

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 21 October 2021 4:59 PM
To: WONG JOSEPHINE; assignments; SUR
Subject: RE: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021
Our ref: M11D13522108
Attachments: LKKAdjustment1a.pdf; LKKPhotosIn6_compressed.pdf; LKKInvoice1.pdf; LKK RES Photos.pdf; LKKInspection.pdf

Dear Josephine,

Please be informed that our survey report already send to you on 3/9/2021

In case you still do not received we now forward a soft copy to you.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE [mailto:josephinewong@uoi.com.sg]
Sent: Thursday, 21 October 2021 4:29 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: FW: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021 Our ref: M11D13522108

Dear LKK

Can advise if you have post us the survey report ?

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: WONG JOSEPHINE

Sent: Wednesday, August 18, 2021 10:17 AM

To: Rajeshpal Singh S_O Mohan Singh <rajeshpal@sbstransit.com.sg>

Cc: AutoProbe Admin <admin@autoprobe.com.sg>; LEE KATIE <katielee@uoi.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>; Sim Boon Leng <simboonleng@sbstransit.com.sg>; Ang Chong Boon <angcb@sbstransit.com.sg>

Subject: RE: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021 Our ref: M11D13522108

Without Prejudice

Since you have selected LKK , we have assigned LKK .

Is there a problem . I don't have so much time to look at the long email that you have print screen .

We have appointed LKK .

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Josephine Wong

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3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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Without Prejudice

This is what I received, I don't know the rest of the story and you should notify auto probe.

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Josephine Wong

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From: Rajeshpal Singh S_O Mohan Singh <rajeshpal@sbstransit.com.sg>

Sent: Sunday, August 15, 2021 1:48 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Ang Chong Boon <angcb@sbstransit.com.sg>

Cc: AutoProbe Admin <admin@autoprobe.com.sg>; LEE KATIE <katielee@uoi.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>

Subject: Re: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021 Our ref: M11D13522108

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I did notify you.

Refer to screen shot of the email below.

Seems you ignored my reply.

SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07



Rajeshpal Singh S_O Mohan Singh

Thu 8/12/2021 4:24 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Yao Tianhao; Sim Boon Leng; Ang Chor

Cc: Chew Poh Seng

Hi **Josephine Wong**

I was not in the loop when the panel list was sent to Ang.

Anyway I spoke with auto probe earlier & inform them Bedok North WS will d for this case once WS has look through the panel list.

After viewing the list WS decided to go with

MOTOR SURVEYORS FOR UOI

1)	LKK Auto Consultants Pte Ltd 51 Ubi Avenue 1 #01-25 Paya Ubi Industrial Park Singapore 408933	Tel : 6256 3561 (St Fax : 6256 4315 Email : assignments@lkkauto.com
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WONG JOSEPHINE

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From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Friday, August 13, 2021 11:39 AM

To: Rajeshpal Singh S_O Mohan Singh <rajeshpal@sbstransit.com.sg>; Ang Chong Boon <angcb@sbstransit.com.sg>

Cc: AutoProbe Admin <admin@autoprobe.com.sg>; LEE KATIE <katielee@uoi.com.sg>; Yao Tianhao

<yaoth@sbstransit.com.sg>

Subject: RE: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021 Our ref: M11D13522108

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Without Prejudice

Dear Rajes

I was notified by our surveyor- Autoprobe that you have chosen LKK to survey but we were not notified in the email .

Can confirm and you need to keep everyone in the loop .

Notice

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Josephine Wong

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From: Rajeshpal Singh S_O Mohan Singh <rajeshpal@sbstransit.com.sg>

Sent: Thursday, August 12, 2021 4:13 PM

To: Yao Tianhao <yaoth@sbstransit.com.sg>; Sim Boon Leng <simboonleng@sbstransit.com.sg>; Ang Chong Boon <angcb@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Cc: Chew Poh Seng <pschew@sbstransit.com.sg>

Subject: Re: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021

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To **Josephine Wong**

We are still waiting the panel of surveyor list.....

From: Yao Tianhao <yaoth@sbstransit.com.sg>

Sent: Thursday, August 12, 2021 3:13 PM

To: Sim Boon Leng <simboonleng@sbstransit.com.sg>; Rajeshpal Singh S_O Mohan Singh <rajeshpal@sbstransit.com.sg>; Ang Chong Boon <angcb@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>

Cc: Chew Poh Seng <pschew@sbstransit.com.sg>

Subject: Re: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021

Hi Sim,

List of surveyor are given by 3P insurers.

Its tag to their own insurance company.

We do not have it.

