

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, August 13, 2021 3:47 PM
To: 'Motor Claim - III'; assignments; SUR; Admin A
Cc: 'Zuhaidah Samsuri'
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 13 August, 2021 2:57 PM
To: Elmer Alfonso <elmer@tanchong.com>; SUR <sur@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMC2529J](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Elmer Alfonso <elmer@tanchong.com>

Sent: Friday, 13 August 2021 2:40 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>

Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Bhuvaneswari,

- We prefer LKK Auto Consultants Pte Ltd

Best Regards,

Elmer M. Alfonso
Service Executive
AUTOLUTION INDUSTRIAL PTE LTD
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com
Website: www.nissan.com.sg

From: Elmer Alfonso

Sent: Friday, August 13, 2021 2:38 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>

Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

LKK auto

Elmer M. Alfonso
Service Executive
AUTOLUTION INDUSTRIAL PTE LTD
19 Ubi Road 4
Singapore 408623

TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com

Website: www.nissan.com.sg

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Thursday, August 12, 2021 11:24 AM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>

Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Elmer Alfonso <elmer@tanchong.com>

Sent: Thursday, 12 August 2021 10:16 am

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>

Subject: [EXTERNAL] - ACCIDENT INVOLVING MY CLIENT VEHICLE SMC2529J AND YOUR INSURED VEHICLE SJJ1741S ON 09.08.2021

Dear Sir,

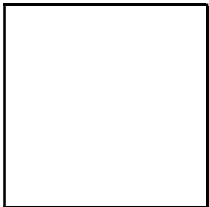
Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you make arrangement survey on 13.08.2021 14:00.

Kindly check your insured liability and revert.

Attached file are the workshop estimate and gia report.

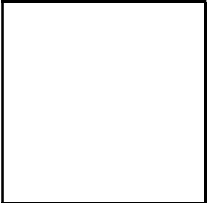
Best Regards,

Elmer M. Alfonso
Service Executive
AUTOLUTION INDUSTRIAL PTE LTD
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com
Website: www.nissan.com.sg



This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information

intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”



This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”