

Veron Chen (LKKAUTO)

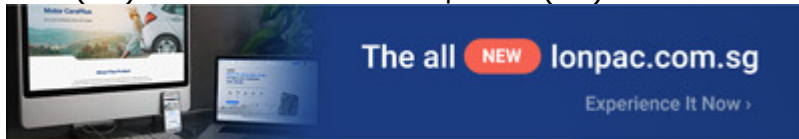
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 18 August 2021 11:20 AM
To: Veron Chen (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: 3Lonpac Our ref: L21.0626.cjue // ACCIDENT INVOLVING ON SGT 3380U & YP 4670J ON 14/08/2021 AT/ALONG PIE TOWARDS PAYA LEBAR ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY [External Confidential]

Lonpac External - Confidential

Dear Veron,

The reference is 20/21/21/VC05/024851

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 18 August 2021 11:16 am
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: 3Lonpac Our ref: L21.0626.cjue // ACCIDENT INVOLVING ON SGT 3380U & YP 4670J ON 14/08/2021 AT/ALONG PIE TOWARDS PAYA LEBAR ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY [External Confidential]

Dear Gerald,

Please provides us claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 17 August 2021 10:26 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: RE: 3Lonpac Our ref: L21.0626.cjue // ACCIDENT INVOLVING ON SGT 3380U & YP 4670J ON 14/08/2021 AT/ALONG PIE TOWARDS PAYA LEBAR ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY [External Confidential]

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 17 August, 2021 9:53 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Kuru & Co <kurulegal@yahoo.com.sg>

Subject: FW: 3Lonpac Our ref: L21.0626.cjue // ACCIDENT INVOLVING ON SGT 3380U & YP 4670J ON 14/08/2021 AT/ALONG PIE TOWARDS PAYA LEBAR ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY [External Confidential]

Lonpac External - Confidential

Our Ref: TBA

Dear Nivitha/Summer,

FYA

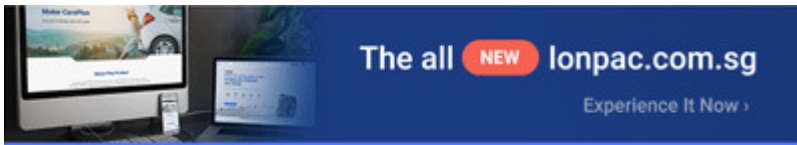
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Kuru & Co [<mailto:kurulegal@yahoo.com.sg>]

Sent: Tuesday, 17 August 2021 9:51 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com

Subject: 3Lonpac Our ref: L21.0626.cjue // ACCIDENT INVOLVING ON SGT 3380U & YP 4670J ON 14/08/2021 AT/ALONG PIE TOWARDS PAYA LEBAR ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY [External General]

Dear Gerald

We confirm that you have objected to our client's list of surveyors. Our client's vehicle is at the following address:

U E MOTOR
Blk 3006 Ubi Rd 1 #01-334
Singapore 408700

Tel: 67441995/Mr Ng

Please inform your surveyor to conduct the pre-repair survey within 2 working days, failing which our client will have no alternative but to proceed with the repair of his vehicle.

Regards

Irene

Kuru & Co

150 South Bridge Road

#04-06 Fook Hai Building

Singapore 058727

Tel: 6532 2009

Fax: 6532 2007

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On Tuesday, 17 August 2021, 09:44:22 am SGT, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Dear Irene,

We are objecting to your list of motor surveyors and shall appoint LKK Auto Consultants Pte Ltd for the PRI.

Please provide the location of the workshop where the PRI can be conducted.

Aside to LKK – Attn : Nivitha/Summer,

FYA.

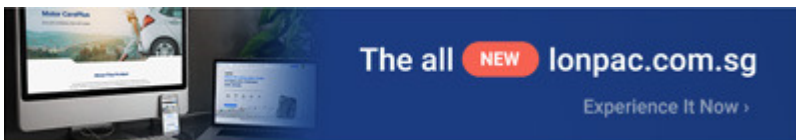
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Kuru & Co [<mailto:kurulegal@yahoo.com.sg>]
Sent: Tuesday, 17 August 2021 9:35 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: 2Lonpac Our ref: L21.0626.cjue // ACCIDENT INVOLVING ON SGT 3380U & YP 4670J ON 14/08/2021 AT/ALONG PIE TOWARDS PAYA LEBAR ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY [External General]

Dear Sirs

Our client is objecting to your list of surveyors. Below is our client's list of proposed surveyors for your consideration.

LIST OF SURVEYOR

	Survey Company
1	Absolute Appraisal Services Pte Ltd
2	Cozon Engineers
3	Delta V Consultant
4	Prominent Appraiser Services Pte Ltd
5	Impact Analysis Consultant
6	Pro Plus Automobile Engineers
7	Lee Automobile Appraisers Services
8	Mc-Coy Appraiser Pte Ltd
9	PAR Automotive Consultancy
10	Prestige Appraiser Services

Please state the surveyor you will be appointing to be the single joint expert **or** that you are objecting to our client's proposed list of surveyors.

If we do not hear from you **within 2 working days**, it shall be deemed that you have agreed to the appointment of any of the surveyors listed by our client.

Regards

Irene

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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On Tuesday, 17 August 2021, 09:17:13 am SGT, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our ref : TBA

Dear Irene,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of

Motor surveyors for your attention:-

1	Nicholas Tey–Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua –LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the accident report.

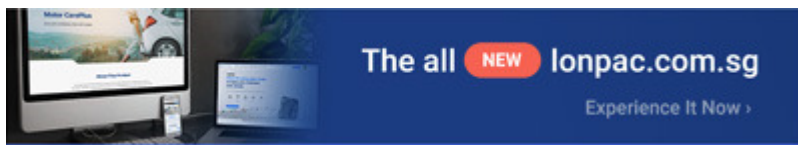
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Kuru & Co [<mailto:kurulegal@yahoo.com.sg>]

Sent: Tuesday, 17 August 2021 8:50 am

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: 1Lonpac Our ref: L21.0626.cj // ACCIDENT INVOLVING ON SGT 3380U & YP 4670J ON 14/08/2021 AT/ALONG PIE TOWARDS PAYA LEBAR ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

Dear Sirs

ACCIDENT INVOLVING ON SGT 3380U & YP 4670J ON 14/08/2021

AT/ALONG PIE TOWARDS PAYA LEBAR ROAD

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for **TOH KIM MENG** whose motor vehicle registration number **SGT 3380U** was damaged in the above accident.

A copy of the Accident report filed is enclosed.

As as result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Irene

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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