

RE: ACCIDENT INVOLVING SLA9752G AND GX4716H ALONG ON 12.08.2021 Our Ref: 21/21/21/VC00/024848 [External General]

ONG LI LI <llong@lonpac.com>

Tue 17/8/2021 4:22 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

 1 attachments (1 MB)

GX4716H OI GIA.pdf;

Lonpac External - General

Hi Summer

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Summer (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Monday, 16 August 2021 11:23 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SLA9752G AND GX4716H ALONG ON 12.08.2021 [External General]

Dear Gerald,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 16 August, 2021 11:20 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING SLA9752G AND GX4716H ALONG ON 12.08.2021 [External General]

Lonpac External - General

Dear Summer,

We are in the midst of registration of the claims and shall advise later.

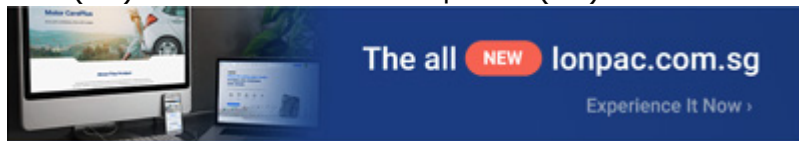
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 16 August 2021 11:13 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: ACCIDENT INVOLVING SLA9752G AND GX4716H ALONG ON 12.08.2021 [External General]

Dear Gerald,

Kindly assist to provide the claim number.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Saturday, 14 August, 2021 9:09 AM
To: Yeh Kai <seth@iaconsultingsg.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: ACCIDENT INVOLVING SLA9752G AND GX4716H ALONG ON 12.08.2021 [External General]

Lonpac External - General
WITHOUT PREJUDICE

Our Ref: TBA

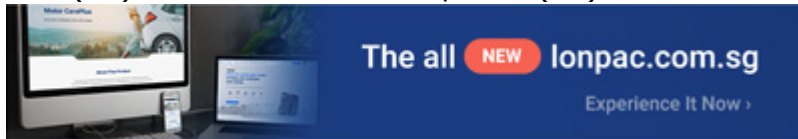
Dear Yeh Kai,

We are objecting to your list of Motor surveyors and shall appoint LKK Auto Consultants Pte Ltd for the PRI.

Aside to LKK – Attn : Nivitha/Summer,

FYA. See attached

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Yeh Kai [<mailto:seth@iaconsultingsg.com>]
Sent: Friday, 13 August 2021 5:59 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING SLA9752G AND GX4716H ALONG ON 12.08.2021 [External General]

Dear Sir/ Madam,

We refer to the above matter.

We regret informing you that our client will not appoint any of the surveyors from your list provided in your email dated 13.8.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoyp Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,
Seth Yeh Kai
+65 6385 1171

----- On Fri, 13 Aug 2021 15:46:36 +0800 **GERALD POH WEE BIN** <geraldpoh@lonpac.com> wrote -----

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Yeh Kai,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of

Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Joshua Ong - Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK

9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the report

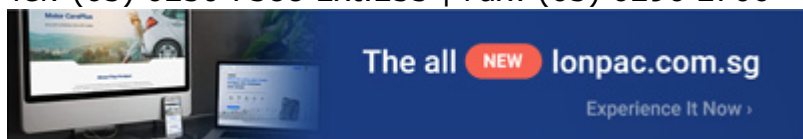
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Yeh Kai [mailto:seth@iaconsultingsg.com]

Sent: Friday, 13 August 2021 3:33 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Candy Tan <candy@iaconsultingsg.com>; sile <sile@iaconsultingsg.com>; Irene Tan <motor@iaconsultingsg.com>; Assureautoassist <assureautoassist@gmail.com>

Subject: ACCIDENT INVOLVING SLA9752G AND GX4716H ALONG ON 12.08.2021

Dear Sir/Mdm,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,

Seth Yeh Kai

+65 6385 1171