

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, August 13, 2021 10:10 AM  
**To:** 'Subramaniam, Divyashni'; Admin A; assignments  
**Cc:** 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'; 'Lim, Kok-Chong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SJW6569Y vs SLB2073Z (OI) on D.O.A.: 22/07/2021

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Friday, 13 August, 2021 9:24 AM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SJW6569Y vs SLB2073Z (OI) on D.O.A.: 22/07/2021

Hi,

Please refer to the enclosed request from **Chew Goon Motor**.  
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.

*(Please be informed that OI GIA Report is not available as insured has yet to report the accident)*

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103

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**From:** [ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Sent:** Thursday, August 12, 2021 4:44 PM

**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Cc:** [eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg); Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB2073Z AND SJW6569Y ON 22/07/2021

Dear Sir,

According to your list, we prefer **LKK Auto Consultants Pte Ltd** to survey the vehicle.

**Thanks & Regards,**

Kelly

**Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,

Ave 5 #01-15 , 16 & 17,

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

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**From:** Subramaniam, Divyashni

**Sent:** Thu, 12 Aug 2021 07:58:20 +0000

**To:** [ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)

**Cc:** [eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg), Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong, Lim, Kok-Chong

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB2073Z AND SJW6569Y ON 22/07/2021

Without Prejudice

-

Your Reference: SJW6569Y

Our Reference : SLB2073Z

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** [ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Sent:** Thursday, August 12, 2021 3:38 PM

**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Cc:** [eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg); Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** RE: ( EXTERNAL) RE: Accident Between SJW6569Y and SHD4059P (AIG) on 22.07.2021

Dear Sir ,

Sorry for typo, vehicle number should be SLB2073Z.

**Thanks & Regards,**

Kelly

**Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,

Ave 5 #01-15 , 16 & 17,

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

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**From:** Subramaniam, Divyashni

**Sent:** Thu, 12 Aug 2021 01:47:49 +0000

**To:** [ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)

**Cc:** [eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg), Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

**Subject:** ( EXTERNAL) RE: Accident Between SJW6569Y and SHD4059P (AIG) on 22.07.2021

Dear Sir/Madam,

Any update on this ?

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Subramaniam, Divyashni

**Sent:** Wednesday, August 11, 2021 9:45 PM

**To:** [ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)

**Cc:** [eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg); Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** AIGENCRYPT ( EXTERNAL) RE: Accident Between SJW6569Y and SHD4059P (AIG) on 22.07.2021

Dear Sir/Madam,

We refer to email below, kindly provide a copy of LTA search for vehicle **SHD4059P** for our further checking on policy coverage.

Besides, kindly assist to confirm our insured's correct vehicle no.

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Sent:** Wednesday, August 11, 2021 4:26 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>

**Subject:** [EXTERNAL] Accident Between SJW6569Y and SHD4059P (AIG) on 22.07.2021

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir / Madam,

Vehicle SJW6569Y is currently in our workshop pending survey.

Kindly provide us with your list of 10 surveyors for us to agree on the SJE



**Thanks & Regards,**

Kelly

**Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,

Ave 5 #01-15 , 16 & 17,

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

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