Sam- pls amend your surveyor template Sim is not Raj.

Tks,
Tianhao

Get [Outlook for Android](#)

From: Sim Boon Leng <simboonleng@sbstransit.com.sg>

Sent: Thursday, August 12, 2021, 3:09 PM

To: Rajeshpal Singh S_O Mohan Singh; Ang Chong Boon; Seah Hai Hua

Cc: Yao Tianhao; Chew Poh Seng

Subject: Re: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021

Hi Chong Boon,

Can we have the panel of surveyors?

The guy from Autoprobe called me for this case leaving me confused when he was looking for Raj on my mobile.

Can I find out who is giving my number out as Raj?

We prefer to work with existing panel surveyor to reduce the need for reintroduction to new surveyor.

Please resolve this matter before we get the surveyor in.

Thank you

Sim

From: Rajeshpal Singh S_O Mohan Singh <rajeshpal@sbstransit.com.sg>
Sent: Thursday, 12 August 2021 3:01 PM
To: Ang Chong Boon <angcb@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>;
josephinewong@uoi.com.sg <josephinewong@uoi.com.sg>
Cc: Yao Tianhao <yaoth@sbstransit.com.sg>; Sim Boon Leng <simboonleng@sbstransit.com.sg>; Chew Poh Seng
<pschew@sbstransit.com.sg>
Subject: Re: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021



Rajeshpal Singh S_O Mohan Singh

Thu 8/12/2021 2:28 PM

To: Ang Chong Boon; WONG JOSEPHINE <josephinewong@uoi.com.sg>; Sim Boon Leng; Chew
Cc: LEE KATIE <katielee@uoi.com.sg>; Yao Tianhao

To J. Wong

Provide the list of your panel of surveyors

...

From: Ang Chong Boon <angcb@sbstransit.com.sg>
Sent: Thursday, August 12, 2021 2:31 PM
To: Seah Hai Hua <seahhh@sbstransit.com.sg>; Rajeshpal Singh S_O Mohan Singh <rajeshpal@sbstransit.com.sg>
Cc: Yao Tianhao <yaoth@sbstransit.com.sg>
Subject: Fw: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021

Good day to all,

FYI and action.

Thank you

Regards
Ang Chong Boon

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Thursday, 12 August 2021 2:29 PM
To: AutoProbe Admin <admin@autoprobe.com.sg>
Cc: Ang Chong Boon <angcb@sbstransit.com.sg>; LEE KATIE <katielee@uoi.com.sg>
Subject: FW: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021

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Without Prejudice

Dear Autoprobe

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

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From: Ang Chong Boon <angcb@sbstransit.com.sg>
Sent: Thursday, August 12, 2021 1:25 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Rajeshpal Singh S_O Mohan Singh <rajeshpal@sbstransit.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>
Subject: Re: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021

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Good day Ms Wong,

We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.

Our POC is Mr Rajeshpal and his team in Bedok North Depot. I have loop him in this mail for your convenience to contact him. Alternatively, he is contactable at 6244 4514.

Thank you

Regards
Ang Chong Boon

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Thursday, 12 August 2021 12:18 PM
To: Ang Chong Boon <angcb@sbstransit.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021

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Without Prejudice

Dear Mr Ang

We propose Autoprobe Consultants , if you do not agree, kindly choose from our lists of surveyors.

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Josephine Wong

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From: Ang Chong Boon <angcb@sbstransit.com.sg>
Sent: Thursday, August 12, 2021 11:18 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: Yao Tianhao <yaoth@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Rajeshpal Singh S_O Mohan Singh <rajeshpal@sbstransit.com.sg>; Chew Poh Seng <pschew@sbstransit.com.sg>; Sim Boon Leng <simboonleng@sbstransit.com.sg>
Subject: SBS Transit bus SBS 8418C involved in an accident with WB 3313U on 07 Aug 2021

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Dear Sir / Mdm

Please be informed that an accident involving SBS Transit bus SBS 8418C and WB 3313U had taken place along Bedok Reservoir Road on 07/08/2021 at 0745hrs.

Kindly let us know **within 2 working days from the date of this notice** if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you **within the next 2 working days**, we shall proceed to repair our vehicle without further notice to you.

*** We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

TO ARRANGE FOR THE INSPECTION:

Please contact : Rajeshpal Singh S_O Mohan Singh / Sim Boon Leng.

Contact: 6244 4514 / 62444517 (92724770) or email: rajeshpal@sbstransit.com.sg
/ simboonleng@sbstransit.com.sg.

Thank you

Regards

Ang Chong Boon

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