

Mei Kwan (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 14 December, 2021 11:31 AM
To: Mei Kwan (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: SNM21D204595/C02/XE7368H/TAYHP / FW: Direct Settlement - Accident Involving XE7368H (OI : CTI - TBA) AND SHD4028D (TP : LKK REF - CC6/CTI21008674/pa3) on 17/08/2021
Attachments: Re: FW: CTP REF NO. SNM21D204595C1 - ACCIDENT INVOLVING XE7368H & SHD4028D ON 17 AUGUST 2021
Categories: HMK

Dear Sir/Mdm,

Enclosed herewith our insured GIA REPORT as requested by you.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, December 7, 2021 12:14 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D204595/C02/XE7368H/TAYHP / FW: Direct Settlement - Accident Involving XE7368H (OI : CTI - TBA) AND SHD4028D (TP : LKK REF - CC6/CTI21008674/pa3) on 17/08/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the new case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 19 August, 2021 12:43 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204595/C02/XE7368H/TAYHP / FW: Direct Settlement - Accident Involving XE7368H (OI : CTI - TBA) AND SHD4028D (TP : LKK REF - CC6/CTI21008674/ba3) on 17/08/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D204595/C02/XE7368H/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 18 August 2021 4:29 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving XE7368H (OI : CTI - TBA) AND SHD4028D (TP : LKK REF - CC6/CTI21008674/ba3) on 17/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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