

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 15.09.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLS 6155E / SLW 3365P ON 14.08.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SLS 6155E** , which was involved in the captioned accident with your insured vehicle no: **SLW 3365P** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 9,416.00
2) Loss of Rental	\$ 750.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 10,168.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 16.08.2021

TO : China Taiping Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLS 6155E / SLW 3365P

ALONG Bukit Batok Road Slip Road Twrds Bukit Batok West Ave 5

ON 14.08.2021

I/We, Ng Chou Meng
of (NRIC No./ROC No.) S 8870985C
of Blk 815A Choa Chu Kang Avenue 7 #16-01 Singapore 681815
owner of vehicle no. SLS 6155E in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SLS 6155E at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner : 

Name of Owner : Ng Chou Meng.

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00005072001 Claim No : SNM21D204594/C02/SLW3365P/TANKL

Claimant : NG CHOU MENG

Amount : S\$9,900.00
SINGAPORE DOLLARS NINE THOUSAND AND NINE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLS 6155E
Insured Vehicle No. : SLW 3365P

Date of Loss : 14/08/2021
Place of Accident : BUKIT BATOK RD SLIP ROAD TOWARDS BUKIT BATOK WEST AVE 5

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONG WEE LENG, JOSHUA (WANG WEILONG, JOSHUA)
Driver Name : ONG WEE LENG, JOSHUA (WANG WEILONG, JOSHUA)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 9,900.00
	=====
TOTAL	S\$ 9,900.00
	=====

Claimant Name : NG CHOU MENG

NRIC No : SXXXX985C

Signature : 

Date : 12/12/21

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22529

Date : 15.09.2021

Vehicle No : SLS 6155E

Make/Model : TOYOTA SIENTA

Chassis/Eng# :

Accident Date : 14.08.2021

Claim No :

Reference : 0821 -22529

Policy No :

	Amount
To proceed on lump sum repair	S\$ 8800.00

E. & O. E.

Total : S\$ 8800.00

GST @ 7% : S\$ 616.00

Amount Due : S\$ 9416.00


for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: NG CHOU MENG

Invoice : DCR-2021-08-13

Date : 21.08.2021

Agreement No : 21868

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SMM 5332L</u> (0821-22529)	\$ 750.00
Rental Period from <u>16.08.2021</u> to <u>21.08.2021</u> .	

E. & O. E.	Total	\$ <u>750.00</u>
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SHI YING
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21868

Name Ng Chou Meng			REG. No. SMM 5332L		MAKE MODEL:									
ADDRESS Blk 815A Choa Chu Kang Avenue 7					DIESEL		PETROL		E	1/4	1/2	3/4	F	
#16-01			KM IN		DATE & TIME IN 21.08.2021 @ 16:51 pm									
Singapore 681815			KM OUT		DATE & TIME OUT 16.08.2021 @ 14:10pm									
			KM DRIVEN		TIME USED									
NAMED DRIVER														
DRIVING LICENCE NO S8870985C			DATE OF EXPIRY			PLACE OF ISSUE			HOURS @ \$					
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			5 DAYS @ \$ 150.00 \$ 750.00					
ADD NAMED DRIVER														
DRIVING LICENCE NO			DATE OF EXPIRY			PLACE OF ISSUE			WEEKS @ \$					
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			MONTHS @ \$					
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)														
SUB-TOTAL														
TOTAL RENTAL \$ 750.00														
DELIVERY FEE														
COLLECTION FEE														
X PER DAY \$ PER WEEK \$ PER MONTH \$														
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)														
X PER DAY \$ PER WEEK \$ PER MONTH \$														
PREPAYMENT							TOTAL CHARGE							
CHECK							DEPOSIT							
CASH														
RECEIPT NO.							NETT CHARGE							
AMOUNT DUE / REFUND														

IMPORTANT NOTES:

This vehicle is licenced to carry 04 passengers only.
No refund will be given for vehicle returns early.
No refund will be given for period left in vehicle.
Hirer is liable to pay loss of earnings while damaged vehicle is under repair.
Hirer is liable to pay all parking fee and traffic summonses.
Vehicle return during office hour only.
No service on Public Holiday and Sunday.
Geographical areas: Singapore & West Malaysia.
Driver must be:
a) 18 years old and above.
b) Holding a valid relevant class of driving license.
The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement.
The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.

