

Our Ref : SMU4306C / TP#1393
Your Ref : GBK784P / CC6/AIG21008613/ps3

WITHOUT PREJUDICE

Date : 11 Sept 2021

AIG ASIA PACIFIC INSURANCE PTE. LTD.

AIG BUILDING

78 Shenton Way #07-16

Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMU4306C & GBK784P ON 15/08/2021
ALONG LOWER DELTA ROAD**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 7,222.50
- Loss of Use	S\$ 1,320.00 (\$120.00 x 11 Days)
- LTA / GIA Search	S\$ 2.00
- Towing Fee	S\$ 50.00
Grand Total	S\$ 8,594.50

If you have any enquiries, please contact our representative, Mr. Joseph & Ms. Kaitlyn at 6481-1522 or email joseph@ow.sg and kaitlyn.chio@ow.sg.

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

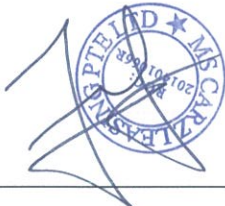
AUTHORISATION TO ACT

I/We, MS CARZ LEASING PTE LTD ("the third party claimant") of
8 CHANG CHERN ROAD #01-01 S/59637 (address), owner of
SMU4306C (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SMU4306C that was damaged pursuant to the accident
which occurred on 15/08/2021 (date) along X-JUNCTION OF LOWER DELTA ROAD &
JALAN BUKIT MERAH (location) involving vehicle no/s GBK784P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 16 (day) of AUGUST (month) 20 21 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,222.50 (Repair Cost), S\$560.00 (Loss of Use/Rental), S\$52.00 (Disbursement) for vehicle no. SMU 4306C that was damaged pursuant to the accident which occurred on 15/08/2021 (date) along LOWER DELTA ROAD (location) involving vehicle no/s GBK 784P. This is pursuant to the inspection conducted on 17/08/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MS CARZ LEASING PTE LTD (the third party claimant") of vehicle no. SMU 4306C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMU 4306C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 08 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322101215
INVOICE DATE : 11/09/2021
REF : TP#1393
VEH NO. : SMU4306C
MAKE : HONDA
CAR MODEL : FREED HYBRID 1.5G A
CURRENT MILEAGE:
ADVISOR : VICTOR SENG
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	6,750.00	6,750.00

Remarks: DOA: 15/08/2021 @ 0945HRS
CLAIMANT: MS CARZ LEASING PTE LTD / ONG CHUAN LEE
TP VEHICLE: GBK784P

Singapore Dollars: Seven Thousand Two Hundred Twenty-Two And Cent Fifty Only

SUB TOTAL	SGD	6,750.00
GST 7.00%	SGD	472.50
TOTAL	SGD	7,222.50
OUTSTANDING	SGD	7,222.50

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount	SR 6,750.00
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I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBK784P

Date of Accident

15/08/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **18/12/2020 - 17/12/2021**Requested By **EVE TAN (OPTIMA WERKZ PTE ...**Requested Date **16/08/2021 14:15****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



華強環島私人有限公司 ISLAND RECOVERY SERVICES PTE LTD

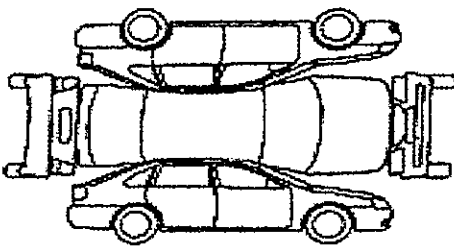
Address: 26 Chia Ping Road Singapore 619977
Telephone: 6747 7400 **Email:** admin@islandrecovery.com.sg
Facsimile: 6844 7233 **Web:** www.islandrecovery.com.sg
Co. Reg.No: 202114296E **GST Reg.No:** 202114296E

