

F.T.FASTTRACK

25 KAKI BUKIT ROAD 4 #01-77 SYNERGY @ KB SINGAPORE 417800

TEL : 6749 1002

FAX: 6385 2138

Email : freddietan2010@gmail.com

RCB REGISTRATION NO: 50233100C

Our Inv Ref : 21/09-815
Your Ref :

WITHOUT PREJUDICE
FOR INJURY CLAIM

LETTER OF DEMAND

Date : 08/09/2021

To : LONPAC INSURANCE SINGAPORE

Attn : Motor Claim Department

Dear Sir/Mdm

ACCIDENT INVOLVING VEHICLE NO. FBS2290S Along At _____
Queensway On 7/7/2021

We understand that you are the insurer of SML6366M vehicle.

I/We wish to inform you that my/our vehicle FBS2290S have been completed repair to my/our Satisfaction by M/S F.T.FASTTRACK. I/We therefore propose to claim from your as follows:

1. Lump Sum Claim- Cost Of Repairs : S\$ 3000.00

2. Loss Of Use x 4 Days @ \$20.00 : S\$ 80.00

TOTAL : S\$ 3080.00

Please let us have your reply soonest possible.

Thank you,

Your faithfully



Authorised Signature

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AUTHORISATION TO ACT

WITHOUT PREJUDICE
FOR INJURY CLAIM

I/We, Lee Yeap Rong (the third party claimant") of
Blk 34 Telok Blangah Rise #04-343 S 090039 (address)
owner of FBS 2290S (vehicle no.) hereby authorize F.T.FASTTRACK ("the workshop")
to act for me with respect to my claim for repair cost and /or rental and/ loss of use ("claim")
for my vehicle no. FBS 2290S that was damaged pursuant to the accident which occurred on
7/7/2021 (date) at Queensway (location)
Involving vehicle no/s SML6366M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to received payment further to settlement of my claim with payment cheque's being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basic insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 08 (day) of 09 (month) 2021 (year)



Signed by "the third party claimant"

(with company stamp if applicable)




Signed by "the workshop"

(with company stamp)



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VP05/024752
DATE : 09 DECEMBER 2021

DISCHARGE VOUCHER

I/We, LEE YEAP RONG confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of FBS 2290S the sum of Singapore Dollar Three Thousand and Eighty Only (\$3,080.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SML 6366M and FBS 2290S on 07 July 2021 along near 168 Queensway.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SEOW TSE MENG AND/OR DING WEI**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **FT FASTTRACK**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 10/12/2021
Signature of vehicle owner/Date

Lee Yeap Rong 10/12/2021
Name of vehicle owner /Date

Without Prejudice
For Injury Claim


F.T.FASTTRACK

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RCB REG NO.: 50233100C

WITHOUT PREJUDICE
FOR INJURY CLAIM



INVOICE

LONPAC INSURANCE SINGAPORE
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555
TEL: 6250 7388
ATTN : CLAIM DEPT

Invoice No : 21/09-815
Inv Date : 13/09/2021
Vehicle No : FBS2290S
YAMAHA AEROX GDR155R

Claim Ref No :

NO	DESCRIPTIONS	AMOUNT
1	Accident Involving Vehicle No FBS2290S /SML6366M On 07/07/2021	
	Lump Sum Claim - Cost Of Repair	\$ 3,000.00
2	Add : Loss Of Use x 4 Days @\$20.00	\$ 80.00
TOTAL		3,080.00

Your prompt settlement of the above claim would be much appreciated.

Thank you

For F.T.FASTTRACK



Authorised Signature

Cecilia Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 2 December 2021 11:18 am
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Surveyor arrangement Our Ref:20/21/21/VP05/024752 LKK REF : CC4/LPC21008480/Ugs3 [External Confidential] / FBS 2290S

Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - General

Dear Cecilia

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Tuesday, 30 November 2021 1:02 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Surveyor arrangement Our Ref:20/21/21/VP05/024752 LKK REF : CC4/LPC21008480/Ugs3 [External Confidential] / FBS 2290S

Lonpac Ref: **20/21/21/VP05/024752**

LKK Ref: CC4/LPC21008480/Ugs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 12/08/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a BOLA S15 collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "FT FASTTRACK" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,172.70	\$ 3,000.00
2. Loss of Use (4days x \$20.00)	\$ 80.00	\$ 80.00 (4days x \$20.00)
3. LTA/ GIA Search Fee	\$ -	\$ -
Total	\$ 6,252.70	\$ 3,080.00

**04days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 22 October 2021 3:07 pm