

Veron Chen (LKKAUTO)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Saturday, 8 January 2022 6:47 PM
To: Jenny Lew; SUR
Cc: Claims Dept of CTI
Subject: LOD-SNM21D204516/C02/XD6389J/LEWLC / RE: Repair Survey (Single Joint Expert) - SLL7768S
Attachments: S-chmys22010818500.pdf

Dear Madam,

LOD + doc are attached.
Kindly acknowledge receipt and advise settlement soonest.

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Jenny Lew
Sent: Monday, August 16, 2021 3:11 PM
To: June Phua (Cheng Hoe Motor) ; 'SUR' ; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D204516/C02/XD6389J/LEWLC / RE: Repair Survey (Single Joint Expert) - SLL7768S

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Monday, August 16, 2021 3:05 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D204516/C02/XD6389J/LEWLC / RE: Repair Survey (Single Joint Expert) - SLL7768S

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Hi Jenny,

Our selection is :
7. Kenneth Kong (LKK)

Attached our client report.
Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Jenny Lew
Sent: Monday, August 16, 2021 2:58 PM
To: June Phua (Cheng Hoe Motor)
Cc: Claims Dept of CTI
Subject: RE: SNM21D204516/C02/XD6389J/LEWLC / RE: Repair Survey (Single Joint Expert) - SLL7768S

Without Prejudice

Our reference: SNM21D204516/C02/XD6389J/lewlc (insured yet to lodge report)
Your reference: SLL7768S

Dear Sirs / Madam,

ACCIDENT INVOLVING XD6389J & SLL7768S on 14/08/2021

We refer to your email of 14/08/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, August 16, 2021 2:41 PM
To: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D204516/C02/XD6389J/LEWLC / RE: Repair Survey (Single Joint Expert) - SLL7768S

Without Prejudice

Dear Jenny,

Please conduct PRS for SLL7768S. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Saturday, 14 August 2021 4:17 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Repair Survey (Single Joint Expert) - SLL7768S

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Dear Sir,

OUR CLIENT : SLL7768S

DA

TE O

F ACC : 14/8/21 @1pm

Y
OUR INS
URED : XD6389J

Kin

dly provide us
of your surveyor listing for the selection on the survey.

* Report in process and will email to your once ready.
Thank you.

Regards
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719