

Hsiao Tong (LKKAUTO)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 1 June 2022 3:31 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

[Confidential]

Hi All

Please proceed to offer

	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,407.50 (\$2,250.00 + 7%GST)
2. Loss of Rental (4days x \$200.00)	\$ 640.00 (4days x \$160.00)
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,049.50

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, June 1, 2022 2:35 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

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Dear Sirs/Mdm,

We refer to our email dated 22/04/2022.

Kindly let us have your approval / instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 11 May 2022 11:10 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: [Seek Mandate] - SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

Dear Sirs/Mdm,

We refer to our email dated 22/04/2022.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 22 April 2022 11:39 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [Seek Mandate] - SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

Your ref: **SNM21D204552/C02/YQ2522L/CHEESC**

LKK ref : CC6/CTI21008595/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ2522L(CHINA TAIPING) AND SJC2179X(TP) ON 13/08/2021

We refer to the above matter.

Our insured driver reversed and hit onto third party vehicle. Liability is not in our driver's favour.

We seek your approval to offer repairer "MODERN AUTOMOTIVE PTE LTD" at **\$3,049.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,781.77	\$ 2,407.50 (\$2,250.00 + 7%GST)
2. Loss of Rental (4days x \$200.00)	\$ 800.00	\$ 640.00 (4days x \$160.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,583.77	<u>\$ 3,049.50</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/01/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Thursday, 9 September 2021 10:53 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

[Confidential]

Password 21-4552

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
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From: Chee So Chow
Sent: Thursday, September 9, 2021 10:53 AM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

[Confidential]

Hi Team
Here attached the Insured SAS report.
Please verify the third party vehicle with our driver.

Email will be encrypted as it contains driver's personal information. Password will be given in the next email.

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Thanks and Best Regards

Chee So Chow
Claims Department

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W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, September 2, 2021 3:49 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

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Dear So Chow,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)
Sent: Tuesday, August 24, 2021 4:56 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

Dear So Chow,

Enclosed accident photos for your perusal please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Tuesday, 24 August, 2021 1:53 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

Hi Mei Kwan

Insured has not reported accident.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, August 24, 2021 9:25 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 17 August, 2021 3:16 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204552/C02/YQ2522L/CHEESC/ FW: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM21D204552/C02/YQ2522L/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 16 August 2021 8:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YQ2522L (OI : CTI - TBA) AND SJC2179X (TP : LKK REF - CC6/CTI21008595/ba3) on 13/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Modern Automotive Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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