

RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 18/8/2021 3:02 PM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Hamzah Saad / TCMS <hamzah_saad@tanchong.com>; Mavis Chng <mavis@tanchong.com>; Admin A <admin-a@lkkauto.com>

 1 attachments (270 KB)

Statement of SJJ1741S.pdf;

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Based on your client's rear video footage, we observe that your client stopped abruptly to turn to the right lane. We are of the view that your client should be on the most right lane to do so as per the arrow making on the road.

For an amicable settlement, we propose 50/50 towards you client's claim.

Please confirm acceptance.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri <aida@iii.com.sg>**Sent:** Wednesday, 18 August 2021 2:24 PM**To:** 'Elmer Alfonso' <elmer@tanchong.com>; Motor Claim - III <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>;

Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Subject:** RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Hi Elmer,

Please liaise with LKK for liability.

By copy to HT,

Please follow-up.

Thank.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Wednesday, 18 August 2021 2:19 pm
To: Motor Claim - III <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Bhuvaneswari,

Kindly update regarding the liability?

Please advise.

Best Regards,

Elmer M. Alfonso
Service Executive
AUTOLUTION INDUSTRIAL PTE LTD
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com
Website: www.nissan.com.sg

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Friday, August 13, 2021 2:57 PM
To: Elmer Alfonso <elmer@tanchong.com>; SUR <sur@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMC2529J](#) and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Elmer Alfonso <elmer@tanchong.com>
Sent: Friday, 13 August 2021 2:40 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Bhuvaneswari,

- We prefer LKK Auto Consultants Pte Ltd

Best Regards,

Elmer M. Alfonso
Service Executive
AUTOLUTION INDUSTRIAL PTE LTD
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com
Website: www.nissan.com.sg

From: Elmer Alfonso
Sent: Friday, August 13, 2021 2:38 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

LKK auto

Elmer M. Alfonso
Service Executive
AUTOLUTION INDUSTRIAL PTE LTD
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com
Website: www.nissan.com.sg

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Thursday, August 12, 2021 11:24 AM
To: Elmer Alfonso <elmer@tanchong.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>

Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Elmer Alfonso <elmer@tanchong.com>

Sent: Thursday, 12 August 2021 10:16 am

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>

Subject: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Sir,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you make arrangement survey on 13.08.2021 14:00.

Kindly check your insured liability and revert.

Attached file are the workshop estimate and gia report.

Best Regards,

Elmer M. Alfonso
Service Executive
AUTOLUTION INDUSTRIAL PTE LTD
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com

Website: www.nissan.com.sg

[REDACTED]

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