

RE: Surveyor arrangement Our Ref:20/21/21/VP05/024752 LKK REF :
CC4/LPC21008480/Ubs3 [External Confidential]

ONG LI LI <llong@lonpac.com>

Fri 8/13/2021 8:43 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

 1 attachments (1 MB)

SML6366M OI GIA.pdf;

Lonpac External - Confidential

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]

Sent: Thursday, 12 August 2021 8:12 PM

To: ONG LI LI <llong@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Surveyor arrangement Our Ref:20/21/21/VP05/024752 [External Confidential] LKK REF :
CC4/LPC21008480/Ubs3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, August 12, 2021 5:37 PM

To: 'ONG LI LI' <llong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Surveyor arrangement Our Ref:20/21/21/VP05/024752 [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 13-08-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 12 August, 2021 4:58 PM

To: freddietan2010@gmail.com; assignments@lkkauto.com; 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Surveyor arrangement Our Ref:20/21/21/VP05/024752 [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear Freddie

We are appointing LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: freddietan2010@gmail.com [<mailto:freddietan2010@gmail.com>]

Sent: Thursday, 12 August 2021 4:24 pm

To: Customer SG <customer_sg@lonpac.com>

Subject: Surveyor arrangement

Vehicle to Survey : FBS2290S Involving with SML6366M on 07/07/2021 (TP Claim)

We act for: FBS2290S

Income Vehicle : YES

Vehicle In : YES

Date of accident : 07/07/2021

Workshop name : FT FASTTRACK

Location to survey : 25 KAKI BUKIT RD 4 #01-77 S417800

Contact No: 67491002

Contact Person: Freddie Tan