

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6405R/SR

**WITHOUT PREJUDICE**

18 September 2021

**(By Email)**

**Attn: The Motor Claims Department**

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120

Dear Sir/Madam

**ACCIDENT INVOLVING SHC6405R AND GBE1882P ALONG BUKIT TIMAH  
RD ON 14/08/2021**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6405R**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GBE1882P** at the material time of the accident with the driver of our client's vehicle, **Mr. Chua Soo Keong**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBE1882P**, our client's vehicle was damaged and we have been put to loss and damage as follows:

|   |                           |
|---|---------------------------|
| (1) Cost of Repairs (Incl. GST)               | \$ 1,551.50               |
| (2) Loss of Rental – 6 Days @\$50.99 per day  | \$ 305.94                 |
| (3) Loss of Income – 6 Days @\$100.00 per day | \$ 600.00                 |
| (4) GIA Search                                | \$ 2.00                   |
|   | <b><u>\$ 2,459.44</u></b> |

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHC6405R**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) GIA search



## **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6405R/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Shafawati Md Rabu**

Email: [shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.



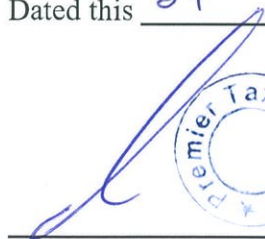

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, **PREMIER TAXIS PTE LTD** (the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHC 6405R** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 6405R** that was damaged pursuant to the accident which occurred on **14/08/2021** (date) along **BUKIT TIMAH ROAD** (location) involving vehicle no/s **GBE 1882P** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of OCTOBER (month) 2021 (year)

Signed by "the third party claimant"  
(with chop if applicable)


Signed by "the workshop"  
(with chop)



## LETTER OF AUTHORITY

To: Premier Taxis Pte Ltd  
23 Changi South Avenue 2  
#03-02  
Singapore 486443

And

Premier Automotive Services Pte Ltd  
23 Changi South Avenue 2  
#01-02  
Singapore 486443

ACCIDENT INVOLVING SH16H0JR & GBC 1882P  
ON 14/8/21 AT/ALONG Bt TIMAH RD

1. I, CHUA SOO KEONG, NRIC No. S1700460C  
am the registered Hirer / Relief Driver of motor taxi No. SH16H0JR at the  
time of the above accident.

2. Hereby you have my authority to:

- (a) send a letter of demand on my behalf;
- (b) negotiate a settlement on my behalf;
- (c) confirm a settlement / accept any offer on my behalf;
- (d) sign any Discharge Voucher (if necessary) on my behalf;
- (e) receive payment of the settlement sum / compensation monies on my behalf including to request that the cheque for the settlement sum be made payable to you.

 S1700460C  
Signature with NRIC No.

14/8/21  
Date

Name: CHUA SOO KEONG

Address

Contact No.: 96618149

Email: —



This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,950.00** (Global Sum) for vehicle no. **SHC 6405R** that was damaged pursuant to the accident which occurred on **14/08/2021** (date) along **BUKIT TIMAH ROAD** (location) involving vehicle no/s **GBE 1882P**

This is pursuant to the inspection conducted on **16/08/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHC 6405R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 6405R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of OCTOBER (month) 2021 (year)



**MTH**

Signed by appointed surveyor



Signed by "the workshop" (with chop)





PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

## TAX INVOICE

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16  
Singapore 079120

DATE 17-Sep-2021  
PAGE 1 OF 1

| ITEM   | Description   | QTY | U.PRICE | AMOUNT      |
|--|---|-----|---------|-------------|
|  | FINAL REPAIR BILL FOR KIA OPTIMA<br>REGN NO: SHC6405R |     |         | \$ 1,450.00 |
| TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR |   |     |         | \$ 1,450.00 |
| GST @ 7%   |   |     |         | \$ 101.50   |
| GRAND TOTAL  |   |     |         | \$ 1,551.50 |



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)





