Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 25 April 2022 11:55 AM

To: Juliana .

Cc: Admin AP Automotive Services; info; Marcus Teo; Chrystia Liew; Paul Ho; Admin A;

ClickUp: SFL 1199U

Subject: RE: FINAL BILL & SUPPORTING DOCUMENTS FOR SFL 1199U & YOUR REF:

S1M03FD8 on 09.08.2021 *** LKK REF: CC4/ASM21008472/Tpa3

Attachments: DS FORM_SFL1199U.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Juliana . <juliana@apautomotive.services>

Sent: Friday, 22 April 2022 8:48 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin AP Automotive Services <mota@apautomotive.services>; info <info@apautosg.com>; Marcus Teo

<marcus@apautosg.com>; Chrystia Liew <chrystia@apautomotive.services>; Paul Ho <paul@apautomotive.services>; Admin A <admin-a@lkkauto.com>; ClickUp: SFL 1199U <a.c.1teft7c.u-37601217.eeebe582-cc27-40de-b9f4-

bac88908a40a@tasks.clickup.com>

Subject: Re: FINAL BILL & SUPPORTING DOCUMENTS FOR SFL 1199U & YOUR REF: S1M03FD8 on 09.08.2021 *** LKK REF:

CC4/ASM21008472/Tpa3

Dear Hsiao Tong

We are pleased to accept the offer given

Hear from you soon
Please do not hesitate to contact me should you have any queries thereof.
Best Regards, Ms Juliana AP Automotive Services Pte Ltd (CLAIMS DEPARTMENT) ROC / GST REG NO : 202022890H 9006 Tampines Street 93 #01-202 Tampines Industrial Park A Singapore 528840 TEL : 6970 4786 FAX : 6787 4886
On Fri, 22 Apr 2022 at 08:43, Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Without Prejudice
Dear Sirs/Mdm,
We have our principal instruction to improve our offer at a global sum of \$4,800.00(all-in).
Please confirm acceptance.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issue of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Kindly forward your dv to enable us to sign & revert

Hsiao Tong, Chew (Ms) Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 Email: chewht@lkkauto.com
HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: Juliana . < juliana@apautomotive.services > Sent: Friday, 1 April 2022 5:15 PM To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com > Cc: Admin AP Automotive Services < mota@apautomotive.services >; info < info@apautosg.com >; Marcus Teo <marcus@apautosg.com>; Chrystia Liew < chrystia@apautomotive.services >; Paul Ho < paul@apautomotive.services >; Admin A <admin-a@lkkauto.com>; ClickUp: SFL 1199U < a.c.1teft7c.u-37601217.eeebe582-cc27-40de-b9f4- bac88908a40a@tasks.clickup.com > Subject: Re: FINAL BILL & SUPPORTING DOCUMENTS FOR SFL 1199U & YOUR REF: S1M03FD8 on 09.08.2021 *** LKK REF: CC4/ASM21008472/Tpa3</admin-a@lkkauto.com></marcus@apautosg.com>
Hi Hsiao Tong
We seek your kind help to revise the offer to 5080.45 (global sum)
The breakdown you offer is too low
Therefore we seek your help to revise the offer
Looking forward to hear from you soon
Please do not hesitate to contact me should you have any queries thereof.
Best Regards,

Best Regards,

Ms Juliana
AP Automotive Services Pte Ltd
(CLAIMS DEPARTMENT) ROC / GST REG NO : 202022890H 9006 Tampines Street 93 #01-202 Tampines Industrial Park A Singapore 528840 TEL : 6970 4786 FAX : 6787 4886
On Tue, 29 Mar 2022 at 12:10, Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Without Prejudice
Dear Sirs/Mdm,
We refer to the above matter.
We propose settlement at a global sum of \$4,590.00(all-in).
Please confirm acceptance.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Hsiao Tong, Chew (Ms) Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 Email: chewht@lkkauto.com
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > Sent: Friday, 25 March 2022 11:19 AM To: Juliana . < juliana@apautomotive.services >; Admin A < admin-a@lkkauto.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com > Cc: Admin AP Automotive Services < mota@apautomotive.services >; info < info@apautosg.com >; Marcus Teo < marcus@apautosg.com >; Chrystia Liew < chrystia@apautomotive.services >; Paul Ho < paul@apautomotive.services >; ClickUp: SFL 1199U < a.c.1teft7c.u-37601217.eeebe582-cc27-40de-b9f4-bac88908a40a@tasks.clickup.com > Subject: RE: FINAL BILL & SUPPORTING DOCUMENTS FOR SFL 1199U & YOUR REF: S1M03FD8 on 09.08.2021 *** LKK REF: CC4/ASM21008472/Tpa3
Dear Sir / Madam,
We acknowledge receipt of your email.
Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.
To check availability of the case handler, you may contact the undersigned.
Thank you.
Best Regards,
Mei Kwan Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 email: MeiKwan@lkkauto.com fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)

Best Regards,

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Juliana . < juliana@apautomotive.services >

Sent: Friday, 25 March, 2022 11:09 AM

To: Admin A admin-a@lkkauto.com">admin-a@lkkauto.com; Hsiao Tong (LKKAuto) chewht@lkkauto.com>

Cc: Admin AP Automotive Services <mota@apautomotive.services>; info <info@apautosg.com>; Marcus Teo

<marcus@apautosg.com>; Chrystia Liew <chrystia@apautomotive.services>; Paul Ho <paul@apautomotive.services>;

ClickUp: SFL 1199U <a.c.1teft7c.u-37601217.eeebe582-cc27-40de-b9f4-bac88908a40a@tasks.clickup.com>
Subject: FINAL BILL & SUPPORTING DOCUMENTS FOR SFL 1199U & YOUR REF: S1M03FD8 on 09.08.2021

Dear Sir/Madam, "WITHOUT PREJUDICE"

Enclosed the final bill and relevant documents for your attention.

Kindly refer to attachment and revert back to us the soonest.

Breakdown as below:

Cost of Repair : \$\$ 4,280.00

Loss of Rental : \$\$ 1,284.00 (10 days x \$120.00) - with GST

Towing Charges: S\$ 50.00

LTA Search : <u>\$\$</u> 7.45

Total : **\$\\$5,621.45**

If acceptable, kindly forward your discharge voucher to us to enable our client to complete and sign.

We appreciate your early reply.

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

Ms Juliana

AP Automotive Services Pte Ltd

(CLAIMS DEPARTMENT)
ROC / GST REG NO : 202022890H
9006 Tampines Street 93 #01-202 Tampines Industrial Park A
Singapore 528840
TEL : 6970 4786

FAX: 6787 4886