201 B Which we understand
is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and
we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am,
therefore, seeking compensation from you for my financial losses as
itemised below : -

Cost of repair	\$ 4,486.10
Car rental for 5 days (1 day X \$ 100.00)	500.00
LTA Search Fee & GIA-RMC Search Fee	7.45
Survey Fee	0.00

\$ 4,993.55
=====

We have enclosed copies of relevant documents to support my client's
claim, There was no receipt enclosed, as my client's did not pay us
any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

Mr David Ang B. Y.

Encl : Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation
Letter, GIA Report, Survey Report & Ins. Cert.

Remark : Kindly acknowledge receipt.

Note : Car rental total (5) days, due to (22/08/21) was sunday, Not a
working day,

TO : CHINA TAIPING INSURANCE (S) PTE. LTD.

AUTHORIZATION TO ACT

I, MR TAN CHEE TONG (S2534436/G) ("the third party claimant")

of Blk 231, #02-1240, Ang Mo Kio Ave 3, S(560231) (address),

owner of SMM 8855 A (vehicle no.) hereby authorize Hup Motor Trading & Service,

("The workshop"), to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my

Vehicle No. SMM 8855 A that was damaged pursuant to the

accident which occurred on 18/08/21 (date) along A.Y.E.

Toward Tuas (Before Exit 14) (location)

involving Vehicle No/s SLC 8201 B

("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 24th day of August (month) 20 21 (year)



MR TAN CHEE TONG (S2534436G)
Signed by "the third party claimant"

HUP MOTOR TRADING & SERVICE



Signed by "the workshop"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00004192100 Claim No : SNM21D204616/C02/SLC8201B/THAMYL

Claimant : TAN CHEE TONG

Amount : S\$ 4,993.55
DOLLARS FOUR THOUSAND NINE HUNDRED NINETY THREE AND CENTS
FIFTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMM 8855A
Insured Vehicle No. : SLC 8201B

Date of Loss : 18/08/2021
Place of Accident : ALONG A.Y.E TOWARDS TUAS, NEAR EXIT 14

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AUTOBAHN RENT A CAR PTE LTD
Driver Name : YANG GUOWEI

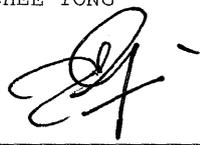
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,486.10
(3) Loss of Use/Rental/ Earning	S\$	500.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	4,993.55

Claimant Name: TAN CHEE TONG

NRIC No : SXXXX436G

Signature : 

Date : 04/10/21

哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TF 3031/08/21

Your Ref: _____

Date: 24th AUG 2021

CHINA TAIPING INSURANCE (S) PTE LTD
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Cost of repair to KIA CERATO 1.6 (A) EX-Saloon - SMM 8855 A

1 pc boot lid		\$ 1,297.00
1 pc boot lid logo emblem		52.00
1 pc rear bumper		688.00
10 pcs rear bumper clips	© \$ 3.80	38.00
1 pc rear bumper reinforcement		354.00
		<hr/>
		\$ 2,429.00
	Less 10%	\$ 242.90
		<hr/>
		\$ 2,186.10
1 pc rear bumper lower spoiler (Sport)		800.00 S.N
To wiring check up		20.00
To remove & refix carpet, floor mat, garnish, spare tyre, tool set & necessary parts.		80.00
To remove, refix & pump sealant for boot lid top spoiler.		50.00
To respray Tuff-Kote on all affected accident parts.		30.00
Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out rear end panel & necessary parts, to weld, renew & align above parts.		520.00
To putty & respray painting on all affected accident parts.		800.00
		<hr/>
		\$ 4,486.10
		=====

Dollars : Four Thousand Four Hundred Eighty Six And Cents Ten Only.

HUP MOTOR TRADING & SERVICE

.....




國家汽車服務

NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2, #01-279
 (off Ang Mo Kio Avenue 3) Singapore 569536
 TEL: 6482 5577 (3 Lines) FAX: 6482 5000
 TOWING SERVICE: 9182 8211 (After 10.30pm)
 Reg. No: 062389/00M



TRUCK RENTAL
 MOTOR REPAIR
 INSURANCE CLAIMS
 AGENCY
 AUTHORISED CASTROL
 SERVICE CENTRE

專營達善必甲出租
 汽車修理
 汽車保險賠償服務
 嘉賓多授權服務中心

車輛出租合同 VEHICLE RENTAL AGREEMENT

Date: 19th AUG 2021

Owner: NATIONAL AUTOMOBILE SERVICE ("the owner")

