Re: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 5/10/2021 2:36 PM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Hamzah "Hamzah_saad@tanchong.

1 attachments (593 KB)

DV_SMC2529J.pdf;

Without Prejudice

Dear Sirs/Mdm.

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com> Sent: Tuesday, 5 October 2021 8:08 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Hamzah < hamzah_saad@tanchong.com >; Mavis Chng / Autolution < mavis@tanchong.com >; Admin A < admin-a@lkkauto.com > Subject: Re: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SIJ1741S ON 09.08.2021

Dear Hsiao Tong,

Customer accepted the offer.

Best Regards

Elmer M. Alfonso Service Executive 19 Ubi Road 4 Singapore 408623 TEL: 67038691 HP: 96450084 Email: elmer@tanchong.com

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Sent: Wednesday, September 29, 2021 9:14 AM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Hamzah hamzah saad@tanchong.com">hamzah saad@tanchong.com; Mavis Chng / Autolution mavis@tanchong.com; Admin A admin-a@lkkauto.com; Mavis Chng / Autolution mavis@tanchong.com; Admin A admin-a@lkkauto.com; Mavis Chng / Autolution mavis@tanchong.com; Admin A admin-a@lkkauto.com) Subject: Re: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$1,980.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards.

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com> Sent: Saturday, 25 September 2021 10:02 am To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Hamzah "hamzah_saad@tanchong. Subject: Re: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Hsiao Tong,

Kindly update regarding the payment.

Best Regards,

Elmer M. Alfonso Service Executive 19 Ubi Road 4 Singapore 408623

TEL: 67038691 HP: 96450084 Email: elmer@tanchong.com

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Sent: Monday, September 20, 2021 10:49 AM To: Elmer Alfonso <elmer@tanchong.com>

Cc: Hamzah hamzah_saad@tanchong.com; Mavis Chng / Autolution <a href="mailto:ham Subject: Re: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Without Prejudice

Hi Elmer,

We are seeking mandate on quantum from our principal.

We will expedite the matter and get back to you.

Kindly bears with us for time being.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards.

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com> Sent: Thursday, 16 September 2021 10:07 am To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Hamzah < hamzah_saad@tanchong.com >; Mavis Chng / Autolution < mavis@tanchong.com >; Admin A < admin-a@lkkauto.com > Subject: Re: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SIJ1741S ON 09.08.2021

Dear Hsiao Tong,

Kindly update regarding the payment.

Best Regards,

Elmer M. Alfonso Service Executive 19 Ubi Road 4 Singapore 408623 TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com

From: Elmer Alfonso <elmer@tanchong.com> Sent: Monday, September 6, 2021 11:34 AM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Hamzah "Hamzah <a href="mailto:hamzah_saad@tanchon

Subject: Re: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Hsiao Tong,

Attached file are the repair bill and other documents.

Best Regards,

Elmer M. Alfonso Service Executive 19 Ubi Road 4 Singapore 408623

TEL: 67038691 HP: 96450084 Email: elmer@tanchong.com

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, August 23, 2021 11:45 AM To: Elmer Alfonso <elmer@tanchong.com>

Cc: Hamzah hamzah_saad@tanchong.com; Mavis Chng / Autolution hamzah_saad@tanchong.com; Admin A hamzah_saad@tanchong.com; Mavis Chng / Autolution <a href="mailto:hamzah_saad@tanchon Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have reviewed the matter and we are prepared to offer up to global 80%.

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com> Sent: Monday, 23 August 2021 10:13 AM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Hamzah <hamzah saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; Admin A <admin-a@lkkauto.com> Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Hsiao Tong,

Kindly update regarding the liablity?

Please advise.

Best Regards,

Elmer M. Alfonso Service Executive **AUTOLUTION INDUSTRIAL PTE LTD** 19 Ubi Road 4 Singapore 408623

TEL: 67038691 HP: 96450084 Email: elmer@tanchong.com Website: www.nissan.com.sg

From: Elmer Alfonso

Sent: Friday, August 20, 2021 3:53 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Hamzah "Hamzah <a href="mailto:hamzah_saad@tanchon Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Hsiao Tong

My client vehicle turn on the signal light and slow down preparing to filter on second lane to first lane but not have done so, because there is vehicle passing. Before changing lane your insured vehicle collided in to my client car.

Kindly review your decision.

Please see bola 27.

FRONT TO REAR COLLISION 27. Driver of the vehicle X will be 100% liable for losses incurre by the vehicle Y

Elmer M. Alfonso Service Executive **AUTOLUTION INDUSTRIAL PTE LTD** 19 Ubi Road 4 Singapore 408623 TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com Website: www.nissan.com.sg

From: Elmer Alfonso

Sent: Thursday, August 19, 2021 9:02 AM To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com

Cc: Hamzah hamzah_saad@tanchong.com">hamzah_saad@tanchong.com; Mavis Chng / Autolution mavis@tanchong.com; Admin A admin-a@lkkauto.com Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Hsiao Tong

Even though my client stopped abruptly your insured must keep safe distance.

Kindly review your decision or else we will leave to our customer to take next course of action.

