

Mei Kwan (LKKAuto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, December 30, 2021 12:36 PM
To: Cecilia Chong (LKK Auto)
Cc: Admin A; Mei Kwan (LKKAuto)
Subject: RE: SURVEY ASSESSMENT - D21002338MFBP/1 *** LKK REF: CC4/FCI21008670/Aga3 // ACC INV SG5016K AND SKK 4263T ON 14.08.2021

Categories: HMK

Dear Cecilia,

Please let us have the survey report and invoice for the above matter.

Thank you

Best Regards

Rachel Wu
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Rachel Wu
Sent: Thursday, 23 December 2021 11:59 am
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21002338MFBP/1 *** LKK REF: CC4/FCI21008670/Aga3 // ACC INV SG5016K AND SKK 4263T ON 14.08.2021

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 19 August 2021 6:23 pm

To: Esther Lim <EstherLim@msfirstcapital.com.sg>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D21002338MFBP/1 *** LKK REF: CC4/FCI21008670/Aga3 // ACC INV SG5016K AND SKK 4263T ON 14.08.2021

Dear Esther,

We refer to the above matter.

We have inspected TP vehicle SKK 4263T on 18/08/2021.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Please take note that the case handler in-charge is Cecilia.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Wednesday, August 18, 2021 9:36 AM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: ESTHERLIM@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D21002338MFBP/1

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 18 August, 2021 9:06 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ESTHERLIM@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D21002338MFBP/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.