

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 19 August 2021 2:12 PM
To: PBSP
Cc: Jasper Chua (LKK Auto)
Subject: RE: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMW2439E & SMZ1336J (GRAB)
ON 13.08.2021 LKK REF : CC4/GRB21008575/bs3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Kindly take note that the case handler in-charge is Jasper.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Thursday, 19 August 2021 9:46:40 AM (UTC+08:00) Kuala Lumpur, Singapore

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Fw: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMW2439E & SMZ1336J (GRAB) ON 13.08.2021 LKK
REF : CC4/GRB21008575/bs3

Dear Jasper,

Kindly reply on liability.

Thank you.

Best regard,

Melanie

Bodyshop

BMW

Performance Motors

DDI: +65 6319 0175

FAX: +65 6479 4601

Address : 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 17 August 2021 3:40 PM

To: PBSP <pml-pbsp@simedarby.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: 甯珺 © <admin-a@lkkauto.com>

Subject: Re: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMW2439E & SMZ1336J (GRAB) ON 13.08.2021 LKK REF : CC4/GRB21008575/bs3

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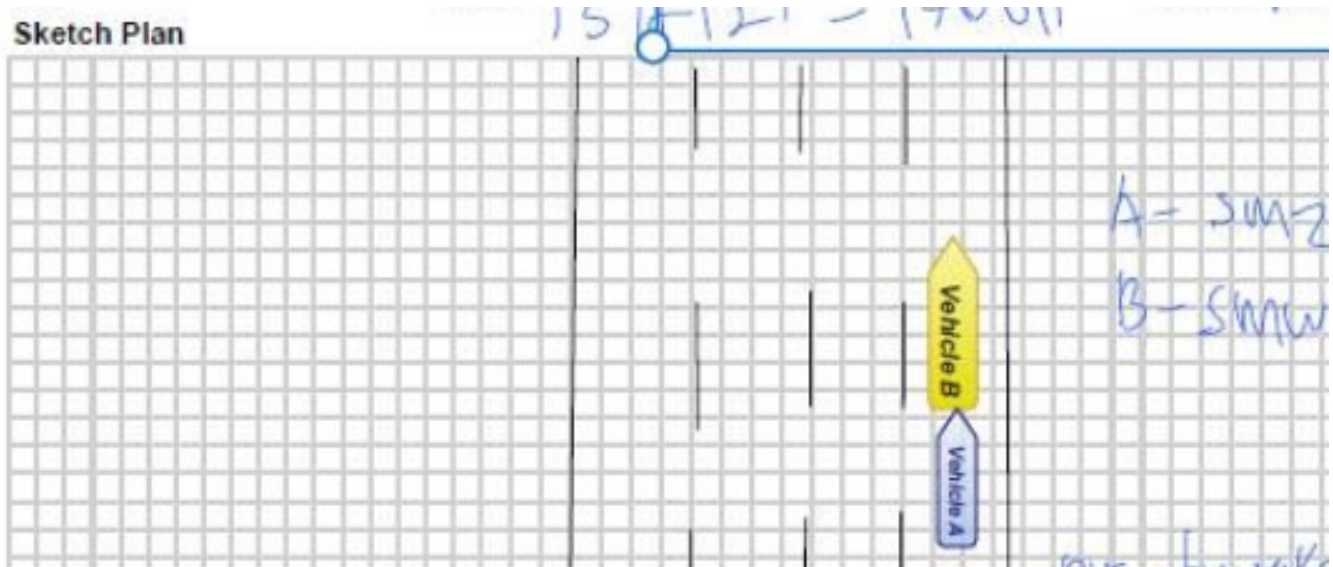
Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan



Describe Circumstances of the Accident

ON 13/08/2021 AT ABOUT 1455HR, I WAS DRIVING VEH (SMZ1336J) ALONG CTE TOWARDS AYE. WHILE TRAV STRAIGHT ON FIRST, FRONT VEHICLE B (SMW2439E) JAMMBRAKE SUDDENLY. I CAN'T STOP STOP VEHICLE HENCE REAR ENDED ONTO VEHICLE B REAR BUMPER DENT ON VEHICLE B. SLIGHT DAMAGE ONTO VEHICLE LICENSE PLATE. NOBODY WAS INJURED.

Please note that for liability, claim negotiation and settlement, please contact Jasper via email.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, August 17, 2021 3:13 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Gabriel Wee <Gabriel@iii.com.sg>

Subject: Re: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMW2439E & SMZ1336J (GRAB) ON 13.08.2021

Dear Sirs,

Please advise if your insured already reported?

Kindly reply on liability.

Thank you.

