

Celine Fong (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 23 February 2022 12:56 PM
To: 'Ivy Ratilla'; SUR; assignments
Cc: 'Justin Wong'; 'Derrick Quok'; 'Kenneth Lim'
Subject: Re: TPPD survey: Claim ref: C10011318/KY || OI-SMF7222U (Blue) TP-SKV3445J || Est: \$ || E M Solution

Dear Ivy,

Please be inform that owner withdraw claim, owner sold the vehicle.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Thursday, 19 August 2021 10:34 am

To: 'Ivy Ratilla' <ivy.r@budgetdirect.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Justin Wong' <justin.wong@budgetdirect.com.sg>; 'Derrick Quok' <derrick.q@budgetdirect.com.sg>; 'Kenneth Lim' <kenneth.lim@budgetdirect.com.sg>

Subject: RE: TPPD survey: Claim ref: C10011318/KY || OI-SMF7222U (Blue) TP-SKV3445J || Est: \$ || E M Solution

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Sent: Thursday, 19 August, 2021 10:33 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Justin Wong <justin.wong@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

Subject: TPPD survey: Claim ref: C10011318/KY || OI-SMF7222U (Blue) TP-SKV3445J || Est: \$ || E M Solution

Hi Team,

We would like to arrange survey for SKV3445J. No GIA reports for both OI and TP yet.

Workshop information:

Venue : E M SOLUTION PTE LTD
160, Sin Ming Drive, #03-18/19, Sin Ming Autocity,
Singapore 575722

Contact : Ms. Josephine Sim (Tel.: 6456-0226 / 978638 30)

Please confirm. Thank you.

Regards,

Ivy Ratilla

Admin Executive, Claims

T +65 6540 2185

F +65 6725 0853

E ivy.r@budgetdirect.com.sg

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auto  general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

From: Sally Chong <sallychong@visionlawllc.com>

Sent: Wednesday, 18 August 2021 6:30 PM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>

Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; 'JOJO SIM' <simjojo3354@gmail.com>; derekkeh@singnet.com.sg; 'Summer (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>; 'Judy Soh' <judysoh@visionlawllc.com>
Subject: RE: OUR REF.: E21-115979.21 (SKV 3445J @17/08/2021) AUTO & GENERAL INS REF.: SMF 7222U

URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: CHUA THIAM KIM

ACCIDENT INVOLVING SKV 3445J & SMF 7222U ON 17 AUGUST 2021 AT BASEMENT CARPARK, 53 ANG MO KIO AVENUE 3 AT ABOUT 20:10 HRS.

We refer to your email of even date below and your list of surveyors therein.

Our client now confirms the appointment of **LKK Auto Consultants Pte Ltd** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue	E M SOLUTION PTE LTD 160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722
Contact	Ms. Josephine Sim (Tel.: 6456-0226 / 978638 30)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you & regards.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#18-01/02, CHINATOWN POINT,
SINGAPORE 059413
TEL.: 6534-2811 (ext 115)
FAX : 6535-6802

From: Judy Soh <judysoh@visionlawllc.com>
Sent: Wednesday, 18 August 2021 4:00 PM
To: Claims <claims@budgetdirect.com.sg>; Albert Hong <albert.hong@budgetdirect.com.sg>; Justin Wong <justin.wong@budgetdirect.com.sg>
Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; 'JOJO SIM' <simjojo3354@gmail.com>; derekkeh@singnet.com.sg; 'Sally Chong' <sallychong@visionlawllc.com>
Subject: OUR REF.: E21-MISC.21 (SKV 3445J @17/08/2021) AUTO & GENERAL INS REF.: SMF 7222U
Importance: High

VERY URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: CHUA THIAM KIM

ACCIDENT INVOLVING SKV 3445J & SMF 7222U ON 17 AUGUST 2021 AT BASEMENT CARPARK, 53 ANG MO KIO AVENUE 3 AT ABOUT 20:10 HRS.

We are instructed by **CHUA THIAM KIM** to notify you of a road traffic accident **ON 17 AUGUST 2021 AT BASEMENT CARPARK, 53 ANG MO KIO AVENUE 3 AT ABOUT 20:10 HRS** involving our client's vehicle registration number **SKV 3445J** and vehicle registration number **SMF 7222U** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you & regards.

Judy Soh

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 119)

FAX : 6535-6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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