CASH SALES / WORK ORDER

NO: 1264581

DATE: 15/8/2017

ACCOUNT OF: *Optima*

WORK DETAILS		VEHICLE DETAILS	
Time of Order: _____		Vehicle No: <i>SNU4306C</i> Make & Model: <i>H/Free</i>	
Time Reached Location: <i>11.00</i>		LOCATION FROM <i>21 Jln Mambau</i>	
Time Left: <i>11.10</i>		2ND TRIP	
Time End: <i>11.40</i>		LOCATION TO <i>Auto park 21-05</i>	
Waiting Time: _____			
TOWING / ROADSIDE ASSISTANCE Additional Charges		TRANSPORTATION	
<input type="checkbox"/> Using King Dolly <input type="checkbox"/> Basement / Multi Carpark <input type="checkbox"/> Midnight / Sunday / PH <input type="checkbox"/> Exotic / Luxury Vehicle <input type="checkbox"/> Crane Up / Winch Out <input type="checkbox"/> Open Door <input type="checkbox"/> Jump Start / Change Tyres / Change Battery		<input type="checkbox"/> Using Car Carrier <input type="checkbox"/> Using King Dolly <input type="checkbox"/> Restricted Zone	
<input checked="" type="checkbox"/> Accident <input type="checkbox"/> Loaded / Equipment <input type="checkbox"/> Box <input type="checkbox"/> ERP / Carpark: _____ <input type="checkbox"/> Dismantle Shaft / Brake <input type="checkbox"/> Restricted Zone <input type="checkbox"/> Others: _____			
REMARKS: _____			
ACCEPTANCE		AMOUNT S\$ <i>50</i>	
Driver / Owner Handed Over By (Name & Signature)		GST S\$ _____	
Taken Over By (Name & Signature)		TOTAL S\$ _____	
_____		_____	
_____		Island Recovery Services Pte Ltd (Driver)	
Disclaimer: Island Recovery Services Pte Ltd and its staff and/or any person associated therewith cannot be held liable for any loss or damage that is incurred or may be incurred by any person as a direct or indirect result of the use of Island Recovery Services Pte Ltd's service			



VEHICLE LEASE AGREEMENT

This Agreement is made on the **2020-08-20**

Between

MS CARZ LEASING PTE LTD

having its registered address at **200 Turf Club Road #04-17 Singapore 287994**
("the Owner")

And

ONG CHUAN LEE (NRIC S6822276A)

of **BLK372 JURONG EAST ST 32 #09-382 S.600372**
("the Hirer(s)")

1. DESCRIPTION OF VEHICLE

- a. Make & Model: Honda Freed Hybrid (Brand New) (the 'Vehicle')
- b. Registration Number: SMU4306C
- c. Colour: _____

2. RENTAL PERIOD : 20 Feb 2021 To 19 Aug 2021

3. RENTAL FEE : \$587.30 (Weekly) ^{-\$79/day} ^{-\$4.90 CDW}

4. SECURITY DEPOSIT : \$0.00

5. REMARKS : CONTRACT (B) - 7-12 MTH (PROMO) - \$79/DAY CDW : \$4.90 *14 DAY FREE RENTAL*

SIGNED BY :

Kelly Yap

For and on behalf of the Owner

Name :

KELLY YAP

Date :

2020-08-20



ACCEPTED BY :

ONG CHUAN LEE

Name :

ONG CHUAN LEE

NRIC or Passport No :

S6822276A

Date :

2020-08-20



Parties have further agreed to the Owners Terms and Conditions of Lease attached and which forms part of this Agreement.

<i>[Signature]</i>	<i>[Signature]</i>
Hirer's Initial	Owner's Initial

**Claim Notification - ACCIDENT INVOLVING GBK 784P(AIG) AND SMU 4306C
AT/ALONG JUNCTION OF LOWER DELTA & JALAN BUKIT MERAH ON 15/08/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 18/8/2021 1:43 PM

To: gtguan@singnet.com.sg <gtguan@singnet.com.sg>

18 Aug 2021

M/s GUAN TECK IMP & EXP PTE LTD

[By Email Only]

