



**WITHOUT PREJUDICE**

Our Ref: SMD 4724T

Your Ref: SFZ 3579U

18<sup>th</sup> September 2021

**ATTN:** LKK Auto Consultants Pte Ltd  
**INSURER:** AIG Asia Pacific Insurance Pte Ltd

Dear Jaslin,

**Accident Involving:** SMD 4724T and SFZ 3579U

**Date of Accident:** 13 August 2021

**Location of Accident:** Serangoon Road before Towner & Boon Keng Road Junction

We refer to the aforementioned accident and hereby submit our claim as below:

Cost of Repair Inc. GST	\$ 10,039.81	\$9383 COR + \$656.81 GST 7%
TOTAL LOR/U DAYS	15 DAYS	2+1 Days PRS (14-Sat/15-Sun/16 Aug) + 1 Day Resurvey (22 Aug) + 10 Repair Days Agreed + 1 Sunday( 22 Aug)
Add Loss of Rental	\$ 1,926.00	12 Days - Inv#A43388
Add Loss of Use	\$ 300.00	3 Days
Total	\$ 12,265.81	
Add LTA Search Fee	\$ 7.45	
<b>GRAND TOTAL</b>	<b>\$ 12,273.26</b>	

Kindly pay the Grand Total Amount of **\$12,273.26** to:

**Team AutoPro Pte Ltd**  
160 Sin Ming Drive #02-12  
Sin Ming AutoCity  
Singapore 575722

For further query, please feel free to contact us at 6258 1955 or email: teamautooffice@gmail.com

Thank you.

  
Regards  
Adel (Ms)

To : **Team AutoPro Pte Ltd**  
CRN : **201811621K**  
located at : **160 Sin Ming Drive, #02-12, Sin Ming AutoCity, Singapore 575722**

**Letter of Authorization & Undertaking**

In Respect of Accident Involving my/our Vehicle No.: SMD4724T  
and ..... and .....  
and ..... and .....  
@ SERANGOON RD BEFORE TOWNER & BOON KENG RD JUNCTION  
dated 13/08/2021

1. I/We hereby irrevocably authorize you to demand claim- settle/receive whatever amount settled/payable by the third party and/or its insurer in my/our name, for the costs of repair, loss of use/rental and all other necessary costs related to my/our vehicle that was damaged pursuant to the aforesaid accident.
2. I/We acknowledge that any settlement you may reach on my/our behalf is on a "Without Prejudice" and "Without Admission Of Liability" basis.
3. I/We agree to assign the whole proceeds of my/our third party claim to you. The third party and /or its insurer shall accept this letter as my irrevocable authorization to pay the compensated amount directly to you – in the form of payment cheque made in favor to **Team AutoPro Pte Ltd.**

In the event that the payment cheque is being made in my/our favor, I/we hereby undertake to return the full amount to you, within 7 days from receiving and clearance of the said payment cheque. Failing which, you will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.

4. I/We further authorize you to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to you shall amount to a good discharge of your obligation to me/us in respect of the settlement monies.
5. Should the third party claim be unsuccessful due to untruthful statements from me/us, I/we undertake to pay for all your expenses, costs and fees incurred, immediately upon your demand.
6. This authorisation shall remain in force until revoked by me/us in writing to you, subject to terms and conditions being agreed by both parties. I/We further understand that revocation is not allowed once your workshop has commenced on the repair of my/our vehicle.

Yours faithfully,

  
\_\_\_\_\_  
Claimant Signature & Co's Stamp (if applicable)

Date: 16/8/2021

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **TEAM AUTOPRO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$10,039.81** (Repair Cost), **S\$ 1,284.00** (Loss of Use/Rental), **S\$ 7.45** (Disbursement) for vehicle no. **SMD 4724T** that was damaged pursuant to the accident which occurred on **13/08/2021** (date) along **SERANGOON ROAD BEFORE TOWNER & BOON KENG ROAD JUNCTION** (location) involving vehicle no/s **SFZ 3579U**. This is pursuant to the inspection conducted on **16/08/2021** (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner **WEE LUCK KIA** ("the third party claimant") of vehicle no. **SMD 4724T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third-party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMD 4724T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29<sup>th</sup> (day) of November (month) 2021 (year)



LTK

Signed by appointed surveyor



Signed by "the workshop" (with chop)

"My execution of this Discharge Voucher is solely for my claim for Property Damage & nonprejudicial to any other claims arising from the same accident."