15 September 2021

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Chua Soo Keong of NRIC Number S1700460C is a registered driver of SHC6405R. Chua Soo Keong is paying a discounted daily rental rate of \$50.99 (Inclusive of GST) on 14 Aug 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared by: Hasmah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 200304975H





## CHECK IN / OUT VOUCHER

REPLACEMENT VEH GIVEN YES / NO

VEH NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_

|  |  |
|--|--|
| DRIVER'S NAME <u>CHUA Soo KEONG</u>  |  |
| NRIC <u>s1700460C</u>  | HANDPHONE <u>96618149</u>  |
| VEH. REGN NO. <u>SHC6405R</u>  | MAKE / MODEL <u>KIA</u>  |
| DATE IN <u>140821</u> TIME IN <u>1210</u>  | DATE OUT <u>190821</u> TIME OUT <u>1710</u>  |
| KILOMETRES IN _____ FUEL IN <input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F | KILOMETRES OUT _____ FUEL OUT <input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F |

CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP

D O M - M Y Y - A M P M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D O M - M Y Y - A M P M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

CHUA Soo KEONG  
DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

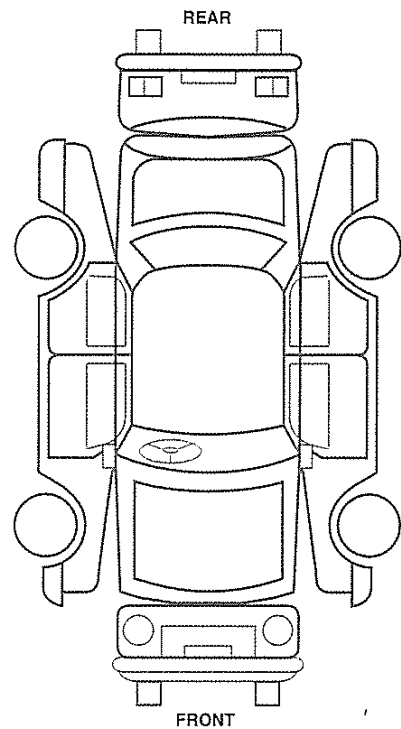
CHECK OUT

CHUA Soo KEONG  
DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

|   |                             |
|---|-----------------------------|
| SERVICE / REPAIRS DONE  | DRIVER'S REMARKS            |
| <input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS:<br><input type="checkbox"/> T / BELT<br><input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:<br><input type="checkbox"/> TURBO<br><input type="checkbox"/> BRAKE SYSTEM<br><input type="checkbox"/> CLUTCH SYSTEM<br><input type="checkbox"/> BULB<br><input type="checkbox"/> UNDER CARRIAGE<br><input type="checkbox"/> CPF<br><input type="checkbox"/> BATTERY | <u>140821</u><br><u>TPW</u> |




## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

GBE1882P

Date of Accident

14/08/2021 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **22/09/2020 - 21/09/2021**Requested By ..... **GOH WEE DEK (PREMIER AUTO...**Requested Date ..... **16/08/2021 12:39****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 23 August 2021 10:11 AM  
**To:** info@prive.com.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBE 1882P(AIG) AND SHC 6405R AT/ALONG BUKIT TIMAH ROAD > ROCHOR ROAD (BEFORE KAMPONG JAVA ROAD JUNCTION) ON 14/08/2021

23 Aug 2021

**M/s PRIVE GROUP PTE LTD**  
Driver: Hamry Bin Ham Kamsi

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GBE1882P**

**Our Ref: CC4/AIG21008556/T1pa3**

**ACCIDENT INVOLVING GBE 1882P(AIG) AND SHC 6405R AT/ALONG BUKIT TIMAH ROAD > ROCHOR ROAD (BEFORE KAMPONG JAVA ROAD JUNCTION) ON 14/08/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC6405R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle changed lane and collided with third party who was driving within his own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

