



LETTER OF DEMAND

Your Ref: CC3 / AIG 21008692 / ps 3

Our Ref: SMT 20869

To: AIG

Dear Sirs,

ACCIDENT INVOLVING SMT 20869 & SBW 9902 ON 18/08/2021

We are claiming on behalf of our client Mr Tian Yew Philip

owner of vehicle number SMT 20869 involved in accident on 18/08/2021

with vehicle SBW 9902 along/at BYE

Description of claims:

Cost of Repairs \$ 11,428.79 (incl 7% GST)

Loss of Use/Rental \$ 80.00 X 7 Days = \$ 599.20 (incl 7% GST)

Search Fee \$ 2 (incl 7% GST)

Miscellaneous Fee \$ - (incl 7% GST)

TOTAL \$ 12,029.99 (incl 7% GST)

We are claiming in full and final settlement of \$ 11430.79
payable to Volkswagen Group Singapore Pte Ltd.

\$ 599.20 payable to BKW Rent A Car Pte Ltd

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 20/09/2021

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Ng Tian Yew Philip (the third party claimant) of 65A East Coast Road Singapore 459134 (address), owner of SMF 29866 (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMF 29866 that was damaged pursuant to the accident which occurred on 18/08/2021 (date) along AYE (location) involving vehicle no/s SBW 9002 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of Aug (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$11,428.79 (Repair Cost), S\$599.20 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SMF 2986G that was damaged pursuant to the accident which occurred on 18/08/2021 (date) along AYE (location) involving vehicle no/s SBW 999Z. This is pursuant to the inspection conducted on 20/08/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner NG TIAN YEW PHILIP (the third party claimant”) of vehicle no. SMF 2986G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMF 2986G (vehicle no.) as a result of the accident.

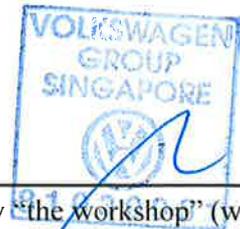
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 10 (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Document no. 12033118805
Document date 15-09-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021032077/ 1
Job order date 25-08-2021
Service Advisor CHARMAINE KONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
NG
TIAN YEW PHILLIP
635A EAST COAST ROAD
Singapore 459134

License plate SMF2986G	Model code 5T13NZ	First registration 31-10-2018	VIN WVGZZZ1TZKW006366	Model Touran Comfortline 1.4 I TSI 110kW DSG	Mileage 71,321
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
5TA827025P	Rear Trunk Lid	1	pcs.	2,382.62	#1	2,382.62	2,549.40
D 169300M2	1k Window Adhesive	2	pcs.	51.16	#1	102.32	109.48
D 00940104	All Purpose Cleaner	1	pcs.	97.37	#1	97.37	104.19
D 00920002	Primer	1	pcs.	28.44	#1	28.44	30.43
D 181802M1	Activator For Precoated W	1	pcs.	26.15	#1	26.15	27.98
D 00950025	Applicator	2	pcs.	10.44	#1	20.88	22.34
5TA827939 041	Spoiler Satin Black	1	pcs.	266.78	#1	266.78	285.45
5TA827940 041	REAR W/SCREEN SIDE TRIM LH						
	Spoiler Satin Black	1	pcs.	279.12	#1	279.12	298.66
	REAR W/SCREEN SIDE TRIM RH						
8D0853419D	Packing Adhesive	1	pcs.	30.50	#1	30.50	32.64
	RR NUMBER PLATE PACKING						
WHT007341	Riveted Cap Nut	2	pcs.	2.50	#1	5.00	5.35
5TA853630A DPJ	Vw Sign Black/Bright Chro	1	pcs.	108.20	#1	108.20	115.77
5TA853687 2ZZ	Inscription Bright Chrome	1	pcs.	74.19	#1	74.19	79.38
	NAME PLATE - TOURAN						
5TA807417 GRU	Cover For Bumper Primed	1	pcs.	1,438.75	#1	1,438.75	1,539.46
5TA807568A 9B9	Spoiler Satin Black	1	pcs.	331.24	#1	331.24	354.43
WHT005263	Rivet	4	pcs.	1.18	#1	4.72	5.05
N 91017602	Weld Stud	6	pcs.	1.01	#1	6.06	6.48
3CN945087	Additional Brake Light Wi	1	pcs.	228.77	#1	228.77	244.78
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	SPRAY PAINT	2	pcs.	800.00	#1	1,600.00	1,712.00
	R&R REAR W/SCREEN	1	pcs.	840.00	#1	840.00	898.80
	TRANSFER BOOT LID MECHANISM	0.5	pcs.	840.00	#1	420.00	449.40
	REAR WATER LEAK TEST	1	pcs.	150.00	#1	150.00	160.50
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	AIG DIRECT SETTLEMENT DOA 10.8.2021 SURVEYOR LKK STEVE TP VEHICLE SBW999Z						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	10,201.11	7%	747.68	10,681.11	11,428.79
Total	480.00	10,201.11		747.68	10,681.11	11,428.79

