

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, August 18, 2021 5:30 PM
To: 'Subramaniam, Divyashni'; Admin A; assignments
Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLJ3821H vs SLG9075X (OI) on D.O.A.: 14/08/2021

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 19-08-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Wednesday, 18 August, 2021 5:06 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLJ3821H vs SLG9075X (OI) on D.O.A.: 14/08/2021

Hi,

Please refer to the enclosed request from **Lim Yew Boo Spray Paint Co.**

Claim no : 5637330424SG003

Case Owner : Chee Heng Loh

If you have any queries/concerns, please let us know.

Thanks & Regards,

Divyashni Subramaniam
AIG

From: serene@limyewboo.com <serene@limyewboo.com>
Sent: Wednesday, August 18, 2021 11:26 AM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; serene@limyewboo.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLG9075X AND SLJ3821H ON 14/08/2021

Hi Divyashni

Please arrange for LKK

Regards

Serene Lim

Lim Yew Boo Spray Paint Co

From: Subramaniam, Divyashni

Sent: Wed, 18 Aug 2021 03:22:09 +0000

To: serene@limyewboo.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLG9075X AND SLJ3821H ON 14/08/2021

Without Prejudice

-

Your Reference: SLJ3821H

Our Reference : 5637330424SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: serene@limyewboo.com <serene@limyewboo.com>

Sent: Wednesday, August 18, 2021 11:01 AM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Teo, Ericweihong <Ericweihong.Teo@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; serene@limyewboo.com

Subject: RE: (EXTERNAL) RE: SLJ3821H & SLG9075Y ALONG SERANGOON ROAD ON 14.08.2021 - URGENT!

Morning Divyashni

Should be SLG9075X, attached addendum report.

Thank you & await your List of your surveyors

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel : 96852332

From: Subramaniam, Divyashni

Sent: Wed, 18 Aug 2021 00:29:06 +0000

To: serene@limyewboo.com

Cc: Teo, Ericweihong, Abu Kassim, Noor Mariesa, Hor, Yinrul

Subject: (EXTERNAL) RE: SLJ3821H & SLG9075Y ALONG SERANGOON ROAD ON 14.08.2021 - URGENT!

Dear Serene,

Kindly provide a copy of LTA search for vehicle **SLG9075Y** for our further checking on policy coverage as we are unable to locate active policy on the given vehicle no.

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Serene Lim <serene@limyewboo.com>

Sent: Tuesday, August 17, 2021 6:34 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: [EXTERNAL] FW: SLJ3821H & SLG9075Y ALONG SERANGOON ROAD ON 14.08.2021 - URGENT!

This message is from an external sender; be cautious with links and attachments.

Hi

Pls revert asap on surveyor listing

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Serene Lim

Sent: Monday, 16 August 2021 6:00 pm

To: AIGSGP_ClaimsSurvey@aig.com

Subject: SLJ3821H & SLG9075Y ALONG SERANGOON ROAD ON 14.08.2021

To : Motor Claims Dept (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SLJ3821H & SLG9075Y ALONG SERANGOON ROAD ON 14.08.2021

We are the repairer for the [Mr Tioh Wee Chong](#) owner of vehicle no. [SLJ3821H](#)

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co

Blk 10, Sin Ming Industrial Estate, #01-10, Sector C, Singapore 575645

Tel: 64534177

Fax: 64593724

Email: serene@limyewboo.com

Contact Person: Serene Lim Hp : +65 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Direct : +65 64545011

Mobile : +65 96852332

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