

**RE: AIG Ref: #7582044428SG003#027# // LKK Ref: CC4/AIG21008506/ps3 [ACCIDENT INVOLVING SJP 5328U(AIG) AND GBJ 766Y ON 08/08/2021]**

Goh, Jeremy <Jeremy.Goh@aig.com>

Fri 1/10/2021 9:23 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Hi Hsiao Tong,

You can proceed as per recommended.

However, before sending the rejection, please check with insured on his counter claim status.

Our system indicated that insured is at fault under BOLA 16.

If TPWS is not disputing our rejection based on either BOLA 9 (c) or 10(a), let us know, so we can seek recovery against their insurer.

Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims

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*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Thursday, September 30, 2021 9:01 PM

**To:** Goh, Jeremy <Jeremy.Goh@aig.com>

**Subject:** [EXTERNAL] AIG Ref: 7582044428SG// LKK Ref: CC4/AIG21008506/ps3 [ACCIDENT INVOLVING SJP 5328U(AIG) AND GBJ 766Y ON 08/08/2021]

**This message is from an external sender; be cautious with links and attachments.**

Hi Jeremy,

We refer to the above matter.

Please be informed that our insured is disputing on third party claim. We have spoken to Mr Ng, he said that he was making a right turn and he had turned in, third party did not slow down and swerved right then hit onto his car. Our insured has submitted scene photos(uploaded in Merimen) for our review. According to insured, he has stopped his car after the collision. Third party shifted his van back to the lane to open his door. Insured also mentioned that third party driver was not paying attention on the road condition as he was looking on phone.

Based on both parties' report, we are of the view that BOLA S9(c) / S10(a) is applicable.

In view of insured strongly dispute on liability, kindly advise if we may proceed to reject third party claim at this juncture.

Thank you.

***Note: We are on work from home arranaement. All corresnondence should he made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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