Page 1 of 1

# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
C/O TEAM AUTOPRO PTE LTD WEE LUCK KIA BLK 117 SERANGOON NORTH AVENUE 1 #06-235 SINGAPORE 550117

DATE	INVOICE NO.
30/8/2021	A 43388

	VHA NO.	DUE DATE	VEH NO.
	A 43388	30/8/2021	SJN 7767 H
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 14 AUGUST 2021 TO 26 AUGUST 2021 (V. S60) YOUR REF: SMD 4724 T	12	150.00	1,800.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG  All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$1,800.00	
	GST @ 7%	\$126.00	
	<b>TOTAL</b>	<b>\$1,926.00</b>	



### VEHICLE HIRING AGREEMENT

#### HIRER'S PARTICULARS

Name (as in I/C) WEE LUCK KIA  
NRIC/Passport No: [REDACTED] Date of Birth: 24/8/1970  
Address: BLK 117 SERANGOON NORTH Age: 35  
AVENUE 1 #06-235 S( 550117 )

Name & Address of Employer

Occupation [REDACTED] Driving Exp: 25/9/90  
Driving Licence No: [REDACTED] Passed Date:  
D/L Type: Local/Int'l/Others:

#### DRIVER'S PARTICULARS

Name (as in I/C) [REDACTED]  
NRIC/Passport No: [REDACTED] Date of Birth: [REDACTED]  
Address: [REDACTED] Age: [REDACTED]  
S( ) Yrs  
Occupation [REDACTED] Driving Exp: [REDACTED]  
Driving Licence No: [REDACTED] Passed / Expiry Date: [REDACTED]  
D/L Type: Local/Int'l/Others: [REDACTED] Contact No: [REDACTED]

Hirer's Own Vehicle No: <u>SMD4724T</u>		Replace Veh No:	
Loan Vehicle No: <u>SJN 7767H</u>		VR No:	
Make & Model: <u>VOLVO S60</u>		Auto/Manual Group:	
CHARGES \$ cts			
Daily <u>12</u> day @ \$ <u>150</u>	Per day	<u>\$1800</u>	
Weekly/Monthly week @ \$	Per week/Monthly		
Others			
CDW/PAI @ \$	Per day/Monthly		
Delivery/Collection Svc			
GST <u>7%</u>		<u>\$126</u>	
OR No: <u>[REDACTED]</u>		(A) SUB-TOTAL	<u>\$1926</u>
Petrol Level & Surcharge	OUT IN	E 1/4 1/2 3/4 F	
First <u>      </u> km FREE per day		GST	
Excess mileage is chargeable at <u>      </u> cents per km		TOTAL CHARGES	

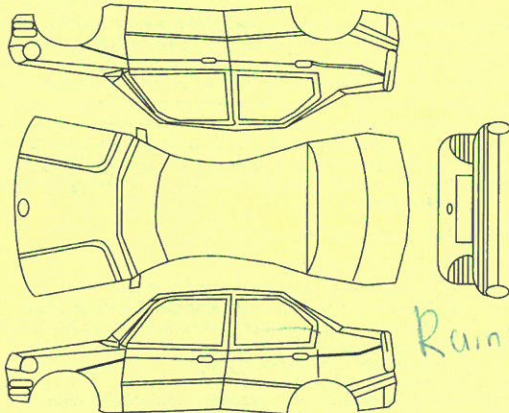
NON WAIVER EXCESS (Subject to GST): \$ 3000

#### ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

#### INDICATE:

- A - Accidents  
D - Dents  
S - Scratches  
X - Crack



Hirer's Signature : [Signature]

Additional Driver's Signature : [Signature]

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

#### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<u>14/8/21</u>		<u>29361</u>	<u>G YON</u>	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day/And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<u>26/8/21</u>		<u>27755</u>	<u>[Signature]</u>	

