

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 20 August 2021 2:39 pm  
**To:** 'WONG JOSEPHINE'; SUR  
**Cc:** 'LEE KATIE'  
**Subject:** RE: SLP7507H - OD survey Our ref: M12D16252108  
**Attachments:** SLP7507H IA.pdf

Dear Josephine,

Enclosed herewith preliminary advice of SLP 7507H.  
We have not authorise repair.

Kindly advise on authorisation.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Monday, 16 August 2021 11:45 am  
**To:** 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'LEE KATIE' <katielee@uoi.com.sg>  
**Subject:** RE: SLP7507H - OD survey Our ref: M12D16252108

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Sent:** Monday, 16 August, 2021 11:16 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [mttan@kanfs.net](mailto:mttan@kanfs.net); LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** FW: SLP7507H - OD survey Our ref: M12D16252108  
**Importance:** High

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD excess is \$750.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive  
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** mttan <[mttan@kanfs.net](mailto:mttan@kanfs.net)>

**Sent:** Friday, 13 August 2021 4:50 PM

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; CORPORATE SERVICES <[contactus@uoi.com.sg](mailto:contactus@uoi.com.sg)>

**Subject:** SLP7507H - OD survey

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm

Kindly arrange for an OD survey for vehicle SLP7507H at 61 Defu lane 12 SE539147

Documents attached

Thank you

Mr Tan  
KFS  
67479560

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