

**Autolution Industrial Pte Ltd**

Tan Chong Motor Sales Pte Ltd's Authorised Dealer  
19 Ubi Road 4  
Singapore 408623  
Tel (65) 64909666 / 67038680  
Fax (65) 68467483  
Business Reg. No.: 199500871W

DATE: 6/9/2021  
YOUR REF: \_\_\_\_\_  
OUR REF: INS/IC/EA/0273/21  
The Motor Claims Department INDIA INT'L INSURANCE PTE LTD  
ATTENTION TO CLAIMS OFFICER : \_\_\_\_\_

Dear Sir/ Madam,

Accident Involving: MY CLIENT VEHICLE SMC2529J AND AGAINST YOUR INSURED VEHICLE SJJ1741S  
Accident Date: 9/8/2021 12:45  
Place and time of accident: SIMS AVENUE EAST  
RE: Direct Settlement for the Vehicle Number. SMC2529J  
On behalf of the owner of Motor Vehicle No. SMC2529J, which was involved  
in the captioned accident

The Vehicle was surveyed by your appointed suveyor at AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623

and I based my claims on his recommendation for \$2,586.94 being the repair cost and period of repair for  
3 days. (Strictly on a Without Prejudice Basis)

As the accident was cause by the negligent act of your insured SJJ1741S I am submitting this claim for your  
consideration

COST REPAIR		SGD \$	<u>2,279.49</u>
COST OF LESS	<u>3</u> DAYS (S) SGD\$ <u>100.00</u> /DAY	SGD \$	<u>300.00</u>
(Please refer to authorization letter			
GIA REPORT FEES (SGD\$ 12.00 FOR SEARCH FEE & SGD\$ 15.00 FOR EACH		SGD \$	<u>          </u>
REPORT FEE			
LTA SEARCH /SURVEY FEE		SGD \$	<u>7.45</u>
COST OF CAR RENTAL	<u>          </u> DAY(S) SGD \$ <u>          </u>	SGD \$	<u>          </u>
TOTAL AMOUNT		SGD \$	<u>2,586.94</u>

We enclose herewith the following documents to support my claims,

- |                               |                          |
|-------------------------------|--------------------------|
| A. AUTHORIZATION LETTER       | E. FINAL REPAIR BILL (S) |
| B. LTA SEARCH                 | F. GIA REPORT (S) RESULT |
| C. INSURANCE CERTIFICATE ETC. |                          |
| D. CAR RENTAL INVOICE         |                          |

Kindly look into this matter and let me hear from you on the settlement of the owner's  
claims as soon as possible. Thank you .

Yours Faithfully  
  
Elmer Alfonso  
Service Executive

AUTOLUTION INDUSTRIAL PTE LTD  
19 UBI ROAD 4  
SINGAPORE 408623  
TEL: 6490 9666 FAX: 68467483

TANCHONG  
INTERNATIONAL

## LETTER OF AUTHORITY AND INDEMNITY

- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☒ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- ☐ TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
- ☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

**Type of Claim:**

- ☒ Third Party (Direct Settlement)
- ☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SMC2529J AND SJJ1741S  
ON 09/08/2021 AT SINS AVENUE EAST

1. I, the owner of vehicle no. SMC2529J hereby instruct you and authorise you to act for me with respect to the following: -
  - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
  - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
  - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
  - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
  - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
  - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name <u>TAY GEK KUAN ROSALIND</u>		Company Name <u>AUTOLUTION INDUSTRIAL PTE LTD</u>	
Address <u>MRS ROSALIND PERERA</u>		Claim Officer's Name <u>FILIP ALFONSO</u>	
<u>68 UPPER SERANGOON VIEW #04-23</u>			
Telephone No <u>5'533884</u>		Telephone No <u>9645 0084</u>	
Date <u>10/08/2021</u>	Email	Date <u>10/08/2021</u>	
Company Stamp [For Co Regn Vehicle]	Authorized Signature 	Claim Officer Signature 	



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MPC2021D0003458  
Claimant Ref: SMC2529J

We/I, Autolution Industrial Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,980.00 (Global Sum) ~~(repair cost), S\$~~ ~~(loss of use/rental), S\$~~ ~~(search fee)~~, vehicle no. SMC2529J that was damaged pursuant to the accident which occurred on 09/08/2021 (date) at Near 20 Jln Eunus Sims Ave East (location) involving vehicle no. SJJ1741S (insured vehicle). This is pursuant to the inspection conducted on 17/08/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAY GEK KIAN ROSALIND MRS ROSALIND PERERA ("the third party claimant") of vehicle no. SMC2529J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMC2529J (vehicle no.) ~~as a result of the accident.~~

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,980.00 to Autolution Industrial Pte Ltd

Dated this 05 day of OCTOBER 20 21

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

AUTOLUTION INDUSTRIAL PTE LTD

19 UBI ROAD 4  
SINGAPORE 408623  
TEL: 6390 9666 FAX: 68467483

Signed by "the workshop" (with chop)

EMER AIFONSO

GXXXXXX4L

19 UBI ROAD 4

SINGAPORE 408623

PHILIPINO

SERVICE EXECUTIVE

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



CKS

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

SIGNATURE



**AUTOLUTION INDUSTRIAL PTE LTD**

In Association with Tan Chong Motor Sales Pte Ltd  
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483  
Business Reg. No.: 199500871W  
GST Reg. No.: M2-8920338-9



