

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, August 19, 2021 3:30 PM  
**To:** 'Claims Dept of CTI'  
**Cc:** Asher Sng (LKKAuto); Admin A  
**Subject:** Direct Settlement - Accident Involving SLC8201B (OI : CTI - TBA) AND SMM8855A (TP : LKK REF - CC6/CTI21008695/Uea3) on 18/08/2021  
**Attachments:** TP ESTIMATE + TP GIA REPORT + LTA SEARCH.PDF

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Hup Motor Trading & Service – Tampines and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- LTA search

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***