

China Taiping Insurance (Singapore) Pte Ltd

7/9/2021

No. 3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attn: JASPER CHUA  
Motor Claims Dept

## LETTER OF DEMAND

Our Ref : GBL249M (967) Your Ref :

Dear Sir,

VEHICLE # : GBL249M  
ACCIDENT INVOLVING : GBL249M & GBF7421S ALONG LAVENDER STREET ON 11/8/21

COST OF REPAIR	\$4,100.00	(As agreed)
LOSS OF USE	\$960.00	{ 5 work days + 2 weekends + 1 day prs } x \$120
LTA & GIA SEARCH	\$36.45	

COST OF REPAIR ADD GST 7% \$287.00

TOTAL \$5,383.45

Five Thousand Three Hundred Eighty-Three Singapore Dollars and  
Forty-Five Cents Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)



**LETTER OF AUTHORISATION**

**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 11/8/2021 INVOLVING GBL249M GBF7421S

ALONG / AT

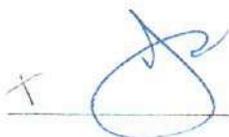
LAVENDER STREET

I/We SKYLINK VEHICLE RENTAL PTE LTD (NRIC No. 201710755G )

of 21 TOH GUAN ROAD EAST #01-12 TOH GUAN CENTRE S(608609)

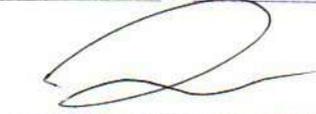
1. The owner of motor vehicle no. GBL249M hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS \_\_\_\_\_ DAY OF 11/8/2021 20\_\_\_\_

  
\_\_\_\_\_  
Signature of owner



(Company's stamp -- if any)

  
\_\_\_\_\_  
Signature of Witness

Name of Witness

**Ryder Auto Pte Ltd**



China Taiping Insurance (Singapore) Pte Ltd  
No. 3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

7/9/2021

Attn: JASPER CHUA  
Motor Claims Dept

**TAX INVOICE**

Our Ref : GBL249M (967) Your Ref :

Dear Sir,

VEHICLE # : GBL249M  
ACCIDENT INVOLVING : GBL249M & GBF7421S ALONG LAVENDER STREET ON 11/8/21

COST OF REPAIR \$4,100.00 (As agreed)

COST OF REPAIR ADD GST 7% \$287.00

TOTAL \$4,387.00

Four Thousand Three Hundred Eighty-Seven Singapore Dollars  
Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)





**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989  
Email: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)  
GST Reg No: M400017735  
UEN: S66SS0020G

**TAX INVOICE**

RYDER AUTO PTE LTD - GE XU

**Invoice Number**  
GR-2021-002982

**Invoice Issue Date**  
17 Aug 2021

**Invoice Due Date**  
24 Aug 2021

**Total Amount (S\$)** 27.10  
**Total GST 7.00% (S\$)** 1.90  
**Total Amount Incl. of GST (S\$)** 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	16/08/2021,11/08/2021,GBL249M,GBF7421S	27.10	1.90	29.00
		Total Amount (S\$)		27.10
		Total GST 7.00% (S\$)		1.90
		<b>Total Amount Incl. of GST (S\$)</b>		<b>29.00</b>

***This is a computer generated document.  
No signature is required.***

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Aug 2021 / 16:31:45

Receipt Date/Time : 11 Aug 2021 / 16:31:44

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210811-003025

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBF7421S As at 11 Aug 2021/13:00:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBF7421S Enquiry Fee 20210811163120744565	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	pyn7q9tk		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** September 21, 2021 1:42 PM  
**To:** RYANGJIAWEN@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING GBL 249M AND GBF 7421S ON THE 11/08/2021

**Our Ref: CC6/CTI21008483/Aba3**

21 SEPTEMBER 2021

**Vehicle Registered Owner : 3XC LLP**

**Driver : YONG JIA WEN**

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBL 249M AND GBF 7421S ON THE 11/08/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of GBL 249M against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**Fw: SNM21D204479C02 - Accident Involving GBF7421S AND GBL249M on 11/08/2021 - (TP : LKK REF - CC6/CTI21008483/ba3)**

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 11/15/2021 11:17 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi ,

FYNA,

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>

**Sent:** Thursday, October 28, 2021 12:08 PM

**To:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM21D204479C02 - Accident Involving GBF7421S AND GBL249M on 11/08/2021 - (TP : LKK REF - CC6/CTI21008483/ba3)

[Confidential]

Hi team

Proceed to offer \$5,383.45.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

**Sent:** Friday, October 15, 2021 4:34 PM

**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM21D204479C02 - Accident Involving GBF7421S AND GBL249M on 11/08/2021 - (TP : LKK REF - CC6/CTI21008483/ba3)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **RYDER AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
<b>Cost of Repair (w/gst)</b>	\$ 7,721.52	\$ 4,387.00
<b>Loss of Use (8 days x \$120.00 )</b>	\$ 960.00	\$ 960.00
<b>LTA/GIA Search Fee</b>	\$ 36.45	\$ 36.45
<b>Proposed Total</b>	\$ 8,717.97	\$ 5,383.45

**Breakdown of days is as follows:**

Recommended repair days	5
Weekends / Downtime	3
<b>CLAIM DAYS</b>	<b>8</b>

For your approval and/or further instruction please.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

**Sent:** August 18, 2021 1:56 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** SNM21D204479C02 - Accident Involving GBF7421S AND GBL249M on 11/08/2021 - (TP : LKK REF - CC6/CTI21008483/ba3)

[Confidential]

Hi Mei Kwan

Attached insured's SAS report as requested.

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Thanks and Best Regards

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Claims Department

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**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, August 12, 2021 9:12 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntai ping.com](mailto:claimsdept@sg.cntai ping.com)>  
**Cc:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBF7421S (OI : CTI - TBA) AND GBL249M(TP : LKK REF - CC6/CTI21008483/ba3) on 11/08/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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