Driver: Gui Yew Teck

Dear Sir/Madam,

You Ref: GBK784P

Our Ref: CC6/AIG21008613/ps3

**ACCIDENT INVOLVING GBK 784P(AIG) AND SMU 4306C AT/ALONG JUNCTION OF LOWER DELTA & JALAN
BUKIT MERAH ON 15/08/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMU4306C against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Aug 2021 14:14	Clm Dtl Modified	Claimant's Name: -> MS CARZ LEASING PTE LTD.	[A] Lee Su Li
2	17 Aug 2021 14:14	Clm Veh Model Changed	(206097) HONDA FREED HYBRID 1.5 (A).	[A] Lee Su Li
3	17 Aug 2021 14:14	Clm Created	Reg No: SMU4306C. Acct Date: 2021/08/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Optima Werkz Pte Ltd (HQ)	[A] Lee Su Li
4	17 Aug 2021 14:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	17 Aug 2021 14:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/26	[A] Lee Su Li
6	17 Aug 2021 14:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	17 Aug 2021 14:14	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	17 Aug 2021 14:14	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	17 Aug 2021 14:14	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	17 Aug 2021 14:15	Label Added	(19):Fastlane.	[A] Lee Su Li
11	18 Aug 2021 13:25	Video Downloaded	Downloaded Video - Accident - OI GBK784P	[A] CHEW HSIAO TONG
12	18 Aug 2021 13:29	Adj Adjuster Assigned	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
13	18 Aug 2021 15:41	Video Downloaded	Downloaded SMU4306C vs GBK784P_TP VIDEO(REAR)	[I] Gan, Angie-GL
14	18 Aug 2021 15:41	Video Downloaded	Downloaded SMU4306C vs GBK784P_TP VIDEO(FRONT)	[I] Gan, Angie-GL
15	18 Aug 2021 22:20	Video Downloaded	Downloaded SMU4306C vs GBK784P_TP VIDEO(REAR)	[I] Tan, Bennie-WZ
16	18 Aug 2021 22:21	Video Downloaded	Downloaded SMU4306C vs GBK784P_TP VIDEO(FRONT)	[I] Tan, Bennie-WZ
17	18 Aug 2021 22:21	Video Downloaded	Downloaded Video - Accident - OI GBK784P	[I] Tan, Bennie-WZ
18	09 Sep 2021 16:00	Video Downloaded	Downloaded Video - Accident - OI GBK784P	[I] Gan, Angie-GL
19	20 Sep 2021 16:13	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	20 Sep 2021 16:13	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	20 Sep 2021 16:13	Clm Dtl Modified	JPJ Reg. Date: -> 2020/08/13.	[A] JOANNE LEE KHANG MIN
22	20 Sep 2021 16:13	Clm Details Notified		[A] JOANNE LEE KHANG MIN
23	27 Sep 2021 11:56	Adj Mandate Request	Cur.Reg:7754.50:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$7,222.50 + (b)LOU(8days x \$60.00): \$480.00 + (c)Search fee: \$2.00 +(d)Towing Fee: \$50.00 = Total: \$7,754.50 *6 recommendation re pair days + 1Sunday + 1PRS = 8days *For your approval ple	[A] CHEW HSIAO TONG
24	30 Sep 2021 20:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/26. Mandate Remarks: Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ
25	30 Sep 2021 20:04	Adj Mandate Set	Approved:7694.50:Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ
26	06 Oct 2021 17:15	Adj Mandate Request	Cur.Reg:7914.50:Hi, 3rd party submitted rental agreement and propose LOU at \$80/day. For your review please. Thank you.	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	12 Oct 2021 18:38	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/08/26. Mandate Remarks: Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ
28	12 Oct 2021 18:38	Adj Mandate Set	Approved:7834.50:Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ

Date From



Date To



Audit Type

None



Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2717429	18 Aug 2021 11:26:56	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMU4306C	CHEW HSIAO TONG	xx.xx
2717434	18 Aug 2021 11:36:52	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMU4306C	CHEW HSIAO TONG	xx.xx
2717454	18 Aug 2021 12:10:51	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMU4306C	Low, Xianyu	xx.xx
2717458	18 Aug 2021 12:21:19	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMU4306C	GBK784P	11.00
2726404	20 Sep 2021 16:13:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMU4306C	GBK784P	11.00