Best Regards,

Elmer M. Alfonso Service Executive **AUTOLUTION INDUSTRIAL PTE LTD** 19 Ubi Road 4 Singapore 408623 TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com Website: www.nissan.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, August 18, 2021 3:03 PM To: Elmer Alfonso < elmer@tanchong.com >

Cc: Hamzah < hamzah_saad@tanchong.com >; Mavis Chng / Autolution < havis@tanchong.com >; Admin A < hadmin-a@lkkauto.com > Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Based on your client's rear video footage, we observe that your client stopped abruptly to turn to the right lane. We are of the view that your client should be on the most right lane to do so as per the arrow making on the road.

For an amicable settlement, we propose 50/50 towards you client's claim.

Please confirm acceptance.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri < aida@iii.com.sg> Sent: Wednesday, 18 August 2021 2:24 PM

To: 'Elmer Alfonso'
| SUR
| SUR
| Admin-D (LKKAuto)
| Admin-d@lkkauto.com
| Admin-d@lkkauto.com <admin-a@lkkauto.com>

Cc: Hamzah https://www.news.com">https://www.news.com; Mavis Chng / Autolution mavis@tanchong.com; Hsiao Tong (LKKAuto) chewht@lkkauto.com>

Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Please liaise with LKK for liability

By copy to HT,

Please follow-up.

Thank.

Best Regards Aida Samsuri Motor & Work Injury Claims Dept India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Sindapore 049711 Tel: 6347 6100 Ext 257 Fax: 6224 4174 Email: aida@iii.com.sq

Co. Reg Number: 198703792K

From: Elmer Alfonso < elmer@tanchong.com > Sent: Wednesday, 18 August 2021 2:19 pm

To: Motor Claim - III < motorclaim@iii.com.sg>; SUR < sur@lkkauto.com>; Summer (LKK Auto) < admin-d@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Cc: Hamzah hamzah_saad@tanchong.com; Mavis Chng / Autolution hamzah_saad@tanchong.com; Juhaidah Samsuri hamzah_saad@tanchong.com; Juhaidah Saad@tanchong.com; Ju Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Bhuvaneswari,

Kindly update regarding the liability?

Please advise.

Best Regards,

Flmer M. Alfonso Service Executive **AUTOLUTION INDUSTRIAL PTE LTD** 19 Ubi Road 4 Singapore 408623 TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com Website: www.nissan.com.sg

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Friday, August 13, 2021 2:57 PM

To: Elmer Alfonso < elmer@tanchong.com >; SUR < sur@lkkauto.com >; Summer (LKK Auto) < admin-d@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Cc: Hamzah hamzah saad@tanchong.com; Mavis Chng / Autolution hamzah saad@tanchong.com; Juhaidah Samsuri hamzah saad@tanchong.com; Juhaidah saad@tanchong.com; Juh Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SIJ1741S ON 09.08.2021

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SMC2529J and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen

Thank You.

Bhuvaneswari **Motor & Work Injury Claims Department** India International Insurance Pte Ltd 64 Cecil Street #04-02 IOB Building

Singapore 049711 Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Elmer Alfonso < elmer@tanchong.com > Sent: Friday, 13 August 2021 2:40 pm To: Motor Claim - III < motorclaim@iii.com.sg >

Cc: Hamzah < hamzah saad@tanchong.com >; Mavis Chng / Autolution < mavis@tanchong.com >

Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Bhuvaneswari,

• We prefer LKK Auto Consultants Pte Ltd

Best Regards,

Elmer M. Alfonso Service Executive **AUTOLUTION INDUSTRIAL PTE LTD** 19 Ubi Road 4 Singapore 408623 TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com Website: www.nissan.com.sg

From: Elmer Alfonso

Sent: Friday, August 13, 2021 2:38 PM To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Hamzah < hamzah saad@tanchong.com >; Mavis Chng / Autolution < mavis@tanchong.com >

Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

LKK auto

Elmer M. Alfonso Service Executive **AUTOLUTION INDUSTRIAL PTE LTD** 19 Ubi Road 4 Singapore 408623 TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com Website: www.nissan.com.sg

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, August 12, 2021 11:24 AM To: Elmer Alfonso < elmer@tanchong.com >

Cc: Hamzah < hamzah_saad@tanchong.com >; Mavis Chng / Autolution < mavis@tanchong.com >

Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- · LKK Auto Consultants Pte Ltd
- · Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari **Motor & Work Injury Claims Department India International Insurance Pte Ltd** 64 Cecil Street #04-02 IOB Building Singapore 049711 Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Elmer Alfonso < elmer@tanchong.com > Sent: Thursday, 12 August 2021 10:16 am To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Hamzah < hamzah saad@tanchong.com >; Mavis Chng / Autolution < mavis@tanchong.com >

Subject: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you make arrangement survey on 13.08.2021 14:00. Kindly check your insured liability and revert. Attached file are the workshop estimate and gia report. Best Regards,

Elmer M. Alfonso Service Executive **AUTOLUTION INDUSTRIAL PTE LTD** 19 Ubi Road 4 Singapore 408623 TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com Website: www.nissan.com.sg

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