

Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, 27 December 2021 2:32 PM
To: 'Chew, Elizabeth'; 'Motor Claims'; SUR; assignments
Subject: RE: [External] RE: GAIC Ref:CLMOMVC000004052, ACCIDENT ON 09/08/2021 between SMS2751Z & GBD3403G along Carpark of Blk 761 Yishun St 72

Dear Elizabeth,

No survey done for this vehicle.

We will close this file at our end.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Sent: Monday, 27 December, 2021 2:28 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>; sur@lkkauto.com; assignments@lkkauto.com
Subject: RE: [External] RE: GAIC Ref:CLMOMVC000004052, ACCIDENT ON 09/08/2021 between SMS2751Z & GBD3403G along Carpark of Blk 761 Yishun St 72

Dear Summer,

Repairer has informed that they are withdrawing the TP claim (refer to attached email).

Please confirm if any survey was conducted. If no, kindly withdraw this assignment.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | elizabeth.chew@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://www.gaig.com/FinancialStrength).

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: 27 December 2021 11:39 AM
To: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>; Motor Claims <motorclaims@sg.gaig.com>;
sur@lkkauto.com; assignments@lkkauto.com
Subject: RE: [External] RE: GAIC Ref:CLMOMVC000004052, ACCIDENT ON 09/08/2021 between SMS2751Z & GBD3403G along Carpark of Blk 761 Yishun St 72

Dear Elizabeth,

Thank you for your email.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Sent: Monday, 27 December, 2021 11:28 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>;
sur@lkkauto.com; assignments@lkkauto.com
Subject: RE: [External] RE: GAIC Ref:CLMOMVC000004052, ACCIDENT ON 09/08/2021 between SMS2751Z & GBD3403G along Carpark of Blk 761 Yishun St 72

Dear Summer,

Is the survey report and tax invoice ready for submission?

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaiq.com

For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaiq.com

For motor claims enquiries, please email to motorclaims@sg.gaiq.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaiq.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | elizabeth.chew@sg.gaiq.com



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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: 18 August 2021 1:00 PM

To: Motor Claims <motorclaims@sg.gaiq.com>; sur@lkkauto.com; assignments@lkkauto.com

Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaiq.com>

Subject: [External] RE: GAIC Ref:CLMOMVC000004052, ACCIDENT ON 09/08/2021 between SMS2751Z & GBD3403G along Carpark of Blk 761 Yishun St 72

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claims <motorclaims@sg.gaig.com>

Sent: Wednesday, 18 August, 2021 12:10 PM

To: Advance Auto Garage <advanceag@hotmail.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: RE: GAIC Ref:CLMOMVC000004052, ACCIDENT ON 09/08/2021 between SMS2751Z & GBD3403G along Carpark of Blk 761 Yishun St 72

Without Prejudice

Dear Xavier,

Noted on your request, as our client has not reported the accident we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaig.com



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From: Advance Auto Garage <advanceag@hotmail.com>

Sent: 18 August 2021 11:52 AM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: [External] RE: GAIC Ref:CLMOMVC000004052, ACCIDENT ON 09/08/2021 between SMS2751Z & GBD3403G along Carpark of Blk 761 Yishun St 72

Hi

We would like to appoint LKK Auto Consultants.

Please also see attached documents for your records.

Best Regards,

Xavier Lim

(+65) 9007 9247

Advance Auto Garage

10 Kaki Bukit Road 2 #03-01

First East Centre S(417868)

From: Motor Claims <motorclaims@sg.gaig.com>

Sent: Wednesday, 18 August 2021 11:38 am

To: Advance Auto Garage <advanceag@hotmail.com>

Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: GAIC Ref:CLMOMVC000004052, ACCIDENT ON 09/08/2021 between SMS2751Z & GBD3403G along Carpark of Blk 761 Yishun St 72

Without Prejudice

Dear Sirs,

Our client has not reported accident. Can we have a copy of the SAS report?

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

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For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaig.com



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From: Advance Auto Garage <advanceag@hotmail.com>

Sent: 18 August 2021 11:32 AM

To: Motor Claims <motorclaims@sg.gaig.com>

Subject: [External] ACCIDENT ON 09/08/2021 between SMS2751Z & GBD3403G along Carpark of Blk 761 Yishun St 72

Our Ref: AAG.20210804

Your Ref: GBD3403G

PRE-REPAIR INSPECTION NOTICE

Dear Sirs,

We act for YONG SOOK WERN, owner of SMS2751Z that was damaged as a result of the above accident.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Advance Auto Garage

10 Kaki Bukit Road 2, #03-01

First East Centre
Singapore 417868
TEL: 9007 9247
Email: advanceag@hotmail.com
ATTN: Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

As provided by NIMA Protocol, take note that our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.

As this is a hit & run accident, kindly advise if your insured has already lodged an accident report? Thank you

Best Regards,

*Xavier Lim
(+65) 9007 9247
Advance Auto Garage
10 Kaki Bukit Road 2 #03-01
First East Centre S(417868)*