

# MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01 - 61

SINGAPORE 408717

GST REG. NO : 200501102H

TEL : 6748 4422 / 6745 4422 FAX : 6747 6720

Email: chin@modernautomotive.com.sg

YOUR REF : YQ2522L

OUR REF : SJC2179X

Date : 17.12.2021

China Taiping Insurance Co (s) Pte Ltd

3 Anson Road #16-00

Spring Leaf Tower

Singapore 079909

Tel : 6222 2366

Fax : 6222 1033

**RE : ACCIDENT INVOLVING SJC2179X & YQ2522L ON 13.08.2021  
AT OLD AIRPORT ROAD WET MARKET OPEN SPACE CARPARK**

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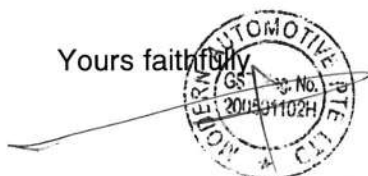
We refer to the above matter.

We have been authorized by our client Mr Jagjot Singh Narulla to make claim against your insured vehicle No.YQ2522L in respect of the above accident for the following:

Repair Cost	\$	2,407.50	(Incl GST)
Loss of rental (\$200 x 4 days)	\$	800.00	
Search fee	\$	2.00	
<b>Total :</b>	<b>\$</b>	<b>3,209.50</b>	

Enclosed herewith a copy each of the supporting documents for your perusal.  
Kindly process the above and remit the payment to us asap.

Yours faithfully



Modern Automotive Pte Ltd

# LETTER OF AUTHORIZATION

Date: 16/8/2021

TO WHOM IT MAY CONCERN

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE

SJC 2179X / YQ 2522 L


ON 13/8/2021 ALONG old Airport Rd Wet Market  
(open space car park).

This letter is to authorize **MODERN AUTOMOTIVE PTE LTD** at Block 3023A, Ubi Road 1, #01-61, Singapore 408717 to resolve the above matter.

In respect of this authorization, **MODERN AUTOMOTIVE PTE LTD** has my/our authority to decide on my/our behalf whether to accept any offer of settlement from the third party insurers. I/we also agreed that all payments include Loss of Use to make in favour of **MODERN AUTOMOTIVE PTE LTD**.

**MODERN AUTOMOTIVE PTE LTD** is also authorized to sign all the required documents include Discharge Voucher from the third party insurers on my/our behalf.

Yours Faithfully



Signature of Owner

Jagjit Singh / S8227755B

Name / NRIC

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSW00091072000 Claim No : SNM21D204552/C02/YQ2522L/CHEESC

Claimant : JAGJOT SINGH NARULLA

Amount : **S\$3,000.00**  
Singapore Dollars Three Thousand Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJC2179X  
Insured Vehicle No. : YQ2522L

Date of Loss : 13/08/2021  
Place of Accident : OLD AIRPORT ROAD WET MARKET (OPEN SPACE CARPARK)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NJD TRADING PTE LTD  
Driver Name : UTHAYAKUMAR VASANDAKUMARAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 3,000.00
	=====
TOTAL . . . . .	S\$ 3,000.00
	=====

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Claimant Name: Jagjot Singh Narulla NRIC No : Sxxxx755B

Signature :  Date : 02/06/2022

# MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1#01-58/61 SINGAPORE 408717  
TEL : 67474422, 67454422 FAX : 67476720  
GST REG. NO : 200501102H

CHINA TAIPING INSURANCE CO (S) PTE LTD  
3 ANSON ROAD #16-00  
SPRING LEAF TOWER SINGAPORE 079909

Attention : Motor Claim Department  
Contact : 62222366/63896111 Fax No. : 62221033

## Tax Invoice : TP001681

Date : 17/12/2021  
Vehicle Num. : SJC 2179X  
Make/Model : TOYOTA PREVIA-2008  
Chassis/Eng# :  
Accident Date : 13/08/2021  
Claim No. :  
Reference :  
Policy No. : 5122033199

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		ACCIDENT REPAIR (LUMPSUM)		2,250.00
		Labour Total S\$ :		2,250.00

Total S\$ :	2,250.00
GST @ 7% S\$ :	157.50
Amount Due S\$ :	2,407.50



MODERN AUTOMOTIVE PTE LTD



## DAWN ENTERPRISES

21 SELETAR WEST FARMWAY 1  
SINGAPORE 798125  
TEL: 6383 2661 FAX: 6484 2836  
REG. NO. 430058/00D

No. 20863

Date, 5/11/21

### OFFICIAL RECEIPT

Received from Jagjit Singh

the sum of Dollars Eight hundred only

being Payment Of SMD 54888 (1/11/21 - 5/11/21)

DAWN ENTERPRISES

\$ 800/-

Cash/Cheque No.