**TAX INVOICE**

NAME :  
ADDRESS : INDIA INT'L INSURANCE PTE LTD  
TELEPHONE : 64 CECIL STREET  
MODEL : #04-05 IOB BUILDING S(049711)  
ENGINE NO : 63476100  
CHASSIS NO : FRLARDWJ11USA--A--  
VEHICLE NO : HRA2640763A  
SJC2529J

GST REG: M2-8920338-9  
INVOICE NO. :  
INVOICE DATE : W32149624  
TERMS : 06-SEP-2021  
DATE REC'D : CREDIT  
SA / SE : 23-AUG-2021  
JOB NO : ELMER  
MILEAGE : HG846179  
YOUR REFERENCE : 028211  
INS/IC/EA/0273/21

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
1	LABOUR LABOR CHARGES TO REPAIR RR END PANEL RENEW REAR BUMPER		585.00
2	CHARGES TO SPRAY PAINTING REAR END PANEL AND REAR BUMPER		500.00
3	RENEW REVERSE SENSOR		110.00
4	REMOVE AND INSTALL BOTH RR COMB LAMP AND CHECK WIRING SYSTEM		48.00
	SUBTOTAL :		1243.00
1	PARTS REAR BUMPER		637.36
	Qty:1 @ \$796.70 each (Disc:20.00% After Disc:\$637.36each)		
2	REVERSE SENSOR(4EYE)		250.00
	Qty:1 @ \$250.00 each (Special Nett Item)		
	SUBTOTAL :		887.36
1	REMARKS PLS NOTE LETTER OF DEMAND AND LETTER OF AUTHORITY ATTACHED		
2	YOUR CLAIM HANDLER HSIAO TONG, CHEW (MS) YOUR INSURED VEHICLE NUMBER SJJ1741S		

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE

TIME

VEHICLE NO :

RELEASE BY

SIGNATURE



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Aug 2021 / 09:12:45

Receipt Date/Time : 12 Aug 2021 / 09:12:45

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210812-000472

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJJ1741S				
As at 09 Aug 2021/12:45:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SJJ1741S			
	Enquiry Fee	7.00	0.49	7.49
	20210812090959302002			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
421808XXXXXX6112		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

smc 25-9-21

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Aug 2021 16:25	<b>Clm Dtl Modified</b>	Claimant's Name: -> TAY GEK KIAN ROSALIND MRS ROSA.	[A] HOW MEI KWAN
2	13 Aug 2021 16:25	<b>Clm Veh Model Changed</b>	(206911) NISSAN QASHQAI 1.2 DIG-T CVT (A).	[A] HOW MEI KWAN
3	13 Aug 2021 16:25	<b>Clm Created</b>	Reg No: SMC2529J. Acct Date: 2021/08/09. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Autolution Industrial Pte Ltd (HQ)	[A] HOW MEI KWAN
4	13 Aug 2021 16:25	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Aug 2021 16:25	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/08/24	[A] HOW MEI KWAN
6	13 Aug 2021 16:25	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Aug 2021 16:25	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	13 Aug 2021 16:25	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	17 Aug 2021 09:56	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
10	18 Aug 2021 08:25	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% BOLA 27 Remark: 3rd party video sent via email on 18/08/2021.	[A] CHEW HSIAO TONG
11	18 Aug 2021 08:47	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/08/24. Mandate Remarks: TP stopped abruptly to turn to the right lane? He should be on the most right lane to do so as per the arrow making. Please offer 50% up to gl	[I] Zuhaidah Bte Samsuri
12	18 Aug 2021 08:47	<b>Adj Mandate Set</b>	Maintained:TP stopped abruptly to turn to the right lane? He should be on the most right lane to do so as per the arrow making. Please offer 50% up to global 80%.	[I] Zuhaidah Bte Samsuri
13	23 Aug 2021 11:34	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[A] CHEW HSIAO TONG
14	26 Sep 2021 22:32	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	26 Sep 2021 22:32	<b>Clm Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	26 Sep 2021 22:32	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/06/28.	[A] JOANNE LEE KHANG MIN
17	26 Sep 2021 22:32	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	28 Sep 2021 11:00	<b>Claim Offer Type Changed</b>	Offer Type: Cost of Repairs->Contract Repair	[A] CHEW HSIAO TONG
19	28 Sep 2021 11:01	<b>Adj Mandate Request</b>	Cur.Req:1980.00:PODS Liability: 80% Proposed 80% G/S up to \$1,980.00(all-in) *Vehicle Model: Nissan Qashqai (1197cc) *3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
20	28 Sep 2021 11:40	<b>Adj Mandate Set</b>	Approved:1980.00.	[I] Zuhaidah Bte Samsuri

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2716621	16 Aug 2021 10:17:59	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMC2529J	SJJ1741S	11.00
2717312	18 Aug 2021 08:38:59	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMC2529J	Zuhaidah Bte Samsuri	xx.xx

2728016	26 Sep 2021 22:32:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMC2529J	SJJ1741S	11.00
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