

Veron Chen (LKKAuto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 14 September 2021 1:31 PM
To: Nitha; SUR; assignments
Cc: Claims Dept of CTI; keong@movva.com.sg
Subject: RE: SNM21D204401/C02/XE316D/TANKW/ FW: TP CLAIMS - GBG130Y AGAINST XE316D DOA 04/08/2021

[Confidential]

Without Prejudice

Dear Nitha,

We refer to the above matter.

Please be advised that liability is in favor of your client.

We are prepared to do a Direct settlement, and quantum subject to consistency of damages, based on our surveyor's findings, with supporting documents.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Nitha <nitha@mova.com.sg>
Sent: Tuesday, 14 September 2021 1:40 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; keong@mova.com.sg
Subject: RE: SNM21D204401/C02/XE316D/TANKW/ FW: TP CLAIMS - GBG130Y AGAINST XE316D DOA 04/08/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Kindly please advise on the liability.

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Nitha [<mailto:nitha@mova.com.sg>]
Sent: Thursday, 2 September 2021 11:44 AM
To: 'Tan Kian Wei Billy'; 'SUR'; 'assignments'
Cc: 'Claims Dept of CTI'; 'keong@mova.com.sg'
Subject: RE: SNM21D204401/C02/XE316D/TANKW/ FW: TP CLAIMS - GBG130Y AGAINST XE316D DOA 04/08/2021

Dear All,

Kindly please advise on the liability for the above mention case.

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]
Sent: Wednesday, 18 August 2021 3:05 PM
To: Nitha; SUR; assignments

Cc: Claims Dept of CTI; keong@nova.com.sg

Subject: RE: SNM21D204401/C02/XE316D/TANKW/ FW: TP CLAIMS - GBG130Y AGAINST XE316D DOA 04/08/2021

Without Prejudice
Save as to cost
Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Nitha <nitha@nova.com.sg>

Sent: Wednesday, 18 August 2021 3:08 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; keong@nova.com.sg

Subject: RE: SNM21D204401/C02/XE316D/TANKW/ FW: TP CLAIMS - GBG130Y AGAINST XE316D DOA 04/08/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Kindly assign LKK.

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]

Sent: Wednesday, 18 August 2021 1:31 PM

To: 'Mova-Nitha'; keong@moval.com.sg

Cc: Claims Dept of CTI

Subject: RE: SNM21D204401/C02/XE316D/TANKW/ FW: TP CLAIMS - GBG130Y AGAINST XE316D DOA 04/08/2021

[Confidential]

Without Prejudice
Save as to cost
Dear Sirs / Madam,

ACCIDENT INVOLVING XE316D & GBG130Y on 04/08/2021

We refer to your email of 17/08/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 18 August 2021 1:28 PM

To: 'Mova-Nitha' <nitha@mova.com.sg>; keong@mova.com.sg; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204401/C02/XE316D/TANKW/ FW: TP CLAIMS - GBG130Y AGAINST XE316D DOA 04/08/2021

Without Prejudice

Dear Billy,

Please conduct PRS for **GBG130Y**.

Note: officer in charge Billy Tan 63896175.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please

From: Nitha <nitha@mova.com.sg>
Sent: Tuesday, 17 August 2021 3:37 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: keong@mova.com.sg
Subject: TP CLAIMS - GBG130Y AGAINST XE316D DOA 04/08/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Ref : XE316U

Dear All,

Kindly assign surveyor and revert officer in charge.

Thank you

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

