

Veron Chen (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 21 September 2021 4:06 PM
To: 'Tan Kian Wei Billy'; Veron Chen (LKKAuto)
Cc: 'Claims Dept of CTI'; SUR; assignments
Subject: RE: SPAM-LOW: RE: SNM21D204510/C02/GBJ7376T/TANKW / FW: Pre-repair inspection - Our Ref: DP.sl.11608.21.SYM Your Ref: GBJ 7376T

Dear Billy,

Thank you for the email.

Dear Veron,

FYNA. Please assist. Your ref : CS3/CTI21008578/Dvc

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 21 September, 2021 3:39 PM
To: Meng Yan (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SPAM-LOW: RE: SNM21D204510/C02/GBJ7376T/TANKW / FW: Pre-repair inspection - Our Ref: DP.sl.11608.21.SYM Your Ref: GBJ 7376T

Hi Meng Yan,

Would like to check if the adjuster report is ready for the case as we received TP LOD.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 16 August 2021 6:05 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SPAM-LOW: RE: SNM21D204510/C02/GBJ7376T/TANKW / FW: Pre-repair inspection - Our Ref: DP.sl.11608.21.SYM Your Ref: GBJ 7376T

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Dear Billy,

Well received with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Monday, 16 August, 2021 5:49 PM

To: Meng Yan (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SPAM-LOW: RE: SNM21D204510/C02/GBJ7376T/TANKW / FW: Pre-repair inspection - Our Ref: DP.sl.11608.21.SYM Your Ref: GBJ 7376T

Hi Meng Yan,

Attached is the workshop contact details.

Thanks

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Thanks and Best Regards

Billy Tan

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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 16 August 2021 4:43 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SPAM-LOW: RE: SNM21D204510/C02/GBJ7376T/TANKW / FW: Pre-repair inspection - Our Ref:

DP.sl.11608.21.SYM Your Ref: GBJ 7376T

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Dear Billy,

Thank you for the assignment.

Please provide workshop detail. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Monday, 16 August, 2021 3:33 PM

To: Shirley Leong <shirley@dpco.com.sg>; law@dpco.com.sg; assignments@lkkauto.com; SUR <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SPAM-LOW: RE: SNM21D204510/C02/GBJ7376T/TANKW / FW: Pre-repair inspection - Our Ref:

DP.sl.11608.21.SYM Your Ref: GBJ 7376T

[Confidential]

Without Prejudice
Save as to cost
Hi Shirley,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

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From: Shirley Leong <shirley@dpco.com.sg>
Sent: Monday, 16 August 2021 3:25 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; law@dpc.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SPAM-LOW: RE: SNM21D204510/C02/GBJ7376T/TANKW / FW: Pre-repair inspection - Our Ref: DP.sl.11608.21.SYM Your Ref: GBJ 7376T

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Dear Sirs,

We refer to your email dated 16 August 2021.

We do not agree to your list of surveyor, below is our list of surveyor: -

1. Appraisal Services.
2. Appraisals Associates Pte Ltd.
3. Priority Services.
4. Autoprobe Consultants.

If not agreeable, kindly contact workshop direct for the pre-repair inspection.

Yours faithfully,

Shirley (Claims Administrator)

for Daniel C. K. Poon

Advocate & Solicitor



133 New Bridge Road
#11-02 Chinatown Point
Singapore 059413
Tel: +65 6227 2469
Fax: +65 6225 2579
E-mail: law@dpc.com.sg

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From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Monday, August 16, 2021 10:02 AM

To: shirley@dpc.com.sg; law@dpc.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

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Dear Sirs / Madam,

ACCIDENT INVOLVING GBJ7376T & PC7379G on 11/08/2021

We refer to your email of 13/08/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 16 August 2021 9:58 AM

To: shirley@dpco.com.sg; law@dpco.com.sg; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204510/C02/GBJ7376T/TANKW / FW: Pre-repair inspection - Our Ref: DP.sl.11608.21.SYM Your Ref: GBJ 7376T

Without Prejudice

Save as to costs

Dear Billy,

Please conduct PRS for PC7379G. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Billy Tan 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Shirley Leong <shirley@dpco.com.sg>
Sent: Friday, 13 August 2021 2:25 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Daniel Poon & Co.' <law@dpco.com.sg>
Subject: Pre-repair inspection - Our Ref: DP.sl.11608.21.SYM Your Ref: GBJ 7376T

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ACCIDENT ON 11 AUGUST 2021 INVOLVING PC 7379G AND GBJ 7376T ALONG FARRER ROAD

Dear Sirs,

We refer to the above matter.

We enclosed herewith our Pre-repair inspection letter of today's date.

Kindly revert.

Yours faithfully,

Shirley (Claims Administrator)
for Daniel C. K. Poon
Advocate & Solicitor



133 New Bridge Road
#11-02 Chinatown Point
Singapore 059413
Tel: +65 6227 2469
Fax: +65 6225 2579
E-mail: law@dpcoco.com.sg

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