



LETTER OF DEMAND

Your Ref: CC3 / ATG 21008692 / ps3

Our Ref: SMT 20869

To: ATG

Dear Sirs,

ACCIDENT INVOLVING SMT 20869 & BW 9992 ON 18/08/2021

We are claiming on behalf of our client Ng Tian Yew Philip

owner of vehicle number SMT 20869 involved in accident on 18/08/2021

with vehicle SMAA2E along/at BYE

Description of claims:

Cost of Repairs \$ 11,428.79 (incl 7% GST)

Loss of Use/Rental \$ - X - Days = \$ BKW (incl 7% GST)

Search Fee \$ 2 (incl 7% GST)

Miscellaneous Fee \$ - (incl 7% GST)

TOTAL \$ 11430.79 (incl 7% GST)

We are claiming in full and final settlement of \$ 11430.79
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 20/08/2021

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Document no. 12033118805
Document date 15-09-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021032077/ 1
Job order date 25-08-2021
Service Advisor CHARMAINE KONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
NG
TIAN YEW PHILLIP
635A EAST COAST ROAD
Singapore 459134

License plate SMF2986G	Model code 5T13NZ	First registration 31-10-2018	VIN WVGZZZ1TZKW006366	Model Touran Comfortline 1.4 I TSI 110kW DSG	Mileage 71,321
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
5TA827025P	Rear Trunk Lid	1	pcs.	2,382.62	#1	2,382.62	2,549.40
D 169300M2	1k Window Adhesive	2	pcs.	51.16	#1	102.32	109.48
D 00940104	All Purpose Cleaner	1	pcs.	97.37	#1	97.37	104.19
D 00920002	Primer	1	pcs.	28.44	#1	28.44	30.43
D 181802M1	Activator For Precoated W	1	pcs.	26.15	#1	26.15	27.98
D 00950025	Applicator	2	pcs.	10.44	#1	20.88	22.34
5TA827939 041	Spoiler Satin Black	1	pcs.	266.78	#1	266.78	285.45
5TA827940 041	REAR W/SCREEN SIDE TRIM LH Spoiler Satin Black	1	pcs.	279.12	#1	279.12	298.66
8D0853419D	REAR W/SCREEN SIDE TRIM RH Packing Adhesive	1	pcs.	30.50	#1	30.50	32.64
WHT007341	RR NUMBER PLATE PACKING Riveted Cap Nut	2	pcs.	2.50	#1	5.00	5.35
5TA853630A DPJ	Vw Sign Black/Bright Chro	1	pcs.	108.20	#1	108.20	115.77
5TA853687 2ZZ	Inscription Bright Chrome NAME PLATE - TOURAN	1	pcs.	74.19	#1	74.19	79.38
5TA807417 GRU	Cover For Bumper Primed	1	pcs.	1,438.75	#1	1,438.75	1,539.46
5TA807568A 9B9	Spoiler Satin Black	1	pcs.	331.24	#1	331.24	354.43
WHT005263	Rivet	4	pcs.	1.18	#1	4.72	5.05
N 91017602	Weld Stud	6	pcs.	1.01	#1	6.06	6.48
3CN945087	Additional Brake Light Wi LABOUR	1	pcs.	228.77	#1	228.77	244.78
	SPRAY PAINT	2	pcs.	840.00	#1	1,680.00	1,797.60
	R&R REAR W/SCREEN	1	pcs.	840.00	#1	840.00	898.80
	TRANSFER BOOT LID MECHANISM	0.5	pcs.	840.00	#1	420.00	449.40
	REAR WATER LEAK TEST	1	pcs.	150.00	#1	150.00	160.50
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	AIG DIRECT SETTLEMENT DOA 10.8.2021 SURVEYOR LKK STEVE TP VEHICLE SBW999Z						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	10,201.11	7%	747.68	10,681.11	11,428.79
Total	480.00	10,201.11		747.68	10,681.11	11,428.79

VOLKSWAGEN CENTRE SINGAPORE

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Dealer 30001
Job order number 2021032077/ 1
Job order date 25-08-2021
Service Advisor CHARMAINE KONG

License plate	Model code	First registration	VIN	Model	Mileage
SMF2986G	5T13NZ	31-10-2018	WVGZZZ1TZKW006366	Touran Comfortline 1.4 TSI 110kW DSG	71,321

Handwritten signature



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions)-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SBW999Z

Date of Accident

18/08/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **28/12/2020 - 27/12/2021**

Requested By **Charmaine Kong (Volkswagen ...**

Requested Date **18/08/2021 16:01**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Ng Tian Yew Philip (the third party claimant) of 65A East Coast Road Singapore 459134 (address), owner of SMF 298667 (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMF 298667 that was damaged pursuant to the accident which occurred on 18/08/2011 (date) along AYE (location) involving vehicle no/s SBW 9002 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the accident

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, _____ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ _____ (Repair Cost), S\$ _____ (Loss of Use/Rental), S\$ _____ (Disbursement) for vehicle no. _____ that was damaged pursuant to the accident which occurred on _____ (date) along _____ (location) involving vehicle no/s _____. This is pursuant to the inspection conducted on _____ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner _____ ("the third party claimant") of vehicle no. _____ make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to _____ (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)