# DAWN ENTERPRISES

21 Seletar West Farmway 1  
Singapore 798125  
Tel: 63832661 Fax: 64842836  
Reg No.430058/00D

TP SSC 2179X

Nº 38209

## RENTAL AGREEMENT

DATE 01/11/21

### HIRER'S PARTICULARS

Name Jagjit Singh  
Address 198 Onan Road  
Singapore - 424582  
I/C or Passport No. S8227755B Country Singapore  
Occupation \_\_\_\_\_  
Date of Birth \_\_\_\_\_ Age \_\_\_\_\_  
Driving Licence No. S8227755B Date Passed \_\_\_\_\_  
Tel: (HP) 93805884 (Residence) \_\_\_\_\_

### DRIVER'S PARTICULARS

Name \_\_\_\_\_  
Address \_\_\_\_\_  
I/C or Passport No. \_\_\_\_\_ Country \_\_\_\_\_  
Occupation \_\_\_\_\_  
Date of Birth \_\_\_\_\_ Age \_\_\_\_\_  
Driving Licence No. \_\_\_\_\_ Date Passed \_\_\_\_\_  
Tel: (Office) \_\_\_\_\_ (Residence) \_\_\_\_\_

### IMPORTANT NOTES:

- No Insurance Coverage if the driver is below 24yrs old or less than 2 years driving licence.
- This vehicle is licenced to carry 06 passengers only.
- Hirer is liable to pay first \$ 2000 as excess all claims any accident plus loss of earning while damaged vehicle is under repair.
- For usage to Malaysia subject to higher excess all claims of S\$5,000.00 and different rental rate
- Please notify our office should there be any accident involving this hired vehicle within 24 hrs
- No refund will be given for vehicle returns early.
- No refund will be given for petrol left in vehicle.
- Hirer is liable to pay all parking fee and traffic summonses.
- Vehicles to be return during office hour only.
- No Service on Public Holiday and Sunday.

### CHARGES

A Day at \$ 200.00 per days \$ 800.00  
Day at \$ \_\_\_\_\_ per week  
Day at \$ \_\_\_\_\_ per month

TOTAL AMOUNT \$ 800.00

AMOUNT PAID \$ 800.00

BALANCE DUE

Days Extension From \_\_\_\_\_ To \_\_\_\_\_

Amount Deposit (refundable) \$

### SCHEDULE

### MODEL

SMP 5498B

Mazda 5

Date	Time	Mileage
<u>01/11/21</u>	<u>11-45</u>	
<u>5/11/21</u>		

FROM

1/11/21

TO

5/11/21

I/we have read and understood the terms and conditions above and hereby agreed to abide

Hirer's Signature

Driver/Gurantor's Signature

DAWN ENTERPRISES

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

YQ2522L

Date of Accident

13/08/2021



Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**  
Period of Insurance ..... **24/09/2020 - 23/09/2021**  
Requested By ..... **CHIN SOI SHONG GRACE (MOD...**  
Requested Date ..... **16/08/2021 15:40**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Friday, 10 September 2021 12:27 PM  
**To:** njdtrading@yahoo.com  
**Cc:** uthaya87kumar@gmail.com  
**Subject:** ACCIDENT INVOLVING SJC 2179X AND YQ 2522L ON THE 13/08/2021

**Our Ref: CC6/CTI21008595/ba3**

10 SEPTEMBER 2021

**NJD TRADING PTE LTD**  
**Driver : UTHAYAKUMAR VASANDAKUMARAN**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJC 2179X AND YQ 2522L ON THE 13/08/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SJC 2179X against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 3 June 2022 8:34 AM  
**To:** 'Chee So Chow'  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [Seek Mandate] - SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$3,000.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>

**Sent:** Wednesday, 1 June 2022 3:31 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: [Seek Mandate] - SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

[Confidential]

Hi All

Please proceed to offer

	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,407.50 (\$2,250.00 + 7%GST)
2. Loss of Rental (4days x \$200.00)	\$ 640.00 (4days x \$160.00)
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 3,049.50</b>

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, June 1, 2022 2:35 PM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: [Seek Mandate] - SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

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Dear Sirs/Mdm,

We refer to our email dated 22/04/2022.

Kindly let us have your approval / instruction as third party is chasing.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 11 May 2022 11:10 AM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** RE: [Seek Mandate] - SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

Dear Sirs/Mdm,

We refer to our email dated 22/04/2022.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 22 April 2022 11:39 AM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** [Seek Mandate] - SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

Your ref: **SNM21D204552/C02/YQ2522L/CHEESC**

LKK ref : CC6/CTI21008595/Apa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YQ2522L(CHINA TAIPING) AND SJC2179X(TP) ON 13/08/2021**

We refer to the above matter.

Our insured driver reversed and hit onto third party vehicle. Liability is not in our driver's favour.

We seek your approval to offer repairer "MODERN AUTOMOTIVE PTE LTD" at **\$3,049.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,781.77	\$ 2,407.50 (\$2,250.00 + 7%GST)
2. Loss of Rental (4days x \$200.00)	\$ 800.00	\$ 640.00 (4days x \$160.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 6,583.77</b>	<b><u>\$ 3,049.50</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/01/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Thursday, 9 September 2021 10:53 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

[Confidential]

Password 21-4552

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Thanks and Best Regards

Chee So Chow

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Chee So Chow

**Sent:** Thursday, September 9, 2021 10:53 AM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

[Confidential]

Hi Team

Here attached the Insured SAS report.

Please verify the third party vehicle with our driver.

Email will be encrypted as it contains driver's personal information. Password will be given in the next email.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, September 2, 2021 3:49 PM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

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Dear So Chow,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, August 24, 2021 4:56 PM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

Dear So Chow,

Enclosed accident photos for your perusal please.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Tuesday, 24 August, 2021 1:53 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

Hi Mei Kwan

Insured has not reported accident.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, August 24, 2021 9:25 AM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 17 August, 2021 3:16 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM21D204552/C02/YQ2522L/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 16 August 2021 8:15 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Modern Automotive Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.



Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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