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 2/2

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
NG
TIAN YEW PHILLIP
635A EAST COAST ROAD
Singapore 459134

Document no. 12033118805
Document date 15-09-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021032077/ 1
Job order date 25-08-2021
Service Advisor CHARMAINE KONG

License plate	Model code	First registration	VIN	Model	Mileage
SMF2986G	5T13NZ	31-10-2018	WVGZZZ1TZKW006366	Touran Comfortline 1.4 TSI 110kW DSG	71,321

Handwritten signature



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions)-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
17/9/2021	P 3992

	VHA NO.	DUE DATE	VEH NO.
	P 3992	17/9/2021	SMP 6621 E
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 01 SEPTEMBER 2021 TO 08 SEPTEMBER 2021 (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF : SMF2986G & SBW999Z (VOLKSWAGEN)	7	80.00	560.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal		\$560.00
	GST @ 7%		\$39.20
	TOTAL		\$599.20

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg

A subsidiary of **BKW Automobile Pte Ltd**



bizSAFE

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in I/C) *NG TIAN YEW PHILLIP*
 NRIC/Passport No: *S6819481D* Date of Birth: *15 May 1968*
 Address: *635A EAST COAST RD.* Age: *45*
 Tel(O) _____ (R) _____ HP *97940191*

Occupation _____ Driving Exp: _____
 Driving Licence No: _____ Passed Date: *28 Sep 1985*
 D/L Type: Local/Int'l/Others: _____
 Name & Address of Employer _____

DRIVER'S PARTICULARS

Name (as in I/C) _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 Occupation _____ Driving Exp: _____ Yrs _____
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Others: _____ Contact No: _____

Hirer's Own Vehicle No: *SFE29869* Replace Veh No: _____
 Loan Vehicle No: *Smp6621E* VR No: _____
 Make & Model: *Toyota Altis* Auto/Manual Group: _____

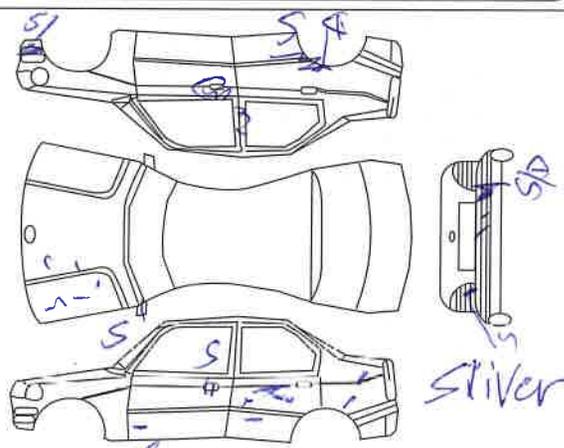
CHARGES		\$	cts
Daily <i>X</i>	day @\$ <i>80</i>	Per day	<i>560 00</i>
Weekly/Monthly	week @\$	Per week/Monthly	
Others			
CDW/PAI	@\$	Per day/Monthly	
Delivery/Collection Svc			
GST			
OR No:		(A) SUB-TOTAL	
Petrol Level & Surchage	OUT	E	1/4
	IN		1/2
			3/4
			F
First _____ km	FREE per day	GST	<i>39 20</i>
Excess mileage is chargeable at _____ cents per km		TOTAL CHARGES	<i>599 20</i>

Security Deposit : \$ _____ Bank: *HSBC*
 CASH/NETS/VISA/MC/AMEX/CHQ No: *4966 4500 1136 2838*
 Expiry Date: *10/22* Card ID No: *352*
 Name as in Card: *PHILLIP NG*

NON WAIVER EXCESS (Subject to GST): \$ *2000*

ACCESSORIES CHECK

- Data Cards Camera Systems Hub Cap Radio / CD Cartridge
 Jack Tyre Opener Petrol Cap Spare Tyre



