Hui Zhen (LKK Auto)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Wednesday, 15 September 2021 11:02 AM

To: Rasul (LKKAuto)

Cc: Hui Zhen (LKK Auto); Wu Tzu Ying; Subramanian Kasi

Subject: FINALISATION FOR ACCIDENT INVOLVING SMB3516U & SMR1397J (SMRT) ON

06/08/2021 @ 09:06HRS ALONG JUNCT OF JLN JURONG KECIL & JLN ANAK BUKIT

Dear Rasul

We agree with your finalized COR of \$4,555.20 before GST with 3 working days of repair.

Thank You

Best Regards

Lynn Th Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email <u>bazlin.ahmad@towertransit.sg</u> Working hours: Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170 Registration number 201419417K

www.towertransit.sg

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Wednesday, September 15, 2021 10:59 AM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

Subject: RE: BEFORE AFTER PAINT & FINALISATION FOR ACCIDENT INVOLVING SMB3516U & SMR1397J (SMRT) ON

06/08/2021 @ 09:06HRS ALONG JUNCT OF JLN JURONG KECIL & JLN ANAK BUKIT

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Hi Bazlin,

Refer to attachment Finalised amount is \$ 4,555.20 / 3 days of repair Kindly confirm

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Bazlin Ahmad [mailto:Bazlin.Ahmad@towertransit.sq]

Sent: Tuesday, 14 September, 2021 12:21 PM

To: Rasul (LKKAuto); CS A Team; Hsiao Tong (LKKAuto)

Cc: Wu Tzu Ying

Subject: BEFORE AFTER PAINT & FINALISATION FOR ACCIDENT INVOLVING SMB3516U & SMR1397J (SMRT) ON

06/08/2021 @ 09:06HRS ALONG JUNCT OF JLN JURONG KECIL & JLN ANAK BUKIT

Hi Rasul

Please find attached photos and kindly finalise soonest.

Thank You

Best Regards

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

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21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

From: Caroline Cabrera < Caroline@msfirstcapital.com.sg>

Sent: Monday, August 16, 2021 5:46 PM

To: 'MTPRI' < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) < OngHuaYen@smrt.com.sg; Rachel Wu < RachelWu@msfirstcapital.com.sg; Bazlin Ahmad < Bazlin.Ahmad@towertransit.sg>

Subject: FW: PRS FOR ACCIDENT INVOLVING SMB3516U & SMR1397J (SMRT) ON 06/08/2021 @ 09:06HRS ALONG

JUNCT OF JLN JURONG KECIL & JLN ANAK BUKIT

SECURITY WARNING: This email is from an external source. Please be careful of attachments and links. If in doubt, report it!

Dear Hua Yen.

For PRI

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.

However, we are actively working to support our clients and partners.

We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Monday, August 16, 2021 4:35 PM

To: 'MTPRI' < <a href="mailto:mtpri/

<Caroline@msfirstcapital.com.sg>; Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)

<OngHuaYen@smrt.com.sg>

Cc: Wu Tzu Ying < <u>Wu.Zy@towertransit.sg</u>>; Subramanian Kasi < <u>Subramanian.kasi@towertransit.sg</u>>; Selamat Bin Basir < <u>Selamat.Basir@towertransit.sg</u>>; Wei Siong Liam < <u>weisiong.liam@towertransit.sg</u>>

Subject: PRS FOR ACCIDENT INVOLVING SMB3516U & SMR1397J (SMRT) ON 06/08/2021 @ 09:06HRS ALONG JUNCT OF JLN JURONG KECIL & JLN ANAK BUKIT

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like notify you of a road accident on 06/08/2021 at about 09:06hrs along Junction of Jln Jurong Kecil & Jln Anak Bukit involving our bus, SMB3516U & your insured vehicle SMR1397J.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location: Tower Transit Singapore Pte Ltd 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Contact Person: Lynn @ +65 9199 0025 / Jason Liam @ +65 8691 9663

Thank You

Best Regards

Senior Executive, Claims
Office +65 6248 0987 | Mobile +65 9199 0025

Email <u>bazlin.ahmad@towertransit.sg</u> Working hours: Mon – Fri ~ 9am – 6pm

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