

Re: aigencrypt - SMT6463Z / 0208457248SG - Request for police report.

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 19/8/2021 4:37 PM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>**Cc:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMT6463Z** (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

Re-inspection require on hidden part, check item, supplementary part with clear photo. Note: Before painting photo require.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>**Sent:** Thursday, 19 August 2021 11:30 AM**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Cc:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>**Subject:** RE: aigencrypt - SMT6463Z / 0208457248SG - Request for police report.

Hi Denise,

Our client has already been informed. Thank you

Best Regards,

Edwin Caina**Advisor- Customer Service**

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •



From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, August 19, 2021 11:05 AM
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: Re: aigencrypt - SMT6463Z / 0208457248SG - Request for police report.

This email was sent from outside of your organisation

Dear Edwin,

is the below done?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Sent: Wednesday, 18 August 2021 12:38 PM
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Cc: SUR <sur@lkkauto.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Subject: aigencrypt - SMT6463Z / 0208457248SG - Request for police report.

Dear Edwin,

Kindly assist to request Insured to provide police report as 3rd party driver (SFK77A) reported injured and received medical leave for 3 days.


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Your No-Claims Discount may be docked upon the renewal of your policy; and

Your insurer may cancel or refuse to renew your policy.

- 1 If there are injured parties in an accident, call for medical assistance and the police immediately.
- 2 Make a Traffic Police report as soon as possible or within 24 hours of the accident if the accident involves:

Fatality;

Damage to government property;

Foreign vehicle;

Pedestrian or cyclist;

Hit-and-run case; or

Injury cases where

- i. at least one person involved in the accident was taken to hospital from the accident scene by an ambulance/ self conveyed; or
- ii. any party involved in the accident was injured and obtained outpatient medical leave for 3 days or more.

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002215

Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

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