Best regard,

Melanie

Bodyshop

BMW

Performance Motors

DDI: +65 6319 0175

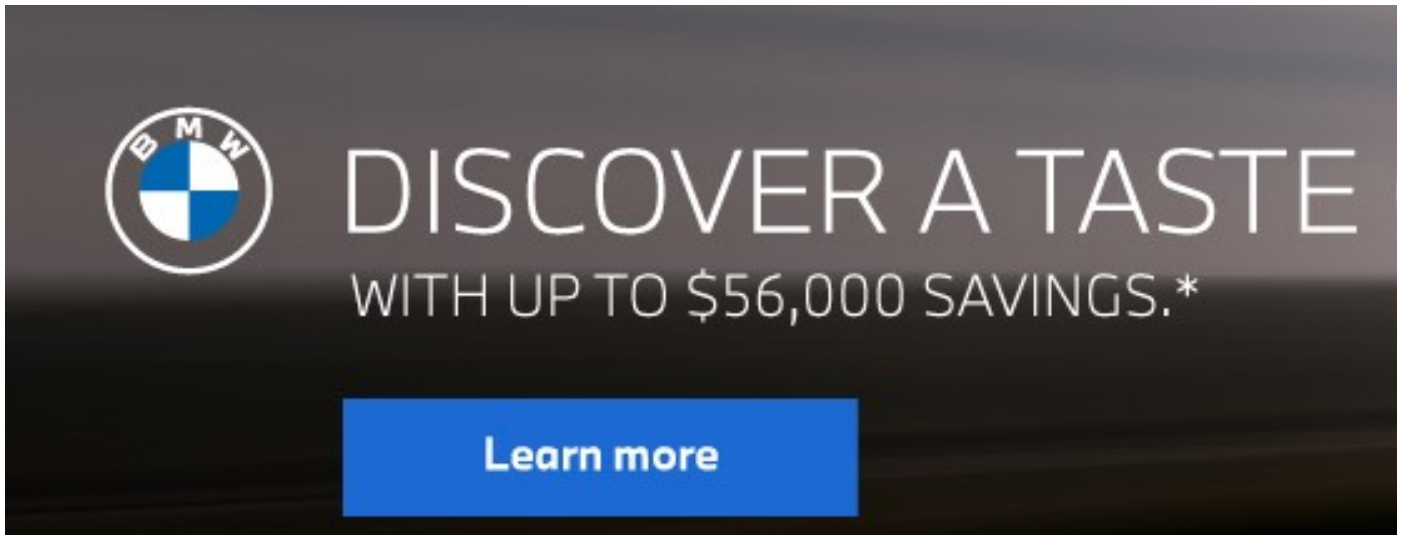
FAX: +65 6479 4601

Address : 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

Sime Darby Motors

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From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 16 August 2021 11:15 AM

To: PBSP <pml-pbsp@sime-darby.com.sg>; SUR <sur@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>;

甯珺 © <admin-a@lkkauto.com>

Cc: Foong Shiuh Jye <foong.shiuh.jye@sime-darby.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>

Subject: RE: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMW2439E & SMZ1336J (GRAB) ON 13.08.2021

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMW2439E](#) and let us have your report urgently.

This claim will be handled by [Mr Gabriel](#).

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 16 August 2021 10:15 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Foong Shiu Jye <foong.shiuh.jye@simedarby.com.sg>
Subject: Re: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMW2439E & SMZ1336J (GRAB) ON 13.08.2021

Hi Bhuvaneswari,

We agree to appoint LKK for the survey, we will keep you posted on the survey date.

Meanwhile, please revert on liability.

Thank you.

Best regard,

Evelyn

Bodyshop

BMW

Performance Motors

DDI: +65 6319 0175

FAX: +65 6479 4601

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Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

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From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 16 August 2021 9:27 AM

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>

Subject: RE: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMW2439E & SMZ1336J (GRAB) ON 13.08.2021

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 13 August 2021 6:05 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Foong Shih Jye <foong.shih.jye@simedarby.com.sg>
Subject: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMW2439E & SMZ1336J ON 13.08.2021

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Melanie

Bodyshop

BMW

Performance Motors

DDI: +65 6319 0175

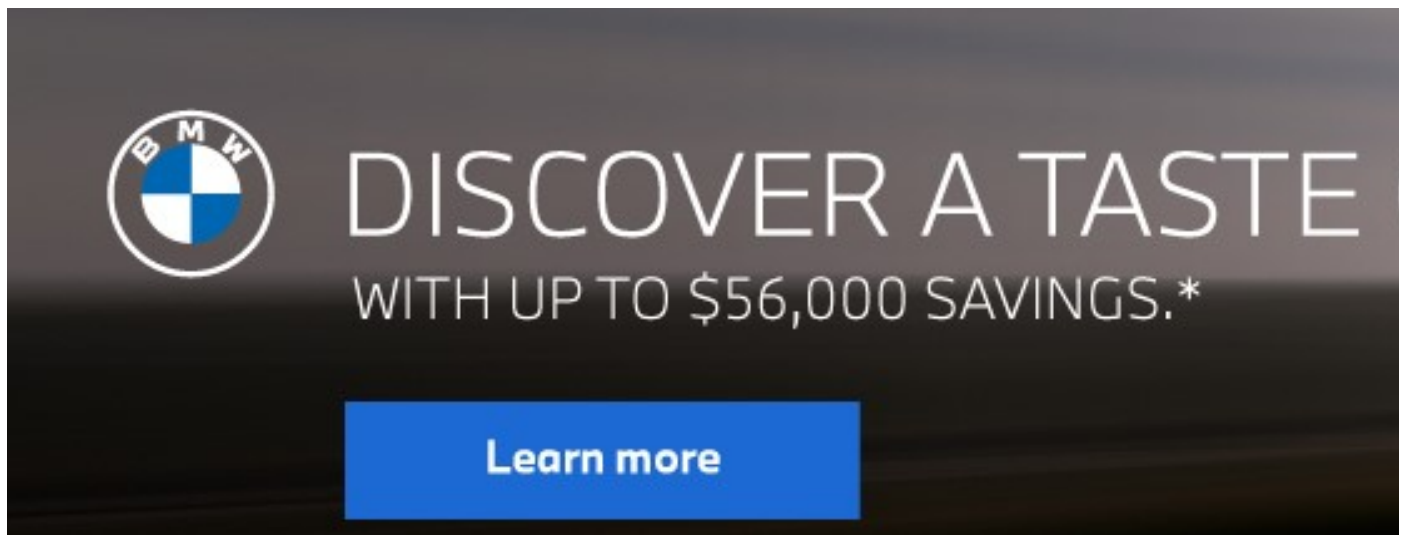
FAX: +65 6479 4601

Address : 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

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Sime Darby Motors



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