

Veron Chen (LKKAUTO)

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Monday, 20 September 2021 8:37 AM
To: Veron Chen (LKKAUTO); SUR
Cc: Andre Chow En De; Coco Lu Ting; Kevin Leong Wai Kit
Subject: RE: aigencrypt SLP1900U-OD CLAIM DOA:14.08.2021

Hi Veron,

Vehicle is still on going repair.

Best Regards,

Edwin Caina
Advisor- Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

A member of the Jardine Cycle & Carriage Group

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, September 17, 2021 2:46 PM
To: SUR <sur@lkkauto.com>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: aigencrypt SLP1900U-OD CLAIM DOA:14.08.2021

This email was sent from outside of your organisation

Dear Edwin,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 17 August 2021 5:19 PM
To: SUR <sur@lkkauto.com>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: aigencrypt SLP1900U-OD CLAIM DOA:14.08.2021

Dear Edwin,

As instructed by our client , please proceed to repair the **insured vehicle SLP 1900U, (Excess \$0).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 16 August 2021 1:50 PM
To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>
Subject: RE: aigencrypt SLP1900U-OD CLAIM DOA:14.08.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Monday, 16 August, 2021 1:43 PM
To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: aigencrypt SLP1900U-OD CLAIM DOA:14.08.2021

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin
Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Monday, August 16, 2021 1:02 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: [EXTERNAL] SLP1900U-OD CLAIM DOA:14.08.2021

This message is from an external sender; be cautious with links and attachments.

Motor Claims,

Please help us to arrange surveyor.

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

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From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Monday, August 16, 2021 1:12 PM
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: scan to email

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