### AUDIT TRAIL

| No. | On                | Audit                         | Remarks   | By                        |
|-----|-------------------|-------------------------------|---|---------------------------|
| 1   | 16 Aug 2021 14:47 | <b>Clim Dtl Modified</b>      | Insured Name: -> PRIVE GROUP PTE LTD. Insured ID: -> 200906275C. Claimant's Name: -> PREMIER TA XIS PTE LTD.  | [A] HOW MEI KWAN          |
| 2   | 16 Aug 2021 14:47 | <b>Clim Veh Model Changed</b> | (204023) KIA OPTIMA 1.7 D (A).  | [A] HOW MEI KWAN          |
| 3   | 16 Aug 2021 14:47 | <b>Clim Created</b>           | Reg No: SHC6405R. Acct Date: 2021/08/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premier Automotive Services Pte Ltd (HQ)   | [A] HOW MEI KWAN          |
| 4   | 16 Aug 2021 14:47 | <b>Adj Co Assigned</b>        | LKK Auto Consultants Pte Ltd (HQ):  | [A] HOW MEI KWAN          |
| 5   | 16 Aug 2021 14:47 | <b>Adj Next Rpt Changed</b>   | Next Rpt:Final Rpt.Due Date:2021/08/25  | [A] HOW MEI KWAN          |
| 6   | 16 Aug 2021 14:47 | <b>Adj Mandate Set</b>        | Approved:0.00.Reinsp:Adj decides.   | [A] HOW MEI KWAN          |
| 7   | 16 Aug 2021 14:47 | <b>Clim Ins Co Changed</b>    | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expre ss)  | [A] Merimen Administrator |
| 8   | 16 Aug 2021 14:47 | <b>Label Added</b>            | (20224):Field Survey.   | [A] Merimen Administrator |
| 9   | 16 Aug 2021 14:47 | <b>Label Added</b>            | (23):Express.   | [A] HOW MEI KWAN          |
| 10  | 16 Aug 2021 14:47 | <b>Adj Adjuster Assigned</b>  | [None] -> MOHD TAUFIKH BIN HAMID  | [A] HOW MEI KWAN          |
| 11  | 26 Sep 2021 23:03 | <b>Adj Rpt Initiated</b>      |   | [A] JOANNE LEE KHANG MIN  |
| 12  | 26 Sep 2021 23:03 | <b>Clim Dtl Modified</b>      | Claim Conclusion: -> 3.   | [A] JOANNE LEE KHANG MIN  |
| 13  | 26 Sep 2021 23:03 | <b>Clim Dtl Modified</b>      | JPJ Reg. Date: -> 2015/03/19.   | [A] JOANNE LEE KHANG MIN  |
| 14  | 26 Sep 2021 23:03 | <b>Clim Details Notified</b>  |   | [A] JOANNE LEE KHANG MIN  |
| 15  | 28 Sep 2021 09:29 | <b>Adj Mandate Request</b>    | Cur.Req:1957.46:Liability: 100%(B15) *Quantum: (a)CORw/GST: \$1,551.50 + (b)LOR(4days x \$50.99): \$203.96 +(c)LOI(4daysx\$50):\$200.00+ (d)Search fee: \$2.00 = Total: \$1,957.46 *3recommendation repair days + 1PRS =4days *For your approval please | [A] CHEW HSIAO TONG       |
| 16  | 15 Oct 2021 10:18 | <b>Adj Next Rpt Changed</b>   | Next Rpt:Final Rpt.Due Date:2021/08/25. Mandate Remarks: subject to all docs in place.  | [I] Ler, Bernard-JQ       |
| 17  | 15 Oct 2021 10:18 | <b>Adj Mandate Set</b>        | Approved:1957.46:subject to all docs in place.  | [I] Ler, Bernard-JQ       |

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                               | Ref 1    | Ref 2    | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|--|----------|----------|--------|
| 2717316     | 18 Aug 2021 08:57:06 | TP Case (Insurer)     | Motor    | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SHC6405R | GBE1882P | 11.00  |
| 2728030     | 26 Sep 2021 23:03:03 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ)              | SHC6405R | GBE1882P | 11.00  |