Hirer: MR TAN CHEE TONG (Owner Of SMM 8855 A)

Address: BLK 231, #02-1240, ANG MO KIO AVE 3, S (560231)

NRIC / Co. Reg. No: S2534436/G

Tel: _____ Fax: _____ H/P: 91405945 88552992

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: <u>SLK 5130 A</u> <u>TOYOTA ALLTIS (A)</u> <u>1,6 (A) Saloon</u>		Agreement No.: <u>59106-K</u>	
Driver's Particulars		Odometer: <u>47468 (3/4 tank fuel)</u>	
Name: <u>MR TAN JUN HAN</u>		Date & Time Out: <u>19/08/21 (08:00hrs)</u>	
Address: <u>AS ABOVE</u>		Date & Time In: <u>24/08/21 (08:30hrs)</u>	
I/C No: <u>S9270314/B</u>	Dr/Licence No: <u>S9270314B</u> Hour @\$	
Date of Issue: <u>28/08/12</u> YOD : <u>28/08/12</u>	Occupation: <u>INDOOR</u>	<u>5</u> Days @\$ <u>100-00</u>	<u>\$ 500-00</u>
Date of Birth: <u>10/11/1992</u>	Tools: <u>One Set</u> Spare Tyre: <u>One</u> Wks @\$	
	 Mths @\$	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 3,000/- comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first S\$ 2,500/- excess for collision/damage to first party, (i.e.) NATIONAL AUTOMOBILE SERVICE (including windscreen) plus loss of earnings while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable):	<u>NIL</u>
Sub-Total:	<u>\$ 500-00</u>
Balance To Pay:	<u>\$ 500-00</u>

**PETROL/DIESEL AT YOUR OWN EXPENSE
 FOR LOCAL USE ONLY**

NATIONAL AUTOMOBILE SERVICE



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 18 Aug 2021 / 09:28:35

Receipt Date/Time : 18 Aug 2021 / 09:28:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210818-000454

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLC8201B				
As at 18 Aug 2021/08:12:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLC8201B Enquiry Fee 20210818092649285211	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	454183XXXXXX3884		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.	Incident Date/Time	Insurance Company Name
SLC8201B	18 Aug 2021 / 08:12:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 23 August 2021 12:30 PM
To: lusiont96@gmail.com
Subject: ACCIDENT INVOLVING SLC 8201B AND SMM 8855A ON 18/08/2021

Our Ref: CC6/CTI21008695/Uea3

23 AUG 2021

AUTOBAHN RENT A CAR PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLC 8201B AND SMM 8855A ON 18/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Pauline Tham <Pauline.tham@sg.cntaiping.com>
Sent: Thursday, 30 September 2021 10:11 PM
To: Asher Sng (LKKAuto)
Cc: Admin A; Claims Dept of CTI
Subject: Oref :SNM21D204616/c02 - RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLC8201B (OI : CTI - TBA) AND SMM8855A (TP : LKK REF - CC6/CTI21008695/Uea3) on 18/08/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher

Please proceed.

Thanks.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, September 30, 2021 9:46 AM
To: Pauline Tham <Pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLC8201B (OI : CTI - TBA) AND SMM8855A (TP : LKK REF - CC6/CTI21008695/Uea3) on 18/08/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pauline,

We refer to the email dated 08/09/2021.

Third party is chasing for a settlement.

Kindly let us have your approval / instruction if any.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 8 September 2021 8:40 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLC8201B (OI : CTI - TBA) AND SMM8855A (TP : LKK REF - CC6/CTI21008695/Uea3) on 18/08/2021

Your ref : SNM21D204616/C02/SLC8201B/THAMYL

Our ref : CC6/CTI21008695/Uea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**HUP MOTOR TRADING & SERVICE**" at **\$4,993.55 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 7,501.06	\$ 4,486.10
2. Loss of Rental (5days x \$100)	\$ 500.00	\$ 500.00 (5days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 8,008.51	\$ 4,993.55

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 23 August 2021 10:01 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLC8201B (OI : CTI - TBA) AND SMM8855A (TP : LKK REF - CC6/CTI21008695/Uea3) on 18/08/2021

Hi Mei Kwan

OI report attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, August 19, 2021 3:30 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLC8201B (OI : CTI - TBA) AND SMM8855A (TP : LKK REF - CC6/CTI21008695/Uea3) on 18/08/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Hup Motor Trading & Service – Tampines and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- LTA search

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.