

**RE: Surveyor arrangement Our Ref:20/21/21/VP05/024752 [External Confidential]**

Admin-D (LKKAuto) &lt;admin-d@lkkauto.com&gt;

Thu 8/12/2021 5:37 PM

To: 'ONG LI LI' &lt;llong@lonpac.com&gt;; Admin A &lt;admin-a@lkkauto.com&gt;; assignments &lt;assignments@lkkauto.com&gt;

Cc: 'MT\_Claim\_SG' &lt;mt\_claim@lonpac.com&gt;

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 13-08-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** ONG LI LI <llong@lonpac.com>**Sent:** Thursday, 12 August, 2021 4:58 PM**To:** freddietan2010@gmail.com; assignments@lkkauto.com; 'Summer (LKK Auto)' <admin-d@lkkauto.com>**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>**Subject:** FW: Surveyor arrangement Our Ref:20/21/21/VP05/024752 [External Confidential]**Lonpac External - Confidential**

Without Prejudice

Dear Freddie

We are appointing LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Summer

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please***

***expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** [freddietan2010@gmail.com](mailto:freddietan2010@gmail.com) [<mailto:freddietan2010@gmail.com>]

**Sent:** Thursday, 12 August 2021 4:24 pm

**To:** Customer SG <[customer\\_sg@lonpac.com](mailto:customer_sg@lonpac.com)>

**Subject:** Surveyor arrangement

Vehicle to Survey : FBS2290S Involving with SML6366M on 07/07/2021 (TP Claim)

We act for: FBS2290S

Income Vehicle : YES

Vehicle In : YES

Date of accident : 07/07/2021

Workshop name : FT FASTTRACK

Location to survey : 25 KAKI BUKIT RD 4 #01-77 S417800

Contact No: 67491002

Contact Person: Freddie Tan