

Claim Notification - ACCIDENT INVOLVING GBB 6971Z(AIG) AND SLQ 5095L AT/ALONG 114 MARSILING RISE ON 20/07/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 19/8/2021 10:35 AM

To: zw.carpentryculture@gmail.com <zw.carpentryculture@gmail.com>

19 Aug 2021

M/s CARPENTRY CULTURE & RENO LLP

[By Email Only]

Driver: See Pen Loon

Dear Sir/Madam,

You Ref: GBB6971Z

Our Ref: CC4/AIG21008482/pa3

ACCIDENT INVOLVING GBB 6971Z(AIG) AND SLQ 5095L AT/ALONG 114 MARSILING RISE ON 20/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLQ5095L against your insurance policy.

As discussed, based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by SLQ5095L. The video footage submitted by SLQ5095L shows that your lorry reversed and collided onto third party who was behind your lorry. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

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