ADDITIONAL CONDITIONS:

COMPREHENSIVE COVERED EXCESS:

*Section I - Used in S'pore Only : SGD 2000.00
*Section II - Used in S'pore Only : SGD 1500.00
*W/screen Excess In S'pore : SGD 100.00
*Section I - Used Outside S'pore : SGD 4000.00
*Section II - Used Outside S'pore : SGD 3000.00
*W/screen Excess Outside S'pore : SGD 100.00

THIRD PARTY COVERED EXCESS:

*Hirer must bear all costs to the damages of the return vehicle.
*Section II - Used in S'pore Only : SGD 1500.00
*Hirer must bear all costs to the damages of the return vehicle.
*Section II - Used Outside S'pore : SGD 3000.00

YOUNG AND INEXPERIENCE DRIVER:

Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 months or less driving experience.

COMPREHENSIVE COVERED EXCESS:

*Section I - Used in S'pore Only : SGD 6000.00
*Section II - Used in S'pore Only : SGD 6000.00
*W/screen Excess In S'pore : SGD 100.00
*Section I - Used Outside S'pore : SGD 12,000.00
*Section II - Used Outside S'pore : SGD 12,000.00
*W/screen Excess Outside S'pore : SGD 100.00

THIRD PARTY COVERED EXCESS:

*Hirer must bear all costs to the damages of the return vehicle.
*Section II - Used in S'pore Only : SGD 6000.00
*Hirer must bear all costs to the damages of the return vehicle.
*Section II - Used Outside S'pore : SGD 12,000.00

Hirer is responsible for any costs to the
THIRD PARTY DAMAGE / INJURY claims.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES
OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X 
DYNAMIC CAR RENTAL

X 
RENTER'S/DRIVER'S SIGNATURE

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLW3365P

Date of
Accident

14/08/2021

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **28/08/2020 - 27/08/2021**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **16/08/2021 12:54**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST
Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration

No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 16 September 2021 6:24 PM
To: owljos@yahoo.com.sg
Subject: ACCIDENT INVOLVING SLW 3365P AND SLS 6155E ON 14/08/2021

Our Ref: CC6/CTI21008562/Uea3

16 SEPT 2021

ONG WEE LENG, JOSHUA (WANG WEILONG, JOSHUA)

Dear Sir/Madam,

ACCIDENT INVOLVING SLW 3365P AND SLS 6155E ON 14/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 1 November 2021 5:26 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: O/R SNM21D204594/C02/SLW3365P/TANKL / FW: Direct Settlement - Accident Involving SLW3365P (OI : CTI - SNM21D204594/C02/TKL) AND SLS6155E (TP : LKK REF - CC6/CTI21008562/Uea3) on 14/08/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Confidential]

Dear Asher,

We refer to your email below.

Please proceed to offer up to \$9,918.00(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, October 11, 2021 11:50 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: O/R SNM21D204594/C02/SLW3365P/TANKL / FW: Direct Settlement - Accident Involving SLW3365P (OI : CTI - SNM21D204594/C02/TKL) AND SLS6155E (TP : LKK REF - CC6/CTI21008562/Uea3) on 14/08/2021

[Confidential]

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Your ref : SNM21D204594/C02/SLW3365P/TANKL

Our ref : CC6/CTI21008562/Uea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$9,918.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 33,558.95	\$ 9,416.00
2. Loss of Rental (5days x \$150)	\$ 750.00	\$ 500.00 (5days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 34,310.95	\$ 9,918.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 14 September 2021 6:06 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R SNM21D204594/C02/SLW3365P/TANKL / FW: Direct Settlement - Accident Involving SLW3365P (OI : CTI - SNM21D204594/C02/TKL) AND SLS6155E (TP : LKK REF - CC6/CTI21008562/Uea3) on 14/08/2021

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for claims settlement and your necessary actions.

Please seek our mandate approval before any settlement.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, August 19, 2021 10:43 AM
To: Meikwan@lkkauto.com; AsherSng@lkkauto.com; admin-a@lkkauto.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R SNM21D204594/C02/SLW3365P/TANKL / FW: Direct Settlement - Accident Involving SLW3365P (OI : CTI - TBA) AND SLS6155E (TP : LKK REF - CC6/CTI21008562/Uea3) on 14/08/2021

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM21D204594/C02/SLW3365P/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 18 August 2021 1:51 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLW3365P (OI : CTI - TBA) AND SLS6155E (TP : LKK REF - CC6/CTI21008562/Uea3) on 14/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLS 6155E at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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