Hirer's/Driver Signature





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 14 Aug 2021 / 12:19:51

Receipt Date/Time : 14 Aug 2021 / 12:19:51

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210814-000967

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SFZ3579U				
As at 13 Aug 2021/18:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SFZ3579U			
	Enquiry Fee	7.00	0.49	7.49
	20210814121900281162			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	426569XXXXXX8100	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**ACCIDENT INVOLVING SFZ 3579U / SMD 4724T/ OTHERS ALONG/AT UPPER SERNAGOON ROAD JUST BEFORE TOWNER ROAD ON 13/08/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 9/24/2021 10:52 AM

To: chews9191@gmail.com <chews9191@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21008571/Brs3

**PIERCE CHOW KAH HOE - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SFZ 3579U / SMD 4724T/ OTHERS ALONG/AT UPPER SERNAGOON ROAD JUST BEFORE TOWNER ROAD ON 13/08/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMD 4724T against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Aug 2021 16:52	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	16 Aug 2021 16:52	<b>Clim Veh Model Changed</b>	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	16 Aug 2021 16:52	<b>Clim Created</b>	Reg No: SMD4724T. Acct Date: 2021/08/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Team Autopro Pte Ltd (sin Ming) (HQ)	[A] Lee Su Li
4	16 Aug 2021 16:52	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	16 Aug 2021 16:52	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/08/25	[A] Lee Su Li
6	16 Aug 2021 16:52	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	16 Aug 2021 16:52	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	16 Aug 2021 16:52	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	16 Aug 2021 16:52	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	16 Aug 2021 16:52	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	17 Aug 2021 17:16	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> Lim Teow Guan	[A] Lee Su Li
12	18 Aug 2021 10:35	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Loh, Chee-Heng
13	24 Sep 2021 10:39	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
14	12 Nov 2021 12:33	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	12 Nov 2021 12:33	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	12 Nov 2021 12:33	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2014/07/14.	[A] JOANNE LEE KHANG MIN
17	12 Nov 2021 12:33	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	23 Nov 2021 13:34	<b>Adj Mandate Request</b>	Cur.Req:11331.26:Lia:100%*Quantum:(a)CORw/GST:\$10,039.81+(b)LORw/GST(12days x \$100):\$1,284+(c)LTA search fee: \$7.45=Total:\$11,331.26*Vehicle Model: VOLKSWAGEN PASSAT*Recommended 10 repair days +1 PRS + 1 SUN=12Days	[A] Jaslin Kok Chin Yi
19	23 Nov 2021 14:00	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/08/25. Mandate Remarks: rental subject to supporting documents, i.e. invoice and duly signed rental agreement	[I] Loh, Chee-Heng
20	23 Nov 2021 14:00	<b>Adj Mandate Set</b>	Approved:11331.26:rental subject to supporting documents, i.e. invoice and duly signed rental agreement	[I] Loh, Chee-Heng
21	25 Nov 2021 15:09	<b>Adj Mandate Request</b>	Cur.Req:11973.26:Lia:100%*Quantum:(a)CORw/GST:\$10,039.81+(b)LORw/GST(12days x \$150):\$1,926(BKW)+(c)LTA search fee: \$7.45=Total:\$11,973.26*Vehicle Model: VOLKSWAGEN PASSAT*Recommended 10 repair days +1 PRS + 1 SUN=12Days	[A] Jaslin Kok Chin Yi
22	25 Nov 2021 16:51	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/08/25. Mandate Remarks: rental subject to supporting documents, i.e. invoice and duly signed rental agreement COR \$10,039.81 rental \$1,540.80 (up to 12 days x \$120 plus GST) LTA fee \$7.45	[I] Loh, Chee-Heng
23	25 Nov 2021 16:52	<b>Adj Mandate Set</b>	Approved:11588.06:rental subject to supporting documents, i.e. invoice and duly signed rental agreement COR \$10,039.81 rental \$1,540.80 (up to 12 days x \$120 plus GST) LTA fee \$7.45	[I] Loh, Chee-Heng

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2716884	16 Aug 2021 17:00:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMD4724T	SFZ3579U	11.00
2717137	17 Aug 2021 14:23:56	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMD4724T	Low, Xianyu	xx.xx
2740466	12 Nov 2021 12:33:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMD4724T	SFZ3579U	11.00