

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 20 August 2021 9:33 AM  
**To:** Admin-D (LKKAUTO); 'Ye, Yong Kang Melvin'; SUR; assignments; 'Gnoh, Pau Loong'  
**Cc:** 'Teo, Grace'  
**Subject:** RE: Ref : CMTD2102397/GPL RE: Request for 3rd party claims survey GBC748L Claims against GBK4690A  
**Attachments:** GBC 748L MARK EST.pdf; GBC 748L LTA.pdf; LKKPhotosIn6.pdf; GBC 748L PRELI REVISED.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle GBC 748L  
Date of survey : 13/8/21  
Number of days (estimated) : 1 day

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 18 August 2021 8:34 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>  
**Cc:** 'Teo, Grace' <grace.teo@sompo.com.sg>  
**Subject:** RE: Ref : CMTD2102397/GPL RE: Request for 3rd party claims survey GBC748L Claims against GBK4690A

Dear Pau Loong,

Kindly forward copy of OI GIA report if OI reported.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 13 August 2021 5:32 PM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Ye, Yong Kang Melvin' <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Gnoh, Pau Loong' <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Cc:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Subject:** RE: Ref : CMTD2102397/GPL RE: Request for 3rd party claims survey GBC748L Claims against GBK4690A

Dear Pau Loong,

Please be informed that we have inspected the vehicle GBC 748L on 13.8.21 .

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Friday, 13 August 2021 12:46 PM  
**To:** 'Ye, Yong Kang Melvin' <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'Gnoh, Pau Loong' <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Subject:** RE: Ref : CMTD2102397/GPL RE: Request for 3rd party claims survey GBC748L Claims against GBK4690A

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Sent:** Friday, 13 August, 2021 12:35 PM  
**To:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Subject:** RE: Ref : CMTD2102397/GPL RE: Request for 3rd party claims survey GBC748L Claims against GBK4690A

Without Prejudice

Dear Susan,

We will appoint LKK Auto to conduct the survey on a without Prejudice Basis.

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Aside to LKK Auto,

Please make the arrangement to survey for GBC748L by either Marcus/Kenneth/Adrian on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Gnoh Pau Loong.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

**Melvin Ye**

**Claims Division**

**D:** 6322 4667 | **T:** 6461 6555



**SOMPO**  
INSURANCE

**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>  
**Sent:** Friday, August 13, 2021 10:31 AM  
**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Subject:** Re: Ref : CMTD2102397/GPL RE: Request for 3rd party claims survey GBC748L Claims against GBK4690A

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

We did like to chose as follow

LKK Auto Consultanrs

Kindly arrange

Thank.

Best Regards,

Susan Low  
M/s Liu's Brother Auto Engineering Workshop  
No. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67411730 Fax: 67445746

On Friday, 13 August 2021, 9:03:01 am SGT, Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)> wrote:

Our Reference : CMTD2002397GPL

Your Reference: GBC748L

**Without Prejudice**

Date: 13/08/2021

**Attention:**

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

Dear Susan,

**ACCIDENT INVOLVING GBC748L & GBK4690A ON 02.08.2021**

We refer to your Notice of Accident dated 12/08/2021.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
4	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Working From Home with effect from 06 April 2020 till further notice

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Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards  
**Melvin Ye**

**Claims Division**  
D: 6322 4667 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>  
**Sent:** Thursday, August 12, 2021 4:23 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>  
**Subject:** Request for 3rd party claims survey GBC748L Claims against GBK4690A

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Accident on 02/08/2021 Along 800 Corporation Road Singapore 649809

Involving GBC748L and

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low  
M/s Liu's Brother Auto Engineering Workshop  
No. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 6741 1730  
Fax: 6744 5746

Date of Survey:- \_\_\_\_\_

Name of Authorise Surveyor:- \_\_\_\_\_

Surveyor Email: \_\_\_\_\_

Remark :- \_\_\_\_\_