

Re: URGENT / 2nd REMINDER Re: Accident on 11/8/2021 involving SHB 5217D & GBK 3417E (AIG's insured) Our Ref: TAX/08/21/2020/lg lkk ref : CC3/AI...

 Jaslin Kok (LKK Auto)
To Tan Lee Gek (Strides Automotive Services Pte Ltd)

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Wed 10/11/2021 4:42 PM

 If there are problems with how this message is displayed, click here to view it in a web browser.

Cost of Repair	\$2,547.12
Loss of Rental	\$765.00 (8.5 days x \$90.00)
Loss of Income	\$510.00 (8.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$3,829.12

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
Strides Automotive Services Pte Ltd

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **STRIDES TAXI PTE LTD** (the third party claimant”) of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5217D** (vehicle no.) hereby authorize **STRDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no **SHB 5217D** that was damaged pursuant to the accident which occurred on **11/08/2021** (date) along **AIRPORT ROAD TOWARDS KPE** (location) involving vehicle no/s **GBK 3417E** (“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6 (day) of Dec (month) 2021 (year)



Signed by “the third party claimant”
(with chop if applicable)



Signed by “the workshop”
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,547.12** (Repair Cost), **S\$840.00** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **SHB 5217D** that was damaged pursuant to the accident which occurred on **11/08/2021** (date) along **AIRPORT ROAD TOWARDS KPE** (location) involving vehicle no/s **GBK 3417E**. This is pursuant to the inspection conducted on **12/08/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHB 5217D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5217D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of Dec (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210900087
Date : 07.09.2021
Vehicle No. : SHB5217D
Your Ref No. : TAX/08/21/2020
Our Ref No. : 24111846
Terms : 30 Days

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 485.60	(25.00)	\$ 121.40	\$ 364.20
REAR BUMPER REINFORCEMENT	0.00	\$ 332.70	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 11.00	(25.00)	\$ 5.50	\$ 16.50
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 4.00	(25.00)	\$ 2.00	\$ 6.00
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 4.00	(25.00)	\$ 2.00	\$ 6.00
PAD, RR BUMPER, CTR	3.00	\$ 11.00	(25.00)	\$ 8.25	\$ 24.75
SEAL, RR BUMPER ARM, RH & LH	2.00	\$ 11.30	(25.00)	\$ 5.65	\$ 16.95
RETAINER, RR BUMPER, RH	0.00	\$ 132.60	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 132.60	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 118.30	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 4.50	(25.00)	\$ 11.25	\$ 33.75
GUARD, RR BUMPER, LOWER	1.00	\$ 374.50	(25.00)	\$ 93.62	\$ 280.88
COVER, GUARD RR BUMPER LOWER	0.00	\$ 22.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, RH	1.00	\$ 39.00	(25.00)	\$ 9.75	\$ 29.25
COVER, REAR FLOOR UNDER , RH	0.00	\$ 175.10	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 229.90	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , RH	0.00	\$ 339.60	0.00	\$ 0.00	\$ 0.00
COVER, REAR COMBINATION LAMP, RH	0.00	\$ 69.90	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP, NO.2 RH	0.00	\$ 261.00	0.00	\$ 0.00	\$ 0.00
LAMP ASSY, REAR, RH	1.00	\$ 293.60	(10.00)	\$ 29.36	\$ 264.24
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Sep 7, 2021 18:15 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210900087
Date : 07.09.2021
Vehicle No. : SHB5217D
Your Ref No. : TAX/08/21/2020
Our Ref No. : 24111846
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY REAR FENDER RH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 2,547.12

Remark :

Make/Model :
Accident Date : 11.08.2021

Payment Instructions

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : Strides Automotive Services Pte. Ltd.
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Sep 7, 2021 18:15 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.



Strides Taxi Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/08/21/2020

From: Strides Taxi Pte Ltd

Date: 20/8/2021

**ACCIDENT ON 11/8/2021 INVOLVING SHB 5217D & GBK 3417E ALONG
SLIP ROAD FROM AIRPORT RD TOWARDS KPE**

This is to confirm that the daily rental rate for SH B 5217D is \$90.00.
per day.

Please proceed to recover any rental loss from the third party as a result of the
above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD

A handwritten signature in black ink, appearing to be a stylized 'S' or similar character.

for Manager



Laid Up Report

Accident Start Date : 11/08/2021

Date Generated : 09/09/2021

Accident End Date : 20/08/2021

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/08/21/2020	SHB5217D	Strides Taxi Pte Ltd	TOYOTA	PRIUS4FL	24111846	11/08/2021 2:01 PM	20/08/2021 9:01 AM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	12 Aug 2021 / 13:28:02	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBK3417E	Business Transaction Reference No.:	20210812132802711895
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	11 Aug 2021 09:55:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE, LTD.		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

ACCIDENT INVOLVING GBK 3417E & SHB 5217D ALONG/AT AIRPORT ROAD ON 11/08/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 8/24/2021 12:17 PM

To: jonathan_goh@tanchong.com <jonathan_goh@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21008597/R1rs3

METAQUIP TC INDUSTRIAL PTE LTD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 3417E & SHB 5217D ALONG/AT AIRPORT ROAD ON 11/08/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHB 5217D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Aug 2021 00:30	Clim Dtl Modified	Claimant's Name: -> SMRT TAXIS PTE LTD.	[A] Lee Su Li
2	17 Aug 2021 00:30	Clim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	17 Aug 2021 00:30	Clim Created	Reg No: SHB5217D. Acct Date: 2021/08/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lee Su Li
4	17 Aug 2021 00:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	17 Aug 2021 00:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/26	[A] Lee Su Li
6	17 Aug 2021 00:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	17 Aug 2021 00:30	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	17 Aug 2021 00:30	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	17 Aug 2021 00:32	Label Added	(23):Express.	[A] Lee Su Li
10	17 Aug 2021 00:32	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lee Su Li
11	24 Nov 2021 10:12	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	24 Nov 2021 10:12	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	24 Nov 2021 10:12	Clim Dtl Modified	JPJ Reg. Date: -> 2020/11/30.	[A] JOANNE LEE KHANG MIN
14	24 Nov 2021 10:12	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	25 Nov 2021 11:04	Adj Mandate Request	Cur.Req:3394.12:Liability: 100%*Quantum: (a)COR:\$2,547.12+(b)LOR(6days x \$90):\$540+(c)LOI(6d ays x \$50):\$300+(d)LTA search fee:\$7 = Total: \$3,394.12**Recommended 4 repair days + 1 Sunday + 1 PRS=6days	[A] Jaslin Kok Chin Yi
16	01 Dec 2021 16:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/26. Mandate Remarks: pls proceed with settlement @ \$3,394.12 [COR- \$2,547.12 LOR-\$540 LOI-\$300 LTA-\$7]** subject to final repair bill	[I] Syed-Yusoff, Saliha
17	01 Dec 2021 16:49	Adj Mandate Set	Approved:3394.12:pls proceed with settlement @ \$3,394.12 [COR- \$2,547.12 LOR-\$540 LOI-\$300 LTA -\$7]** subject to final repair bill	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2716950	17 Aug 2021 00:36:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB5217D	GBK3417E	11.00
2743249	24 Nov 2021 10:12:36	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB5217D	GBK3417E	11.00

