

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, August 13, 2021 3:25 PM
To: Assessment Dept
Cc: Mei Kwan (LKKAUTO)
Subject: RE: Accident involving SLL 3525 C & GBD 8184 E on 11/08/2021 (PRE-REPAIR SURVEY REQUEST) [External General]

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

Under the Market Agreement for chain collisions, we are liable for 100% for losses to the vehicle immediately in front of us.

Therefore, the insurers of SLM2231B is liable for 100% for losses to your client's vehicle.

Please direct your PRI request to the insurers of SLM2231B.

Aside to LKK – Please ignore the assignment.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Assessment Dept [mailto:assessment_ral@bifrostauto.com]
Sent: Thursday, 12 August 2021 3:24 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Accident involving SLL 3525 C & GBD 8184 E on 11/08/2021 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, WANG YAO to notify you of the aforesaid accident involving our client's vehicle SLL3525C and your insured's vehicle GBD8184E on 11/08/2021 AT 1452HRS ALONG AYE TOWARDS CTE BEFORE ALEXANDRA

This serves as a **NOTICE** that we are claiming against GBD8184E for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 11/08/2021

PRS ARRANGEMENT (Date & Time) : 13/08/2021 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING
Motor Claims Department
Tel: 9385 5409