

Asher Sng (LKKAuto)

From: workshop <workshop@hinlung.com.sg>
Sent: Wednesday, 2 March 2022 16:57
To: Asher Sng (LKKAuto)
Cc: Admin A; Su Li (LKK Auto)
Subject: Re : [EXTERNAL] - Re : ES786G / SMJ4043T (GRAB) , DOA 11/8/2021 - TP Survey & Liability LKK REF : CC4/GRB21008626/Ees3

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Please close this claim file as our insured has sold the vehicle.

Thanks and regards,
Anna
Hin Lung Workshop
Tel: 6858 3000 Fax: 6476 0075
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 31 August 2021 11:28 am
To: workshop <workshop@hinlung.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Re : [EXTERNAL] - Re : ES786G / SMJ4043T (GRAB) , DOA 11/8/2021 - TP Survey & Liability LKK REF : CC4/GRB21008626/Ees3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to the above matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,
Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 25 August 2021 10:28 AM

To: workshop <workshop@hinlung.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Re : [EXTERNAL] - Re : ES786G / SMJ4043T (GRAB) , DOA 11/8/2021 - TP Survey & Liability LKK REF : CC4/GRB21008626/Ees3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Anna,

We refer to the email below.

Our principal is still reviewing the liability as the liability is unclear.

Shall revert to you once our principal revert.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: workshop <workshop@hinlung.com.sg>

Sent: Wednesday, 25 August 2021 10:21 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re : [EXTERNAL] - Re : ES786G / SMJ4043T (GRAB) , DOA 11/8/2021 - TP Survey & Liability LKK REF : CC4/GRB21008626/Ees3

Dear Su Li,

We have not heard from you on the liability.

Please advise us as our client is waiting for our reply.

Thanks and regards,
Anna
Hin Lung Workshop
Tel: 6858 3000 Fax: 6476 0075
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Thursday, 19 August 2021 3:02 pm
To: workshop <workshop@hinlung.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Re : [EXTERNAL] - Re : ES786G / SMJ4043T (GRAB) , DOA 11/8/2021 - TP Survey & Liability LKK REF : CC4/GRB21008626/Ees3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

FYNA, CC4/GRB21008626/Ees3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: workshop <workshop@hinlung.com.sg>

Sent: Thursday, August 19, 2021 1:42 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Re : [EXTERNAL] - Re : ES786G / SMJ4043T (GRAB) , DOA 11/8/2021 - TP Survey & Liability

Dear Admin,

We refer to the above subject and survey has already been done by your surveyor, Steve this morning.

Please let us know on the liability as soon as possible due to our client is waiting for our reply.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Tuesday, 17 August 2021 12:01 pm

To: workshop <workshop@hinlung.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: RE: Re : [EXTERNAL] - Re : ES786G / SMJ4043T (GRAB) , DOA 11/8/2021 - TP Survey & Liability

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [ES786G](#) and let us have your report urgently.

This claim will be handled by [Ms Sundari](#).

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: workshop <workshop@hinlung.com.sg>
Sent: Tuesday, 17 August 2021 11:52 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re : [EXTERNAL] - Re : ES786G / SMJ4043T (GRAB) , DOA 11/8/2021 - TP Survey & Liability

Dear Bhuvaneswari,

We agreed to use LKK Auto Consultants Pte Ltd surveyor to survey the car.

Please make the arrangement to survey on 19/8/2021 at 10am.

Thanks and regards,
Anna
Hin Lung Workshop
Tel: 6858 3000 Fax: 6476 0075
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Tuesday, 17 August 2021 11:32 am
To: workshop <workshop@hinlung.com.sg>
Subject: RE: [EXTERNAL] - Re : ES786G / SMJ4043T (GRAB) , DOA 11/8/2021 - TP Survey & Liability

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: workshop <workshop@hinlung.com.sg>
Sent: Tuesday, 17 August 2021 11:21 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: [EXTERNAL] - Re : ES786G / SMJ4043T , DOA 11/8/2021 - TP Survey & Liability

Dear Sir,

We refer to the above subject and we are the authorized representative for owner of motor vehicle no. ES786G to resolve the above matter.

The attach documents are for your reference.

For your information, the vehicle is not in our workshop and we need to arrange with the owner.

Please let us hear from you and we wish to know on the liability.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

motorclaim@iii.com.sg

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you

undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 8 March 2022 17:02
To: Sundari Nagarajan - III
Subject: Your Ref: MFL2021D0003408 // ACCIDENT INVOLVING SMJ 4043T AND ES 786G ON 11/08/2021

Hi Sundari,

We refer to the above matter.

Third party repairer have inform that claimant have sold off the vehicle and no repair done to the vehicle.

In view we will process to submit our wp report and close off the matter at our end.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.