

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 23 August 2021 9:57 AM
To: alvinheng28@yahoo.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING SBW 999Z(AIG) AND SMF 2986G AT/ALONG AYE ABOUT 1KM BEFORE EXIT 11 ON 18/08/2021

23 Aug 2021

Mr Heng Lai Seng [By Email Only]

Dear Sir/Madam,

You Ref: SBW999Z
Our Ref: CC3/AIG21008692/Eps3
ACCIDENT INVOLVING SBW 999Z(AIG) AND SMF 2986G AT/ALONG AYE ABOUT 1KM BEFORE EXIT 11 ON 18/08/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMF2986G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please take note that there is section 2 excess of S\$2,000.00 applicable under your policy.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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