

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 2 March 2022 1:54 PM
To: 'Tan Kah Leong'
Cc: 'Claims Dept of CTI'; SUR
Subject: RE: SNM21D204484/C02/GBG1822C/TANKL / RE: Accident involving SLM 7501 P & GBG 1822 C on 12/08/2021 (PRE-REPAIR SURVEY REQUEST)
Attachments: SLM7501P IA.pdf

Dear Kah Leong,

Enclosed herewith preliminary advice of SLM 7501P.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA PRIUS HYBRID 1.8E AT ABS D/AIRBAG 2WD.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 16 August 2021 5:35 PM
To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM21D204484/C02/GBG1822C/TANKL / RE: Accident involving SLM 7501 P & GBG 1822 C on 12/08/2021 (PRE-REPAIR SURVEY REQUEST)

Dear Kah Leong,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 16 August, 2021 4:58 PM
To: Assessment Dept <assessment_ral@bifrostauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com
Subject: RE: SNM21D204484/C02/GBG1822C/TANKL / RE: Accident involving SLM 7501 P & GBG 1822 C on 12/08/2021 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE

Dear Dennis,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Please submit a copy of your client's accident report.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, August 16, 2021 4:17 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D204484/C02/GBG1822C/TANKL / RE: Accident involving SLM 7501 P & GBG 1822 C on 12/08/2021 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants to conduct the survey

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 16 Aug 2021 at 16:27, Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear Dennis,

The list is per our attached. LKK or FTA.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Monday, August 16, 2021 3:53 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D204484/C02/GBG1822C/TANKL / RE: Accident involving SLM 7501 P & GBG 1822 C on 12/08/2021 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Sorry to ask , is there a list of surveyor to choose from?

Thank you.

Regards,

Dennis Ting

Motor Claims Department

Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 16 Aug 2021 at 15:20, Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear Dennis,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE :

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, August 16, 2021 10:16 AM

To: Assessment Dept <assessment_ral@bifrostauto.com>; Tan Kah Leong
<KahLeong.Tan@sg.cntaiping.com>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>;
Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204484/C02/GBG1822C/TANKL / RE: Accident involving SLM 7501 P &
GBG 1822 C on 12/08/2021 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Kah Leong,

Please conduct PRS for **SLM7501P**.

Note: officer in charge Tan Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Friday, 13 August 2021 2:46 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Accident involving SLM 7501 P & GBG 1822 C on 12/08/2021 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, 933 MOTORING to notify you of the aforesaid accident involving our client's vehicle SLM7501P and your insured's vehicle GBG1822C on 11/08/2021 AT 2250HRS ALONG HALUS LINK (TOWARDS TPE) AFTER LORONG HALUS

This serves as a **NOTICE** that we are claiming against GBG1822C for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 11/08/2021

PRS ARRANGEMENT (Date & Time)

: 16/08/2021 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409