INDICATE:
 A - Accidents
 D - Dents
 S - Scratches
 X - Crack

Hirer's Signature : _____ Additional Driver's Signature : _____

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<i>11/9/21</i>	<i>0950</i>	<i>31773</i>	<i>NIK</i>	<i>IC+DL+CC details</i>

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<i>8/9/21</i>	<i>1530</i>	<i>32136</i>	<i>ANDREW</i>	

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SBW999Z

Date of Accident

18/08/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **28/12/2020 - 27/12/2021**

Requested By **Charmaine Kong (Volkswagen ...**

Requested Date **18/08/2021 16:01**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 23 August 2021 9:57 AM
To: alvinheng28@yahoo.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING SBW 999Z(AIG) AND SMF 2986G AT/ALONG AYE ABOUT 1KM BEFORE EXIT 11 ON 18/08/2021

23 Aug 2021

Mr Heng Lai Seng [By Email Only]

Dear Sir/Madam,

You Ref: SBW999Z

Our Ref: CC3/AIG21008692/Eps3

ACCIDENT INVOLVING SBW 999Z(AIG) AND SMF 2986G AT/ALONG AYE ABOUT 1KM BEFORE EXIT 11 ON 18/08/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMF2986G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please take note that there is section 2 excess of S\$2,000.00 applicable under your policy.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Aug 2021 10:39	Clm Dtl Modified	Claimant's Name: -> NG TIAN YEW PHILIP.	[A] Lee Su Li
2	19 Aug 2021 10:39	Clm Veh Model Changed	(201186) VOLKSWAGEN TOURAN 1.4 TSI (A).	[A] Lee Su Li
3	19 Aug 2021 10:39	Clm Created	Reg No: SMF2986G. Acct Date: 2021/08/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Volkswagen Group Singapore Pte Ltd ()	[A] Lee Su Li
4	19 Aug 2021 10:39	Clm Existing Check Notice		[A] Lee Su Li
5	19 Aug 2021 10:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
6	19 Aug 2021 10:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/30	[A] Lee Su Li
7	19 Aug 2021 10:39	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
8	19 Aug 2021 10:39	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
9	19 Aug 2021 10:39	Label Added	(20224):Field Survey.	[A] Merimen Administrator
10	19 Aug 2021 10:39	Label Added	(23):Express.	[A] Lee Su Li
11	19 Aug 2021 10:39	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
12	20 Aug 2021 14:53	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
13	20 Aug 2021 14:53	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
14	20 Aug 2021 17:04	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	20 Aug 2021 17:04	Video Downloaded	Downloaded TP Video - Accident (front)	[A] CHEW HSIAO TONG
16	22 Aug 2021 15:26	Adj Adjuster Assigned	ACCUSER4 -> CHEN TSUE YEE	[A] Lee Su Li
17	28 Sep 2021 23:13	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	28 Sep 2021 23:13	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	28 Sep 2021 23:13	Clm Dtl Modified	JPJ Reg. Date: -> 2018/10/31.	[A] JOANNE LEE KHANG MIN
20	28 Sep 2021 23:13	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	05 Oct 2021 09:03	Adj Mandate Request	Cur Req:12029.99:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$11,428.79+ (b)LORw/GST(7days x \$80.00): \$599.20 + (c)Search fee: \$2.00 = Total: \$12,029.99 *5 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
22	12 Oct 2021 00:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/30. Mandate Remarks: Subj to all docs/billings in order, SAB pls.	[I] Tan, Bennie-WZ
23	12 Oct 2021 00:22	Adj Mandate Set	Approved:12029.99:Subj to all docs/billings in order, SAB pls.	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type 

ACTIVITY

[20/08/2021 17:06] CHEW HSIAO TONG:

Called OI, Mr Heng to confirm accident. Inform TP claim and also section II excess of \$2K + GST. He said that he thought property damage is for road railing, wall, house gate instead of the car damages. He ask if any way to reduce / waive the section II excess. He did not claim OD and he repair his car from his own pocket money. Advised him that to check with AIG for further regards to section II excess. He noted.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2717994	20 Aug 2021 10:15:57	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMF2986G	Teo, Ericweihong	xx.xx
2717997	20 Aug 2021 10:19:58	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMF2986G	SBW999Z	11.00
2718149	20 Aug 2021 15:02:42	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMF2986G	Tan, Bennie-WZ	xx.xx
2728828	28 Sep 2021 23:13:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMF2986G	SBW999Z	11.00