

**RE: [DIRECT SETTLEMENT]: PRI NOTIFICATION - Accident Involving GBF 7005K & YN 2662G (Yr Insured) on 06/08/2021**

ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Fri 8/13/2021 5:15 PM

To: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>; SUR <sur@lkkauto.com>

CDMCG21001461

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

**Sent:** Friday, 13 August 2021 2:36 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>

**Subject:** Re: [DIRECT SETTLEMENT]: PRI NOTIFICATION - Accident Involving GBF 7005K & YN 2662G (Yr Insured) on 06/08/2021

Dear Sir/Mdm,

Please be informed that we had surveyed vehicle GBF 7005K on 12/08/2021 and are pending for estimate from repairer.

Kindly assist to provide claim reference.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Wednesday, August 11, 2021 12:43 PM  
**To:** CuiPing (Ms Lee) <[cuiiping@carway.com.sg](mailto:cuiiping@carway.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: [DIRECT SETTLEMENT]: PRI NOTIFICATION - Accident Involving GBF 7005K & YN 2662G (Yr Insured) on 06/08/2021

Dear LKK,

Please conduct this survey request.  
(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.  
Thank you.

Data Classification: Confidential, C3

Warmest Regards,  
Zheng HanYang  
Assistant Manager  
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three  
Singapore 038988  
DID.: +65 6829 9176  
[hanyang.zheng@ergo.com.sg](mailto:hanyang.zheng@ergo.com.sg)



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**From:** CuiPing (Ms Lee) <[cuiiping@carway.com.sg](mailto:cuiiping@carway.com.sg)>  
**Sent:** Wednesday, 11 August 2021 8:49 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** RE: [DIRECT SETTLEMENT]: PRI NOTIFICATION - Accident Involving GBF 7005K & YN 2662G (Yr Insured) on 06/08/2021

Dear Sirs,

We have no objection to agree and appoint LKK in your proposed list as SJE to conduct the repairs.

Please assist to arrange for us the soonest possible.

Thank You.

*Warmest Regards,*

**CuiPing (Ms Lee)**



<http://www.carway.com.sg>

| **Office:** +65 6744 0777 | **Fax:** +65 6744 2377 | **Mobile:** +65 8588 0777 |

**Address:** 53 Ubi Ave 1 #03-01 Paya Ubi Industrial Park S (408934)

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----- Original message -----

From: "ERGO Insurance Pte. Ltd. (Claims Department)" <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

Date: 11/8/21 8:38 am (GMT+08:00)

To: "CuiPing (Ms Lee)" <[cui ping@carway.com.sg](mailto:cui ping@carway.com.sg)>

Subject: RE: [DIRECT SETTLEMENT]: PRI NOTIFICATION - Accident Involving GBF 7005K & YN 2662G (Yr Insured) on 06/08/2021

Dear Sir/Mdm

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
FTA	Gary Soon
IAS	Edward
JPk	Anthony
LKK	Byran

Data Classification: Confidential, C3

Warmest Regards,  
Zheng HanYang  
**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower Three

Singapore 038988  
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[hanyang.zheng@ergo.com.sg](mailto:hanyang.zheng@ergo.com.sg)



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**From:** CuiPing (Ms Lee) <[cuiiping@carway.com.sg](mailto:cuiiping@carway.com.sg)>  
**Sent:** Tuesday, 10 August 2021 12:18 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** [DIRECT SETTLEMENT]: PRI NOTIFICATION - Accident Involving GBF 7005K & YN 2662G (Yr Insured) on 06/08/2021

Dear Sirs,

Attached herewith the Pre-Repair Notification for your next course of action.

As per NIMA Protocol, please assist to provide list of surveyors for selection to conduct the necessary inspections in relation of the accident.

We proposed for Direct Settlement if possible.

Thank you.

**Best Regards,**

◆ **CuiPing (Ms Lee)** ◆



[www.carway.com.sg](http://www.carway.com.sg)

**Office:** (+65) 6744 0777 | **Fax:** (+65) 6744 2377 | **Mobile:** (+65) 8588 0777

**Main Office Address:** 53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934

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**Workshop Address:** 53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934

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